



Covered California
PO BOX 989725
West Sacramento, CA 95798-9725



**COVERED
CALIFORNIA**

*Your destination for affordable
healthcare, including Medi-Cal*

{FIRST_NAME} {LAST_NAME}
{ADDRESS_LINE2}
{ADDRESS_LINE1}
{CITY}, {STATE_CD (FK)} {ZIPCODE}

Your federal tax form for {Tax Year}

{CURRENT_DATE}

Case Number: {AHBX_CASE_ID}

Dear {FIRST_NAME} {LAST_NAME},

IRS Form 1095-A

Your Internal Revenue Service (IRS) Form 1095-A is included with this letter. You need this form to file your **federal** tax return with the IRS. This form shows the members of your household who were enrolled in a Covered California health plan in {Tax Year}. It also shows how much premium tax credit (financial help) they used during the year, if any.

If you got advance payments of the premium tax credit or want to claim it now, you must:

- File a **federal** tax return. You must file even if you do not usually file a federal tax return or have not filed in the past.
- File **IRS Form 8962** with your **federal** tax return. This is to report the premium tax credit you got each month. Use the information on your IRS Form 1095-A to fill out IRS Form 8962.

If you are married and live with your spouse, you are required to file taxes as Married Filing Jointly. There are some exceptions. If you have questions, talk to your tax preparer.

If you need a digital copy of your Form 1095-A:

Log in to your account at CoveredCA.com. On the homepage, click "View {Tax year} Federal Tax Form 1095-A." To create an online account, follow the instructions at CoveredCA.com/create-account.

Please wait until **after** January 31 to report a missing form.

Need help with your taxes?

Covered California can answer questions about your IRS Form 1095-A but **cannot** give tax advice. For help with your taxes:

- Talk to a tax adviser or tax preparer
- Go to the IRS website. You can learn more about:
 - Filing your federal tax return at irs.gov/Filing
 - The Affordable Care Act, premium tax credits, and taxes at irs.gov/aca
 - How to correct or amend a return at irs.gov/help
- You may also be able to get free tax help at a local Volunteer Income Tax Assistance (VITA) site or with the Tax Counseling for the Elderly (TCE). VITA generally helps people who make up to \$64,000 a year, people with disabilities, older adults, and taxpayers who speak limited English. TCE helps people 60 years of age or older. To find free help near you:
 - Go online to irs.treasury.gov/freetaxprep
 - Call 1-800-906-9887

Questions?

Read the **Frequently Asked Questions** in this letter. If you have other questions or think there is a mistake on your form:

- Go online to CoveredCA.com/1095
- Call Covered California, Monday – Friday, 8 a.m. to 6 p.m. at **{SERVICE_CENTER_PHONE}** (TTY: 1-888-889-4500)

Thank you,

Covered California

This notice was sent to you in compliance with the Affordable Care Act implementing regulations: 26 Code of Federal Regulations, §1.36B-5.

Part I Recipient Information

1 Marketplace Identifier	2 Marketplace-assigned policy number	3 Policy issuer's name	
4 Recipient's name		5 Recipient's SSN	6 Recipient's date of birth
7 Recipient's spouse's name		8 Recipient's spouse's SSN	9 Recipient's spouse's date of birth
10 Policy start date	11 Policy termination date	12 Street address (including apartment no.)	
13 City or town	14 State or province	15 Country and ZIP or foreign postal code	

Part II Covered Individuals

A. Covered individual name	B. Covered individual SSN	C. Covered individual date of birth	D. Coverage start date	E. Coverage termination date
16				
17				
18				
19				
20				

Part III Coverage Information

Month	A. Monthly enrollment premiums	B. Monthly second lowest cost silver plan (SLCSP) premium	C. Monthly advance payment of premium tax credit
21 January			
22 February			
23 March			
24 April			
25 May			
26 June			
27 July			
28 August			
29 September			
30 October			
31 November			
32 December			
33 Annual Totals			

