

#### **Covered California Overview and Resources**

Tribal Consultation October 10<sup>th</sup>, 2019

## **COVERED CALIFORNIA OVERVIEW**



## Major Changes to the Health Care System Because of the Affordable Care Act

#### **Before the Affordable Care Act**

#### **Today**

<ul> <li>Many consumers denied coverage by insurers because</li></ul>	<ul> <li>Guaranteed coverage for all — no screening or price</li></ul>
of pre-existing conditions.	differences due to health status.
<ul> <li>Many consumers with insurance bankrupted by gaps in</li></ul>	<ul> <li>Insurers are prohibited from setting lifetime limits on</li></ul>
coverage and annual or lifetime limits.	essential health benefits, such as hospital stays.
<ul> <li>Health coverage unaffordable for millions without</li></ul>	<ul> <li>Subsidies making coverage affordable to 9 million</li></ul>
employer coverage — except the healthy	Americans; millions more have affordable options
(underwritten) and wealthy (those making enough to	through Medicaid expansion, 7 million unsubsidized
foot the bill)	struggling with rising costs.
<ul> <li>Insurers could remove young adults from their parents'</li></ul>	<ul> <li>Dependent children up to age 26 must be offered</li></ul>
policies, leaving them uninsured.	coverage under a parent's insurance plan.
Children under 19 could be denied coverage because of a chronic condition.	<ul> <li>Insurers may not exclude children under the age of 19 from coverage due to a pre-existing medical condition.</li> </ul>
Medicaid only covered low-income children, pregnant	<ul> <li>For Medicaid expansion states, Medicaid covers all</li></ul>
women, elderly and disabled individuals, and some	adults under 65 with income up to 133 percent on the
parents, but excluded other low-income adults.	federal poverty level.



#### FEDERAL REFORMS UNDER THE AFFORDABLE CARE ACT

#### **Health Benefit Exchanges and Federal Subsidies:**

Federal and state-based marketplaces to buy health insurance and receive financial assistance.

#### **Insurance Market Reforms:**

Guaranteed issue and renewal; no annual or lifetime limits; coverage for essential health benefits; and dependent coverage up to age 26

#### **Medicaid Expansion:**

Inclusion of low-income childless adults.

#### **Individual/Employer Mandate:**

Most U.S. citizens and legal residents required to have health coverage. \*Beginning in 2019, the individual mandate tax penalty has been reduced to \$0.

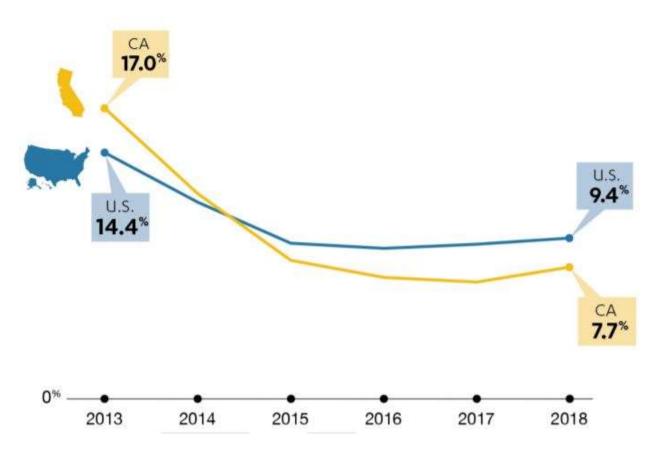


## ESTABLISHMENT OF THE CALIFORNIA HEALTH BENEFIT EXCHANGE (COVERED CALIFORNIA)

- California was first state in nation to enact legislation creating a health benefit exchange under the Affordable Care Act
  - Assembly Bill 1602 (Pérez, 2010) California Patient Protection and Affordable Care Act in California
  - Senate Bill 900 (Alquist, 2010) established structure and requirements for the state's health benefit exchange
- Independent public entity, governed by a five-member Board:
  - Two members appointed by the Governor
  - One member appointed by Senate Rules Committee
  - One member appointed by Speaker of the Assembly
  - Secretary of the California Health and Human Services Agency ex-officio, voting member
- Self-sustaining entity no monies from the state General Fund



