



Mixed Immigration Plan Shopping Task Guide for Enrollers

Overview

This Task Guide will help guide Certified Enrollers through the process of reviewing Eligibility Results for Mixed Immigration households, plan selection grouping, and selecting multiple plans for households with members who have different financial help eligibility due to immigration status.

Eligibility Results

The *Eligibility Result Summary* provides program eligibility for each member of the household. The *See Full Details* link for each member explains the reason the household member is not eligible for financial help.

Welcome to Your Household Eligibility Results Summary



Let's take a look at your Household.

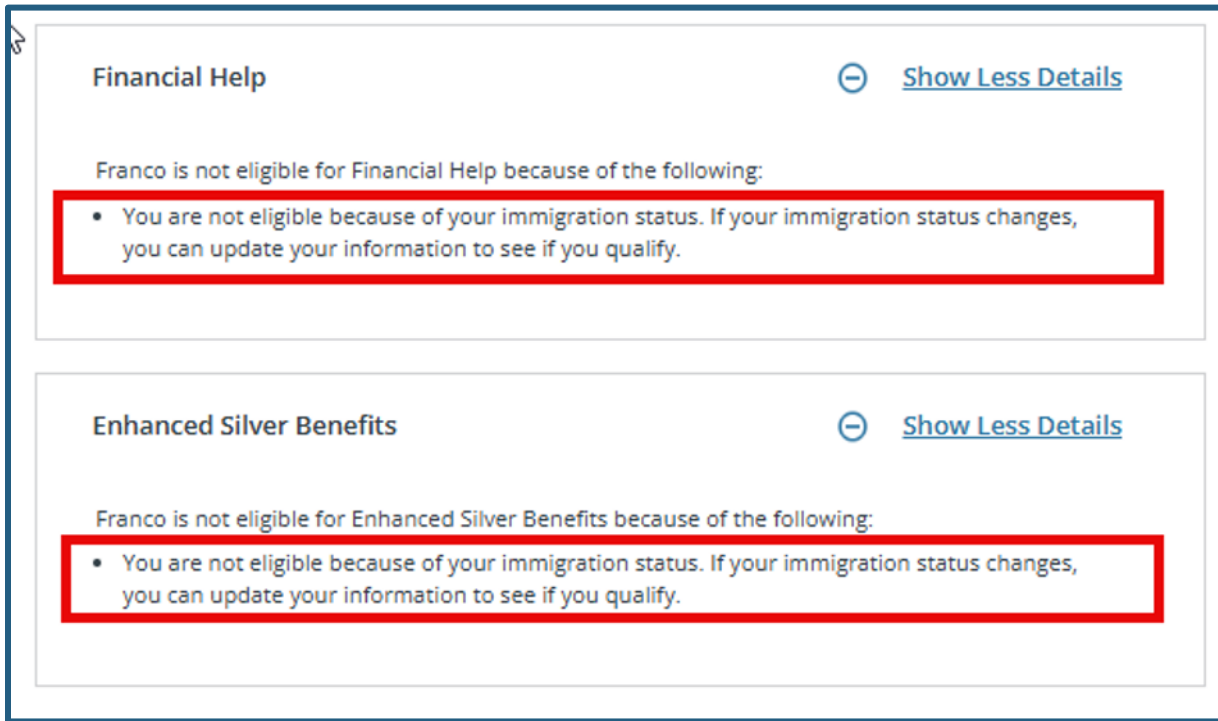
Please review each member's program eligibility below.

 [Choose a plan](#) by 12/31/2026 to start your coverage on 01/01/2027.

View:  

Betty B. 26 years old Program Eligibility Covered California Plan Financial Help See Full Details	Bart T. 26 years old Program Eligibility Covered California Plan See Full Details	Junior T. 3 years old Program Eligibility Covered California Plan Financial Help See Full Details
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Financial Help ⊖ [Show Less Details](#)

Franco is not eligible for Financial Help because of the following:

- You are not eligible because of your immigration status. If your immigration status changes, you can update your information to see if you qualify.