Instructions for Recipient

You received this Form 1095-A because you or a family member enrolled in health insurance coverage through the Health Insurance Marketplace. This Form 1095-A provides information you need to complete Form 8962, Premium Tax Credit (PTC). **You must complete Form 8962 and file it with your tax return (Form 1040, Form 1040-SR, or Form 1040-NR) if any amount other than zero is shown in Part III, column C, of this Form 1095-A (meaning that you received premium assistance through advance payments of the premium tax credit (also called advance credit payments)) or if you want to take the premium tax credit.** The filing requirement applies whether or not you're otherwise required to file a tax return. If you are filing Form 8962, you cannot file Form 1040-NR-EZ, Form 1040-SS, or Form 1040-PR. The Marketplace has also reported the information on this form to the IRS. If you or your family members enrolled at the Marketplace in more than one qualified health plan policy, you will receive a Form 1095-A for each policy. Check the information on this form carefully. If you think the information is incorrect, or if you think you should not have received a Form 1095-A because neither you nor anyone else in your family was enrolled in Marketplace health insurance, please contact your Marketplace Call Center. If you purchased insurance through the Federally-facilitated Marketplace, you can find your Call Center information at www.healthcare.gov/contact-us/. If you purchased insurance through a State-based Marketplace, you can find your Call Center information on your State-based Marketplace website. You can find a list of State-based Marketplace websites at www.healthcare.gov/marketplace-in-your-state/. If you or your family members were enrolled in a Marketplace catastrophic health plan or separate dental policy, you aren't entitled to take a premium tax credit for this coverage when you file your return, even if you received a Form 1095-A for this coverage. For additional information related to Form 1095-A, go to www.irs.gov/Affordable-Care-Act/Individuals-and-Families/Health-Insurance-Marketplace-Statements.

Additional information. For additional information about the tax provisions of the Affordable Care Act (ACA), including the premium tax credit, see www.irs.gov/Affordable-Care-Act/Individuals-and-Families or call the IRS Healthcare Hotline for ACA questions (800-919-0452).

VOID box. If the "VOID" box is checked at the top of the form, you previously received a Form 1095-A for the policy described in Part I. That Form 1095-A was sent in error. You shouldn't have received a Form 1095-A for this policy. Don't use the information on this or the previously received Form 1095-A to figure your premium tax credit on Form 8962.

CORRECTED box. If the "CORRECTED" box is checked at the top of the form, use the information on this Form 1095-A to figure the premium tax credit and reconcile any advance credit payments on Form 8962. Don't use the information on the original Form 1095-A you received for this policy.

Part I. Recipient Information, lines 1–15. Part I reports information about you, the insurance company that issued your policy, and the Marketplace where you enrolled in the coverage.

Line 1. This line identifies the state where you enrolled in coverage through the Marketplace.

Line 2. This line is the policy number assigned by the Marketplace to identify the policy in which you enrolled. If you are completing Part IV of Form 8962, enter this number on line 30, 31, 32, or 33, box a.

Line 3. This is the name of the insurance company that issued your policy.

Line 4. You are the recipient because you are the person the Marketplace identified at enrollment who is expected to file a tax return and who, if qualified, would take the premium tax credit for the year of coverage.

Line 5. This is your social security number (SSN). For your protection, this form may show only the last four digits. However, the Marketplace has reported your complete SSN to the IRS.

Line 6. A date of birth will be entered if there is no SSN on line 5.

Lines 7, 8, and 9. Information about your spouse will be entered only if advance credit payments were made for your coverage. The date of birth will be entered on line 9 only if line 8 is blank.

Lines 10 and 11. These are the starting and ending dates of the policy.

Lines 12 through 15. Your address is entered on these lines.

Part II. Covered Individuals, lines 16–20. Part II reports information about each individual who is covered under your policy. This information includes the name, SSN, date of birth, and the starting and ending dates of coverage for each covered individual. For each line, a date of birth is reported in column C only if an SSN isn't entered in column B.