### Comparing California's uninsured rate to the rest of the nation

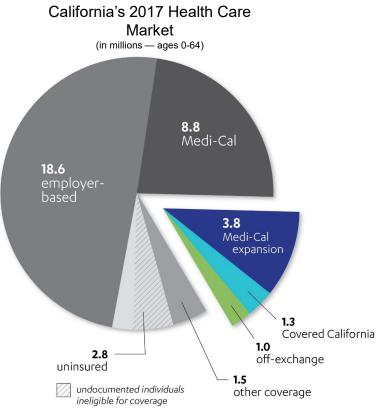


Uninsured rate increased from 6.8% in 2017 to 7.7% in 2018



### Californians Facing New Opportunities for Coverage

The Affordable Care Act has dramatically changed the health insurance landscape in California with the expansion of Medicaid, Covered California and new protections for all Californians.



- As of June 2018, Covered California had approximately 1.3 million members who have active health insurance.
   California has also enrolled nearly 4 million more into Medi-Cal.
- Consumers in the individual market (off-exchange) can get identical price and benefits as Covered California enrollees.
- From 2013 to 2017, the U.S.
   Census Bureau states California cut its uninsured rate by 58 percent. Accounting for those ineligible because of their immigration status, California's eligible uninsured population is 1 million.



# OVERVIEW: BENEFITS FOR AMERICAN INDIANS IN COVERED CALIFORNIA



### BENEFITS FOR AMERICAN INDIANS/ALASKAN NATIVE (AI/AN)

- Many Al/ANs currently receive health care from Indian health care providers, which include health programs operated by the Indian Health Service (IHS), tribes and tribal organizations, and urban Indian organizations.
- If AI/ANs enroll in a plan through Covered California, they can continue to receive services from their local Indian health care provider.
- Al/ANs can enroll or switch plans in Covered California throughout the year, not just during the annual open enrollment period.
- Depending on income, AI/ANs can enroll in a zero cost or limited cost sharing plan.



#### AMERICAN INDIAN/ALASKAN NATIVE PROGRAM ELIGIBILITY

#### Program Eligibility by Federal Poverty Level-2020 Plan Year

Note overlapping programs by income level





### AI/AN ELIGIBILITY: ZERO COST SHARE PLANS

- AI/AN applicants are eligible for a zero cost sharing qualified health plan (QHP) if the applicants:
  - Meet the eligibility requirements for APTC (Advance Premium Tax Credit) and CSR (Cost-Sharing Reduction)
  - Are expected to have a household income that does not exceed 300 percent of the federal poverty level (FPL) for the benefit year for which coverage is requested
- If the AI/AN applicant meets the above eligibility requirements for zero cost sharing plans, that applicant must be treated as an eligible insured and the QHP must eliminate any cost sharing
- AI/AN consumers can only access these benefits if enrolled in a zero cost sharing plan through Covered California
- Consumers can enroll in a non zero cost sharing plan, but will not receive the zero cost sharing benefit



### **AI/AN ELIGIBILITY: LIMITED COST SHARE PLANS**

- AI/AN applicants are eligible for limited cost sharing plans when their household income exceeds 300 percent of the FPL for the benefit year for which coverage is requested
- If the AI/AN applicant meets the above eligibility requirements for limited costsharing plan, the QHP must:
  - Eliminate any cost-sharing under the plan for the services or supplies received directly from an Indian Health Service, an Indian Tribe, Tribal Organization, or Urban Indian Organization
  - Apply standard cost-sharing for the QHP's provider network outside of Indian and Tribal providers
- AI/AN consumers can only access these benefits if enrolled in a limited cost sharing plan through Covered California
- Consumers can enroll in a non limited cost-sharing QHP, but will not receive the reduced cost-sharing benefit

### AI/AN BENEFIT EXAMPLE

The following is an example of the differences in cost-sharing between a Bronze standard plan, a zero cost share Al/AN plan and a limited cost share Al/AN plan for some covered services.

	Bronze Standard Plan	Bronze Zero Cost Share AI/AN Plan	Bronze Limited Cost Share AI/AN Plan
Primary Care Visit	\$75	\$0	\$75*
Specialist Visit	\$105	\$0	\$105*
Laboratory Tests	\$40	\$0	\$40*
Urgent Care Visit	\$75	\$0	\$75*

<sup>\*</sup>This cost share would be \$0 if the AI/AN member received services from an Indian Health Service, an Indian tribe, Tribal Organization, or Urban Indian Organization.