Enhanced Silver Benefits ⊖ [Show Less Details](#)

Franco is not eligible for Enhanced Silver Benefits because of the following:

- You are not eligible because of your immigration status. If your immigration status changes, you can update your information to see if you qualify.

Eligible consumers can select different plans for each member based on eligibility for financial help.

The *Enrollment Dashboard* will provide the health plan groupings based on eligibility. CalHEERS group Household Members (HHMs) into unsubsidized, subsidized, or Medi-Cal eligible groupings.

Households with both subsidized and unsubsidized members are grouped separately.

Health Plan Selection Process

Health plan shopping and selection can be accessed by navigating to the *Enrollment Dashboard*.

The *Enrollment Groups* section displays information regarding grouping and the impact when selecting other than the *Recommended* group type. Additional information describes reasons why HHMs are put in different groups:

Your group type: **Recommended** [Edit Groups](#)

Group 1


 Betty Boop (26 years old) ★
 ✓ Eligible for Financial Help


 Junior Toone (4 years old)
 ✓ Eligible for Financial Help

Group 2


 Bart Toone (26 years old)

[Continue](#)

Your group type: Recommended (default)

Editing Groups

Custom groups are not available for all household members. Some household members can't be in the same group because of plan rules.

Cancel

Continue

The user is navigated to the *Enrollment Dashboard*.

Click the **Add a Health Plan** button in the *Group [#]* section to shop for health plans for that group.

Shopping available plans by each group will provide premiums with and without financial help to provide to the consumer. The different group shopping will provide savings amounts for eligible household members in each group.

Group 1

Add a Health Plan

Expected coverage dates

01/01/2027 - 12/31/2027

Current CSR Level

CS1

Covered household members



Betty Boope (26 years old) ★



Junior Toone (4 years old)

Savings

- \$237.01 /mo ^

Total Advance Premium Tax Credit (APTC)

- \$235.01 /mo

CA Premium Credit

- \$2.00 /mo

Group 2

Add a Health Plan

Expected coverage dates

01/01/2027 - 12/31/2027

Current CSR Level

CS1 [CSR History](#)

Covered household members



Bart Toone (26 years old)

Savings

- \$1.00 /mo ^

Total Advance Premium Tax Credit (APTC)

- \$0.00 /mo

CA Premium Credit

- \$1.00 /mo



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Shop for a Health Plan

Shopping for the household by group allows comparing premiums, financial assistance, provider networks, prescriptions, deductibles, and out-of-pocket costs for each eligible household member. This allows the enroller to provide options to the consumer and provide plan premiums and details for each group due to coverage and financial assistance may differ for each person due to immigration status.

The examples below are for eligible members with financial assistance for Group 1 and ineligible financial assistance for Group 2.

Group 1
Enrollment Status: Pending



Kaiser
Silver 70 HMO

\$605.58 /mo

Pay Now

Change Plan

Plan Details >

Website 83681249

Manage Enrollment

Cancel Plan

Expected coverage dates
01/01/2027 - 12/31/2027

Current CSR Level
CS1 [CSR History](#)

Covered household members

 Betty Boope (26 years old) (Subscriber) ★

 Junior Toone (4 years old)

Monthly premium

Premium before savings	\$842.59 /mo
Savings	- \$237.01 /mo ^
Advance Premium Tax Credit (APTC)	- \$235.01 /mo
Change APTC	
CA Premium Credit	- \$2.00 /mo
Amount you pay (Group 1's monthly premium)	\$605.58 /mo

Group 2
Enrollment Status: Pending



Kaiser
Bronze 60 HMO

\$390.78 /mo

Pay Now

Change Plan

Plan Details >

Website 83681249

Manage Enrollment

Cancel Plan

Expected coverage dates
01/01/2027 - 12/31/2027

Current CSR Level
CS1 [CSR History](#)

Covered household members

 Bart Toone (26 years old) (Subscriber)

Monthly premium

Premium before savings	\$391.78 /mo
Savings	- \$1.00 /mo ^
Advance Premium Tax Credit (APTC)	- \$0.00 /mo
CA Premium Credit	- \$1.00 /mo
Amount you pay (Group 2's monthly premium)	\$390.78 /mo