If advance credit payments are made, the only individuals listed on Form 1095-A will be those whom you certified to the Marketplace would be in your tax family for the year of coverage (yourself, spouse, and dependents). If you certified to the Marketplace at enrollment that one or more of the individuals who enrolled in the plan aren't individuals who would be in your tax family for the year of coverage, those individuals won't be listed on your Form 1095-A. For example, if you indicated to the Marketplace at enrollment that an individual enrolling in the policy is your adult child who will not be your dependent for the year of coverage, that child will receive a separate Form 1095-A and won't be listed in Part II on your Form 1095-A.

If advance credit payments are made and you certify that one or more enrolled individuals aren't individuals who would be in your tax family for the year of coverage, your Form 1095-A will include coverage information in Part III that is applicable solely to the individuals listed on your Form 1095-A, and separately issued Forms 1095-A will include coverage information, including dollar amounts, applicable to those individuals not in your tax family.

If advance credit payments weren't made and you didn't identify at enrollment the individuals who would be in your tax family for the year of coverage, Form 1095-A will list all enrolled individuals in Part II on your Form 1095-A.

If there are more than five individuals covered by a policy, you will receive one or more additional Forms 1095-A that continue Part II.

Part III. Coverage Information, lines 21–33. Part III reports information about your insurance coverage that you will need to complete Form 8962 to reconcile advance credit payments or to take the premium tax credit when you file your return.

Column A. This column is the monthly premiums for the plan in which you or family members were enrolled, including premiums that you paid and premiums that were paid through advance payments of the premium tax credit. If you or a family member enrolled in a separate dental plan with pediatric benefits, this column includes the portion of the dental plan premiums for the pediatric benefits. If your plan covered benefits that aren't essential health benefits, such as adult dental or vision benefits, the amount in this column will be reduced by the premiums for the nonessential benefits. If the policy was terminated by your insurance company due to nonpayment of premiums for 1 or more months, then a -0- may appear in this column for these months regardless of whether advance credit payments were made for these months. See the instructions for Form 8962, Part II, on how to complete Form 8962 if -0- is reported for 1 or more months.

Column B. This column is the monthly premium for the second lowest cost silver plan (SLCSP) that the Marketplace has determined applies to members of your family enrolled in the coverage. The applicable SLCSP premium is used to compute your monthly advance credit payments and the premium tax credit you take on your return. See the instructions for Form 8962, Part II, on how to use the information in this column or how to complete Form 8962 if there is no information entered, the information is incorrect, or the information is reported as -0-. If the policy was terminated by your insurance company due to nonpayment of premiums for 1 or more months, then a -0- may appear in this column for the months, regardless of whether advance credit payments were made for these months.

Column C. This column is the monthly amount of advance credit payments that were made to your insurance company on your behalf to pay for all or part of the premiums for your coverage. If this is the only column in Part III that is filled in with an amount other than zero for a month, it means your policy was terminated by your insurance company due to nonpayment of premiums, and you aren't entitled to take the premium tax credit for that month when you file your tax return. You must still reconcile the entire advance payment that was paid on your behalf for that month using Form 8962. No information will be entered in this column if no advance credit payments were made.

Lines 21–33. The Marketplace will report the amounts in columns A, B, and C on lines 21–32 for each month and enter the totals on line 33. Use this information to complete Form 8962, line 11 or lines 12–23.

Frequently Asked Questions

Q: What is the federal premium tax credit?

A: The federal premium tax credit is help from the government that goes directly to your health insurance company to lower what you pay each month for your health plan. The amount of help you can get depends on your family's income, how many people are in your family, and where you live. You can choose to use this credit right away to reduce your monthly costs or wait and get it when you do your taxes. This may make it easier for you to afford your health insurance.

Q: What are my choices for taking the federal premium tax credit?

A: You can take **some** or **all** of the federal premium tax credit you qualify for during the year. If you choose **not** to take all of the premium tax credit you qualify for, you may get the credit when you file your federal tax return.

Q: How does taking the premium tax credit in advance (during the year) affect my taxes?

A: When you file your federal taxes, you must report your premium tax credit to the Internal Revenue Service (IRS) using IRS Form 8962. The IRS will use your final income, household size, and ZIP Code to see if you got the right amount of premium tax credit for the year.