## AI/AN QUALIFIED HEALTH PLAN REQUIREMENTS

- QHPs offering additional plans that do not include a Bronze plan, must offer the Al/AN Zero Cost Share plan variation at the lowest cost
  - If a QHP offers a HMO product for Platinum, Gold and Silver metal tiers, the QHP must offer a Silver Al/AN Zero Cost Share plan because it's the lowest cost premium
- QHPs are required to offer Limited Cost Share plans at all metal levels for all product types



## **CERTIFIED ENROLLMENT ENTITIES (21)**

Name of Entity	Program
American Indian Health and Services, Inc	CAC
California Rural Indian Health Board, Inc	CAC
Consolidated Tribal Health Project, Inc	CAC
Elk Valley Rancheria	CAC
Feather River Tribal Health, Inc	CAC
Fresno American Indian Health Project	CAC
Indian Health Center of Santa Clara Valley	CAC
Indian Health Council, Inc.	CAC
Karuk Tribe	CAC
Lake County Tribal Health Consortium, Inc.	CAC
Lassen Indian Health Center	CAC
MACT Health Board, INC.	CAC
Northern Valley Indian Health, Inc.	CAC
Pit River Health Service, Inc	CAC
Riverside San Bernardino Co Indian Health	CAC
San Diego American Indian Health Center	CAC
Santa Ynez Tribal Health Clinic	CAC
Shingle Springs Tribal Health Program	CAC
Southern Indian Health Council, Inc.	CAC
Toiyabe Indian Health Project	CAC
Tule River Indian Health Center, Inc.	CAC



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## **HEALTH COVERAGE RESOURCES**



## Resolving Questions or Concerns-Covered California

- Covered California is always here to assist our consumers who are Al/AN navigate their Covered California Coverage
- Contact External Affairs at: <a href="mailto:externalaffairs@covered.ca.gov">externalaffairs@covered.ca.gov</a>
- This mailbox is always monitored by External Affairs staff who are ready to connect consumers to the Tribal Liaison or to specially trained staff in our service center to get cases resolved as quickly as possible
- You should receive a call back from the same day or no later than the next business day
- All consumers, including Al/AN consumers are also always welcome to contact our service center at: (800) 300-1506



## What Kinds of Issues Can Covered California Address Directly?

- Most Health Plan design and issuer contract terms and rates, within the confines of federal and state law, rules, and regulators' approval
- Enrollment assistance, including routing individuals to Medi-Cal instead when appropriate
- Covered California customer care: Covered California Service Centers,
   online complaints about Covered California staff or enrollment partners
- Covered California appeals and hearings



## **Connecting Consumers to Other Entities to Resolve Complex Cases**

- There are some issues that Covered California's AI/AN consumers face that are not directly under Covered California's Control
- For those cases, Covered California's Tribal Liaison will work with consumers to connect them to the appropriate resources



## Roles and Resources Offered by Other CA Departments

- Department of Health Care Services: Medi-Cal regulations, Medi-Cal and Medi-Cal Dental eligibility and enrollment; state fair hearings regarding Medi-Cal services or eligibility determinations, Ombudsman
- Department of Managed Health Care: HMO (and some PPO/EPO)
  regulations; plan licensing; health plan member complaints and
  Independent Medical Review; managed care consumer Help Center;
  final approval of health plan rate changes
- Department of Insurance: Some PPO/EPO regulation; consumer complaints and Independent Medical Review; provider complaints; final approval of health plan rate changes; Ombudsman



## **Issues Requiring Federal Action:**

- The federal Affordable Care Act's definition of "Indian" for Health Insurance Marketplace purposes (only a member of a federally recognized tribe)
- Marketplace income requirements, expressed as percentages of the Federal Poverty Limit, affecting eligibility for zero cost sharing and limited cost sharing plans
- Required documentation of membership in a federally recognized tribe
- The classification of health plans into four metal levels (bronze, silver, gold, platinum)
- Minimum coverage requirements (essential health benefits)
- Medicare and Social Security



**DISCUSSION:** What types of resources would you recommend Covered California produce?

