



Anthem Blue Cross Quick Guide Certified Enrollers

Overview

Anthem Blue Cross has messaged their consumers stating they will discontinue many Affordable Care Act plans in 2018. Consumers may contact you for guidance in understanding their options and to help enroll into a different Covered California plan for the 2018 benefit year.

The Impact

In 2018, Anthem's Covered California plans will only cover three regions in the state of California. These plans will be *Exclusive Provider Organization* (EPO) plans and will be available both on-exchange and off-exchange, and at all metal tier levels.

The three regions are in Northern California and cover the following counties:

- **Region 1:** Alpine, Amador, Butte, Calaveras, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Mendocino, Modoc, Nevada, Plumas, Shasta, Sierra, Siskiyou, Sutter, Tehama, Trinity, Tuolumne, and Yuba counties
- **Region 7:** Santa Clara County
- **Region 10:** Mariposa, Merced, San Joaquin, Stanislaus, and Tulare counties

Important Note: Nothing will change for Covered California Anthem plans for the current 2017 benefit year. Consumers who are affected, will receive a formal notice in the mail from Anthem advising them that the plan will not be renewed for 2018.

How Certified Enrollers Can Help

Consumers with Covered California Anthem plans in counties where Anthem will discontinue coverage for 2018, may shop for a new plan during Covered California's renewal and open enrollment periods.

The 2018 changes do not impact people with Anthem's employer-based insurance, Medicare Advantage, Medicare Supplement, Medi-Cal, or individuals and families whose plans are "grandfathered"/"grandmothered" (these plans must have been purchased prior to March 23, 2010).

Certified Enrollers can assist consumers with shopping for new plans via the Shop & Compare tool and with enrolling into a plan during the Renewal and Open Enrollment periods.

For assistance on how to use the Shop and Compare tool, please access the [Shop and Compare Job Aid](#) to guide consumers through selection process.

-See below for Anthem email to consumers-



Copy of Anthem California Individual ACA Member Email

CALIFORNIA INDIVIDUAL ACA MEMBER EMAIL

Subject Line: Important Information on our ACA plans in 2018

Preheader: You may need to choose a new health plan next year

Anthem will discontinue many ACA health plans in 2018

Until then, everything will stay the same

You may have already heard, but we wanted to let you know that Anthem Blue Cross (Anthem) will no longer offer many of our Affordable Care Act (ACA) individual health plans in California starting Jan. 1, 2018. Until then, everything will stay the same.

What should I do if I have an individual ACA health plan?

If this affects you, you'll have plenty of time to prepare. You'll get a formal notice from us in the mail telling you that your plan is ending after 2017. As open enrollment gets closer, you can look at other plans so you can find new coverage. We'll help you connect with someone who can assist you in finding a new plan, even if it's not with Anthem. In the meantime, you can log into anthem.com/ca to contact us or view the details of your current plan.

Why are you doing this?

Unfortunately, uncertainty in the health insurance market does not provide the clarity and confidence we need to offer affordable coverage to our members in 2018.

Anthem is committed to affordable health care coverage and we're truly sorry we can't continue offering these plans. We hope to increase our plan offerings in California very soon.