



How to Enroll Fact Sheet

Online

Covered California's open-enrollment period for 2020 runs from Oct. 15, 2019 to Jan. 31, 2020 – with more financial help than ever before available to the state's consumers to assist with paying monthly health care costs. You can enroll in new health plans or renew your existing Covered California health coverage directly on the Covered California website, www.coveredca.com. You can also [shop and compare](#) among health plans, find out how much financial help you are eligible for and learn more about special enrollment. There's also our ["Help on Demand"](#) feature that connects you to a certified enroller in your area who will even call you back directly to assist you with enrollment, as well as other local resources to assist with enrollment:

www.coveredca.com/find-help/.

By Phone

Call the Covered California Service Center toll-free at: (800) 300-1506. You can get free, confidential assistance from a Service Center Representative who can walk you through the enrollment process and get you signed up over the phone.

In Person

Find help locally, visit www.coveredca.com/find-help/. There are about 18,000 Certified Enrollment Counselors and Certified Insurance Agents throughout the state, ready to help you enroll in a health insurance plan. Go online to find one near you and make an appointment for an in-person, free and confidential meeting.

What to Bring to Your Appointment

For each family member applying for health insurance, bring the following:

- Proof of income.
- California ID or Driver's License for the person who is applying for the family.
- Persons not possessing a California ID or Driver's License should bring a U.S. Passport, Legal Resident Card or Certificate of Citizenship or Naturalization Document.

What You Should Know

For each family member applying, you should know the following information:

- Birth date.
- Social Security Number.
- Home ZIP code.

Key Dates to Remember

- Covered California sign-up period for new 2020 coverage runs Oct. 15, 2019 through Jan. 31, 2020. Enroll by Dec. 15 to be covered by Jan. 1.
- Covered California Special Enrollment happens any time during the year, but you must enroll within 60 days of the qualifying life event.
- Medi-Cal enrollment is year-round.