



Covered California's Service Centers 2019-20 Operating Hours

Agent Service Center

Phone: (877) 453-9198

agents@covered.ca.gov

CEC/PBE Help Line

Phone: (855) 324-3147

Hours of Operation:

Monday through Friday, 8:00 a.m. to 6:00 p.m.

Saturdays and Sundays, Closed

Extended Hours of Operation:

Tuesday, January 15, 8:00 a.m. to 8:00 p.m.

Holiday Closures:

Monday, November 11, Veterans Day

Thursday, November 28, Thanksgiving Day

Friday, November 29, Day After Thanksgiving

Wednesday, December 25, Christmas Day

Wednesday, January 1, New Year's Day

Covered California for Small Business (CCSB) Service Center

Phone: (855) 777-6782

shop@covered.ca.gov

Hours of Operation:

Monday through Friday, 8:00 a.m. to 5:00 p.m.

Saturdays and Sundays, Closed

Consumer Service Center

Phone: (800) 300-1506

Through October 14, 2019:

Monday through Friday, 8:00 a.m. to 6:00 p.m.

Saturdays and Sundays, Closed

October 15, 2019 through January 15, 2020

Monday through Friday, 8:00 a.m. to 8:00 p.m.

Saturdays, 8:00 a.m. to 6:00 p.m.

Sundays, Closed

Altered Hours of Operation:

Monday, November 11, 8:00 a.m. to 6:00 p.m.

Friday, November 29, 8:00 a.m. to 6:00 p.m.

Monday, December 9, 8:00 a.m. to 8:00 p.m.

Tuesday, December 10, 8:00 a.m. to 10:00 p.m.

Wednesday, December 11, 8:00 a.m. to 10:00 p.m.

Thursday, December 12, 8:00 a.m. to 10:00 p.m.

Friday, December 13, 8:00 a.m. to 10:00 p.m.

Saturday, December 14, 8:00 a.m. to 12:00 a.m.

Holiday Closures:

Thursday, November 28, Thanksgiving Day

Wednesday, December 25, Christmas Day

Wednesday, January 1, New Year's Day