- If your actual income for the year is **lower** than what you estimated on your Covered California application, or your family size changed, you may qualify for more premium tax credit. The IRS may give you the rest in a refund. Or, if you owe other taxes, your unused premium tax credit may lower the amount you owe.
- If your actual income for the year is **higher** than what you estimated on your Covered California application, or your family size changed, you may have taken too much premium tax credit during the year. You may have to pay some or all of it back to the IRS when you file your federal tax return.

Q: How do I avoid paying back premium tax credit?

A: To avoid having to pay back premium tax credit next year, update your information by reporting changes to Covered California right away. Changes to report include changes to income or family size and offers of other health coverage like Medicare, Medi-Cal, or health coverage through a job.

You can't change the premium tax credit amount you got in [{Tax Year}](#). But you can lower the premium tax credit amount you get going forward. For help, call Covered California at [{SERVICE_CENTER_PHONE}](#) (TTY: 1-888-889-4500).

Q: Why did I get IRS Form 1095-A?

A: We send IRS Form 1095-A to everyone who got health insurance through Covered California in [{Tax Year}](#). You need this form to file your **federal** taxes. We also send IRS Form 1095-A to the Internal Revenue Service. It shows:

- Who was enrolled and how many months they had health insurance
- How much was paid in monthly premiums
- How much premium tax credit was paid to the health insurance company

Q: Why did I get more than one IRS Form 1095-A?

A: This could happen if members of your household were enrolled in different health plans. Or, if someone changed health plans or benefit levels during the year, like changing from a Silver to a Gold plan.

Q: How do I use IRS Form 1095-A to file my federal taxes?

A: Use your IRS Form 1095-A to fill out **IRS Form 8962, Premium Tax Credit**. You must file IRS Form 8962 with your federal tax return. You can get a blank copy on the IRS website at irs.gov/forms-instructions. Search for “Form 8962.” Your tax preparer or online tax service should also have the form.

Q: Why is there a zero (0) in Part III – Column A on my IRS Form 1095-A?

A: If you did not pay your monthly premium, then a zero (0) will appear for each month you did not pay. Unless you took action to end your plan, the premium tax credit was paid to your health insurance company during those months until your coverage was terminated. The premium tax credit amount is shown in Part III – Column C.

Q: Why does IRS Form 1095-A say I did not get any premium tax credit during the year? Part III – Column C is blank or has all zeroes.

A: This could happen because you did not ask for help paying for your health insurance. Or you did not qualify when you applied. For example, your income did not meet the program rules, or you were offered other health insurance.

Q: How can I correct a mistake on my IRS Form 1095-A?

A: If you find a mistake on your IRS Form 1095-A, you can call Covered California. Or you can file a dispute online at CoveredCA.com/1095. Click “Errors on your forms?” Then fill out the Request to Correct or Dispute Tax Forms.

Q: Will I get a tax form for a family member who had health insurance outside of Covered California?

A: You might get IRS Form 1095-B or 1095-C if someone in your household had health insurance outside of Covered California. For example:

- **IRS Form 1095-B** shows if someone had insurance through Medi-Cal, Medicare, Veteran’s Administration, a small employer, or other health insurance not purchased through Covered California
- **IRS Form 1095-C** shows if someone had insurance through a large employer with 50 or more full-time equivalent employees

You can use these forms as proof of health insurance when you file your taxes.

Note: The Department of Health Care Services (DHCS) will send IRS Form 1095-B to everyone who had Medi-Cal in {Tax Year}. You will get more than one form if some people in your family had

Medi-Cal and others had Covered California. If you have questions, go to the DHCS website at dhcs.ca.gov/1095. Or call **1-844-253-0883**.

Section 1557 of the Patient Protection and Affordable Care Act (ACA)

Covered California complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, gender identity or sexual orientation. Covered California does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender identity or sexual orientation.

