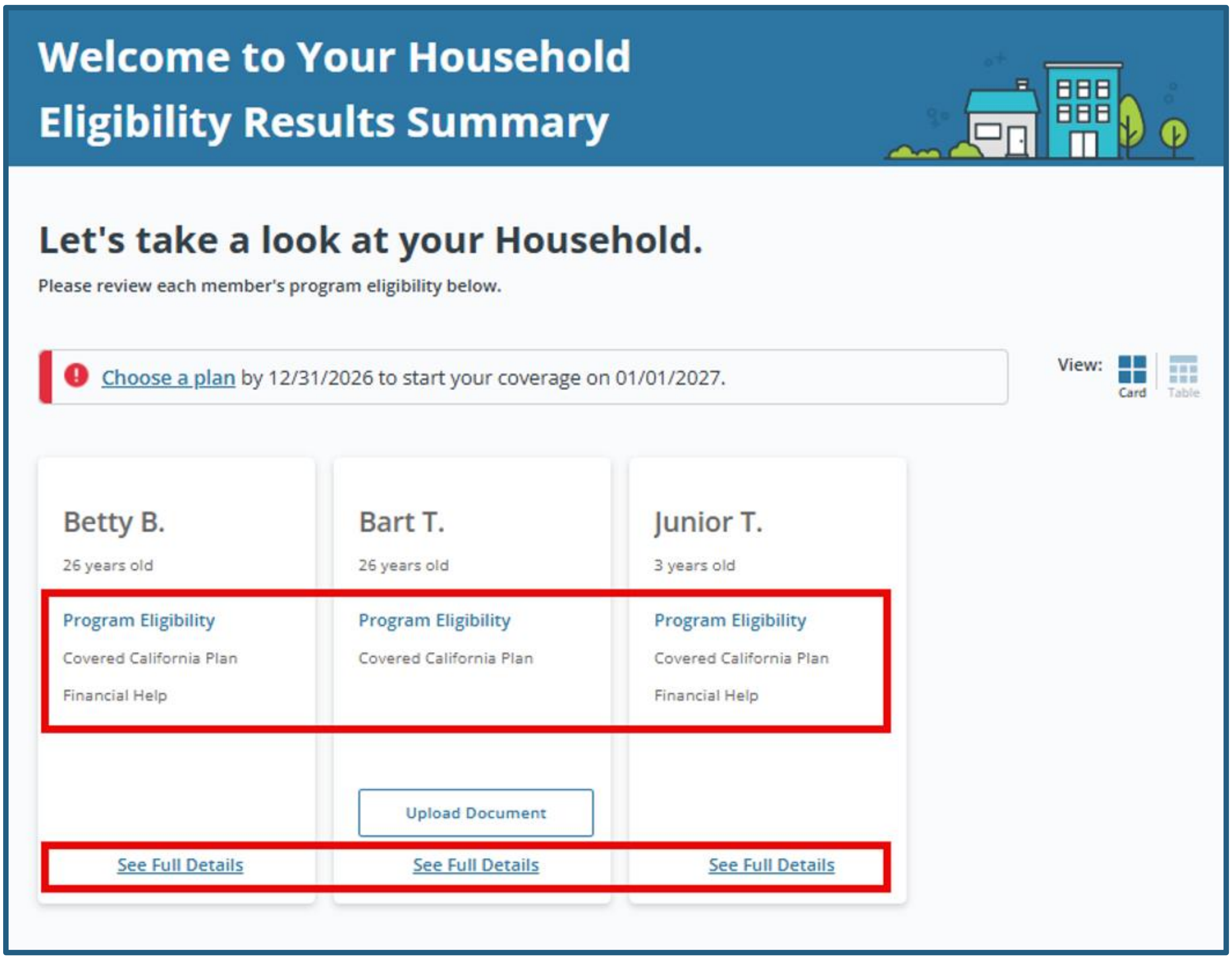
Mixed Immigration Plan Shopping Task Guide for Enrollers

