



Covered California's Service Centers 2018-19 Operating Hours

Agent Service Center

Phone: (877) 453-9198

agents@covered.ca.gov

CEC/PBE Help Line

Phone: (855) 324-3147

Hours of Operation:

Monday thru Friday, 8:00 a.m. to 6:00 p.m.

Saturdays and Sundays, Closed

Extended Hours of Operation:

Tuesday, January 15, 8:00 a.m. to 8:00 p.m.

Holiday Closure:

Thursday, November 22, Thanksgiving Day

Friday, November 23, Day After Thanksgiving

Tuesday, December 25, Christmas Day

Tuesday, January 1, New Year's Day

Covered California for Small Business (CCSB) Service Center

Phone: (855) 777-6782

shop@covered.ca.gov

Hours of Operation:

Monday thru Friday, 8:00 a.m. to 5:00 p.m.

Saturdays and Sundays, Closed

Consumer Service Center

Phone: (800) 300-1506

Monday, October 15, 2018 through January 15, 2019

Monday thru Friday, 8:00 a.m. to 8:00 p.m.

Saturday, 8:00 a.m. to 6:00 p.m.

Sunday, Closed

Altered Hours of Operation:

Friday, November 23, 8:00 a.m. to 6:00 p.m.

Monday, December 10, 8:00 a.m. to 10:00 p.m.

Tuesday, December 11, 8:00 a.m. to 10:00 p.m.

Wednesday, December 12, 8:00 a.m. to 10:00 p.m.

Thursday, December 13, 8:00 a.m. to 12:00 a.m.

Friday, December 14, 8:00 a.m. to 12:00 a.m.

Saturday, December 15, 8:00 a.m. to 12:00 a.m.

Holiday Closure:

Thursday, November 22, Thanksgiving Day

Monday, December 25, Christmas Day

Monday, January 1, New Year's Day