**How to Enroll Fact Sheet**

**Online**

Covered California now has an extended Special Enrollment period running through August 31, 2020, due to the coronavirus pandemic. Covered California’s Open Enrollment period for 2021 will begin in the Fall of 2020.

There is now more financial help than ever before available to the state’s consumers to assist with paying monthly health care costs. You can enroll in new health plans directly on the Covered California website at [www.coveredca.com](http://www.coveredca.com). You can also [shop and compare](https://apply.coveredca.com/lw-shopandcompare/) among health plans, find out how much financial help you are eligible for and learn more about special enrollment. There’s also our [“Help on Demand”](https://coveredca.helpondemand.com/lp/a8c3085e-e597-4ac8-ba23-42f245fdfa11) feature that connects you to a certified enroller in your area who will even call you back directly to assist you with enrollment, as well as other local resources to assist with enrollment: [www.coveredca.com/find-help/](http://www.coveredca.com/find-help/).

**By Phone**

Call the Covered California Service Center toll-free at: (800) 300-1506. You can get free, confidential assistance from a Service Center Representative who can walk you through the enrollment process and get you signed up over the phone.

Find help locally by visiting [www.coveredca.com/find-help/](http://www.coveredca.com/find-help/). There are about 18,000 Certified Enrollment Counselors and Certified Insurance Agents throughout the state, ready to help you enroll in a health insurance plan. Go online to find one near you and make an appointment for a free and confidential meeting.

**What to Have for Your Appointment**

For each family member applying for health insurance, have the following:

* Proof of income.
* California ID or Driver’s License for the person who is applying for the family.
* Persons not possessing a California ID or Driver’s License should have a U.S. Passport, Legal Resident Card or Certificate of Citizenship or Naturalization Document.

**What You Should Know**

For each family member applying for health coverage, you should know the following information:

* Birth date.
* Social Security Number.
* Home ZIP code.

**Key Dates to Remember**

* Covered California’s extended Special Enrollment Period due to the coronavirus pandemic runs through August 31, 2020.
* Covered California’s Open Enrollment Period to sign up for new health plans and change or renew existing health plans will begin in the Fall of 2020.
* Medi-Cal enrollment is year-round.