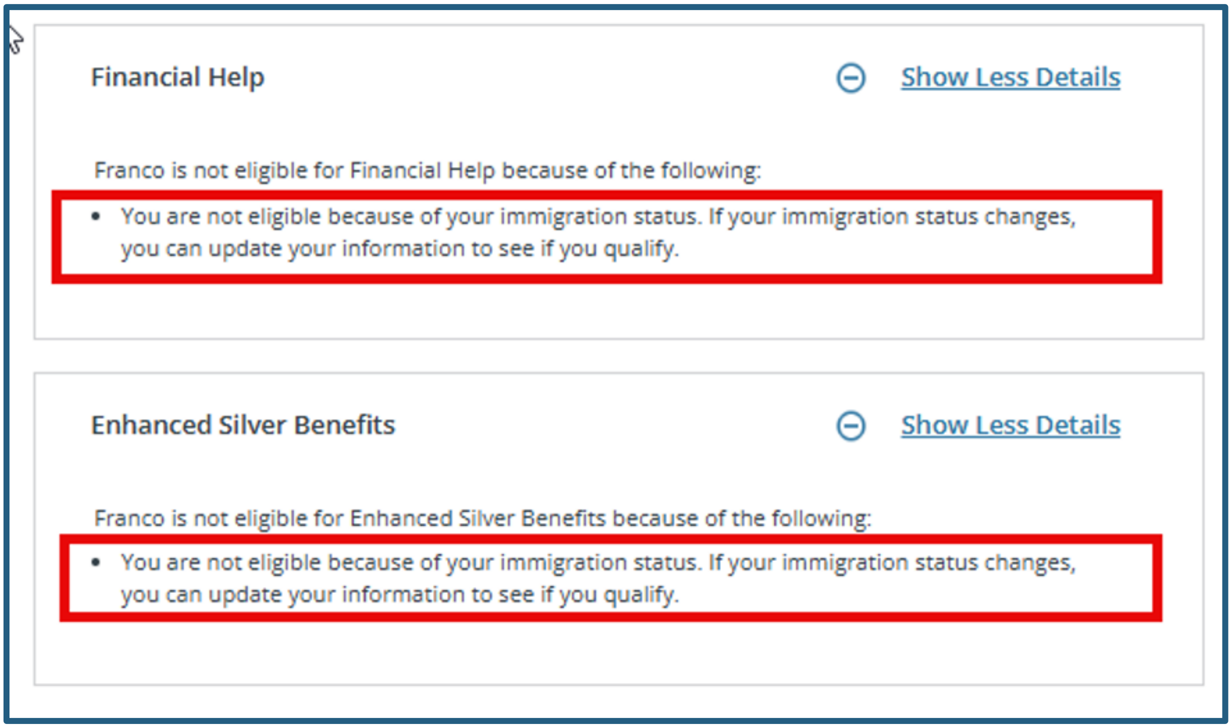
Overview

This Task Guide will help guide Certified Enrollers through the process of reviewing Eligibility Results for Mixed Immigration households, plan selection grouping, and selecting multiple plans for households with members who have different financial help eligibility due to immigration status.

Eligibility Results

The *Eligibility Result Summary* provides program eligibility for each member of the household. The *See Full Details* link for each member explains the reason the household member is not eligible for financial help.





Eligible consumers can select different plans for each member based on eligibility for financial help.

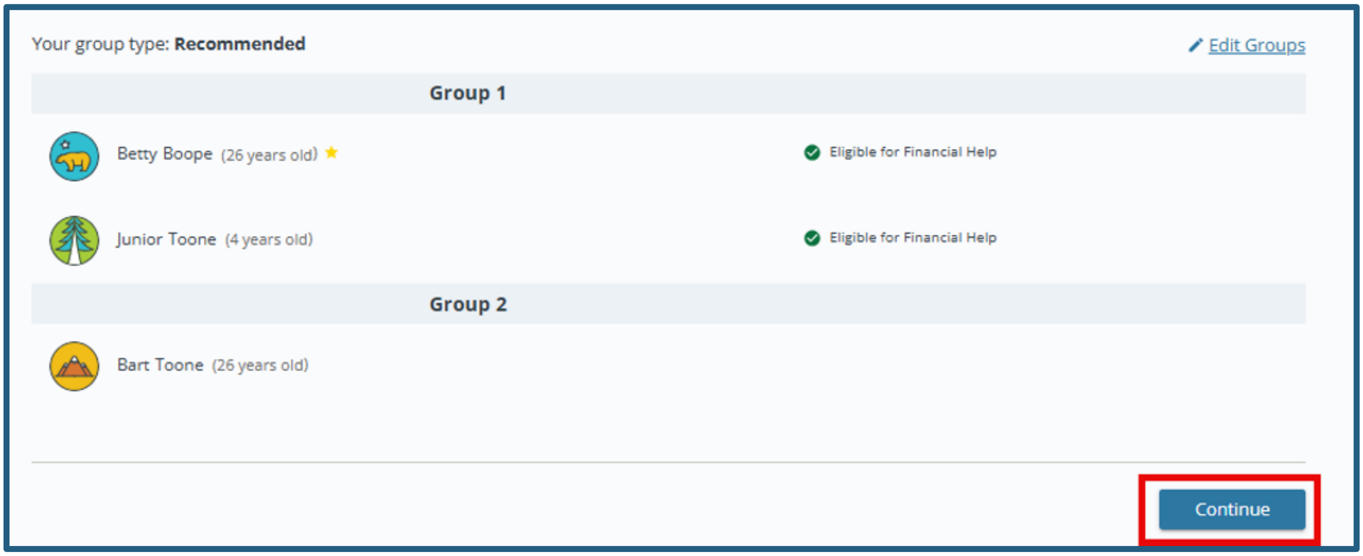
The *Enrollment Dashboard* will provide the health plan groupings based on eligibility. CalHEERS group Household Members (HHMs) into unsubsidized, subsidized, or Medi-Cal eligible groupings.