Covered California provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats and other formats). Covered California also provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact the Civil Rights Coordinator at 916-228-8764 or by email at CivilRights@covered.ca.gov.

If you believe that Covered California has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, gender identity or sexual orientation, you can file a grievance with the Civil Rights Coordinator.

You can file a grievance in the following ways:

Mail: Civil Rights Coordinator
P.O. Box 989725
West Sacramento, CA 95798-9725

Phone: 916-228-8764

Fax: 916-228-8909

Email: CivilRights@covered.ca.gov

You can also file a civil rights complaint with the Office for Civil Rights at the U.S. Department of Health and Human Services.

Mail: U.S. Department of Health and Human Services
200 Independence Ave. SW, Room 509F, HHH Building
Washington, DC 20201

Phone: 1-800-368-1019 or TTY: 1-800-537-7697

Online: Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Complaint forms are available on the U.S. Department of Health and Human Services Office for Civil Rights website.

Getting Help in a Language Other than English

IMPORTANT: Can you read this letter? You can call **1-800-300-1506** and ask for this letter translated to your language or in another format such as large print. For TTY call **1-888-889-4500** where you can also request this letter in alternate format.

Español IMPORTANTE: ¿Puede leer esta carta? Usted puede llamar al **1-800-300-0213** y pedir esta carta traducida en su idioma o en otro formato como en letras grandes. Para TTY, llame al **1-888-889-4500**, donde también puede pedir esta carta en algún formato diferente. (Spanish)

中文/繁體字 重要事項：您能讀懂這封信嗎？您可以致電 **1-800-300-1533** 並要求將這封信翻譯成您的語言或者索要其他格式如大字版本的信件。對於 TTY，請致電

1-888-889-4500，您也可以在那里索取其他格式的信件。(Chinese)

Tiếng Việt QUAN TRỌNG: Quý vị có thể đọc được bức thư này không? Quý vị có thể gọi điện đến số **1-800-652-9528** và yêu cầu được dịch bức thư này sang ngôn ngữ của quý vị hoặc chuyển sang định dạng khác như bản in khổ lớn. Người dùng TTY, hãy gọi số **1-888-889-4500** quý vị cũng có thể yêu cầu định dạng thay thế khác cho bức thư này. (Vietnamese)

한국어 중요: 이 편지를 읽을 수 있습니까? **1-800-738-9116** 으로 연락하여 귀하의 언어로 번역되거나 큰 활자와 같은 다른 형식으로 요청하십시오. TTY **1-888-889-4500** 에서도 이 편지의 다른 포맷을 요청할 수도 있습니다. (Korean)

Tagalog MAHALAGA: Maaari ba ninyong basahin ang sulat na ito? Maaari kang tumawag sa **1-800-983-8816** at humiling na isalin ang sulat na ito sa iyong wika o sa iba pang format katulad ng malalaking titik. Para sa TTY, tumawag sa **1-888-889-4500** kung saan maaari kang humiling ng alternatibong format ng sulat na ito. (Tagalog)

العربية هام: هل يمكنك قراءة هذا الخطاب؟ يمكنك الاتصال بـ **1-800-826-6317** وطلب هذا الخطاب مترجماً إلى لغتك أو بصيغة أخرى، بخط كبير مثلاً. للصم والبكم، اتصل بـ **1-888-889-4500** حيث يمكنك أيضاً أن تطلب هذا الخطاب بصيغة مختلفة. (Arabic)

հայերէն ՎԱՐՇՎԱՐԸ Է: Դուք կարո՞ղ եք կարդալ այս նամակը: Դուք կարող եք զանգահարել **1-800-996-1009** և խնդրել, որ այս նամակը թարգմանվի Ձեր լեզվով կամ Ձեզ տրվի մեկ այլ ձևաչափով, օրինակ՝ խոշորատառ: TTY-ի համար զանգահարեք **1-888-889-4500**, որտեղ կարող եք նաև այլընտրանքային ձևաչափով խնդրել այս նամակը: (Armenian)

ភាសាខ្មែរ សំខាន់៖ តើលោកអ្នកអាចអានលិខិតនេះបានដែរឬទេ? លោកអ្នកអាចទូរស័ព្ទមកលេខ **1-800-906-8528** និងស្នើសុំឱ្យគេបកប្រែលិខិតនេះជាភាសារបស់លោកអ្នក ឬជាទម្រង់មួយផ្សេងទៀតដូចជា អក្សរពុម្ពធំៗ។ សម្រាប់ TTY ទូរស័ព្ទមកលេខ **1-888-889-4500** ដែលលោកអ្នកក៏អាចស្នើសុំលិខិតនេះជាទម្រង់ផ្សេងទៀតបានផងដែរ។ (Khmer)

Русский ВАЖНАЯ ИНФОРМАЦИЯ: Вы можете прочитать это письмо? Вы можете позвонить по телефону **1-800-778-7695** и запросить получение этого письма, переведенного на Ваш родной язык, или распечатанного крупным шрифтом. Лица со сниженным слухом могут позвонить по телефону **1-888-889-4500**, чтобы запросить это письмо в ином формате. (Russian)

فارسی مهم: آیا می توانید این نامه را بخوانید؟ می توانید با شماره **1-800-921-8879** تماس بگیرید و تقاضا کنید که این نامه به زبان شما ترجمه شود یا به فرمت دیگری مانند حروف درشت به شما ارسال شود. برای TTY با شماره **1-888-889-4500** تماس بگیرید و از طریق همان شماره همچنین می توانید درخواست کنید که این نامه به فرمت دیگری به شما ارسال شود. (Farsi)

Hmoob TSEEM CEEB: Koj nyeem puas tau tsab ntawv no? Koj hu tau rau **1-800-771-2156** thiab nug kom daim ntawv txais ua yog koj cov lus los sis yog lwm hom xws lis luam tus ntawv loj. Hu tau TTY ntawm **1-800-889-4500** ua koj thov hloov tau lwm hom. (Hmong)

महत्वपूर्ण: क्या आप यह पत्र पढ़ सकते हैं? इस पत्र को अपनी भाषा में अनुवाद करने के लिए या बड़े प्रिंट की तरह किसी अन्य प्रारूप में प्राप्त करने के लिए **1-800-300-1506** पर कॉल करके अनुरोध कर सकते हैं। TTY के लिए **1-888-889-4500** पर कॉल करें जहाँ आप इस पत्र को किसी अन्य प्रारूप में प्राप्त करने का अनुरोध कर सकते हैं। (Hindi)

重要：この文書を読むことができますか？希望の言語に翻訳された文書、または大きな文字など別の形式の文書をご希望の場合、**1-800-300-1506** までお電話ください。TTY の場合、**1-888-889-4500** にお電話いただければ、その他の形式の文書をリクエストすることもできます。 (Japanese)

ਮਹੱਤਵਪੂਰਨ: ਕੀ ਤੁਸੀਂ ਇਸ ਪੱਤਰ ਨੂੰ ਪੜ ਸਕਦੇ ਹੋ? ਤੁਸੀਂ **1-800-300-1506** 'ਤੇ ਕਾਲ ਕਰ ਸਕਦੇ ਹੋ ਅਤੇ ਇਸ ਪੱਤਰ ਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਜਾਂ ਕਿਸੇ ਹੋਰ ਸਰੂਪ ਵਿਚ, ਜਿਵੇਂ ਕਿ ਵੱਡੇ ਪਰਿੰਟ ਲਈ ਪੁੱਛ ਸਕਦੇ ਹੋ। ਟੀਟੀਟਾਈ ਲਈ **1-888-889-4500** 'ਤੇ ਕਾਲ ਕਰੋ ਜਿੱਥੇ ਕਿ ਤੁਸੀਂ ਇਸ ਪੱਤਰ ਦੇ ਵਿਕਲਪਕ ਰੂਪ ਵਿਚ ਸਰੂਪ ਲਈ ਬੇਨਤੀ ਵੀ ਕਰ ਸਕਦੇ ਹੋ। (Punjabi)

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