Households with both subsidized and unsubsidized members are grouped separately.

Health Plan Selection Process

Health plan shopping and selection can be accessed by navigating to the *Enrollment Dashboard.*

The *Enrollment Groups* section displays information regarding grouping and the impact when selecting other than the *Recommended* group type. Additional information describes reasons why HHMs are put in different groups:

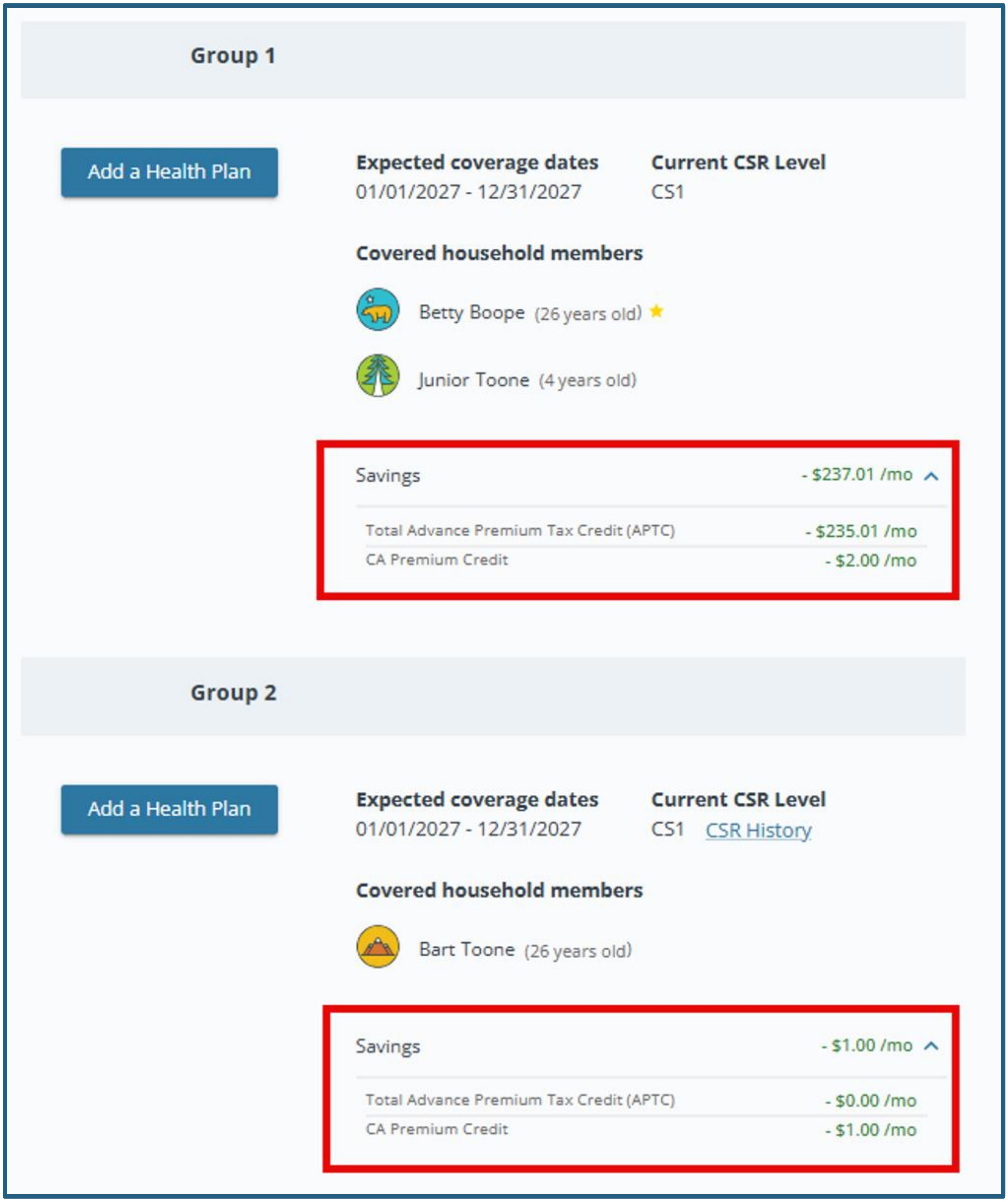


Your group type: Recommended (default)

The user is navigated to the *Enrollment Dashboard*.

Click the **Add a Health Plan** button in the *Group [#]* section to shop for health plans for that group.

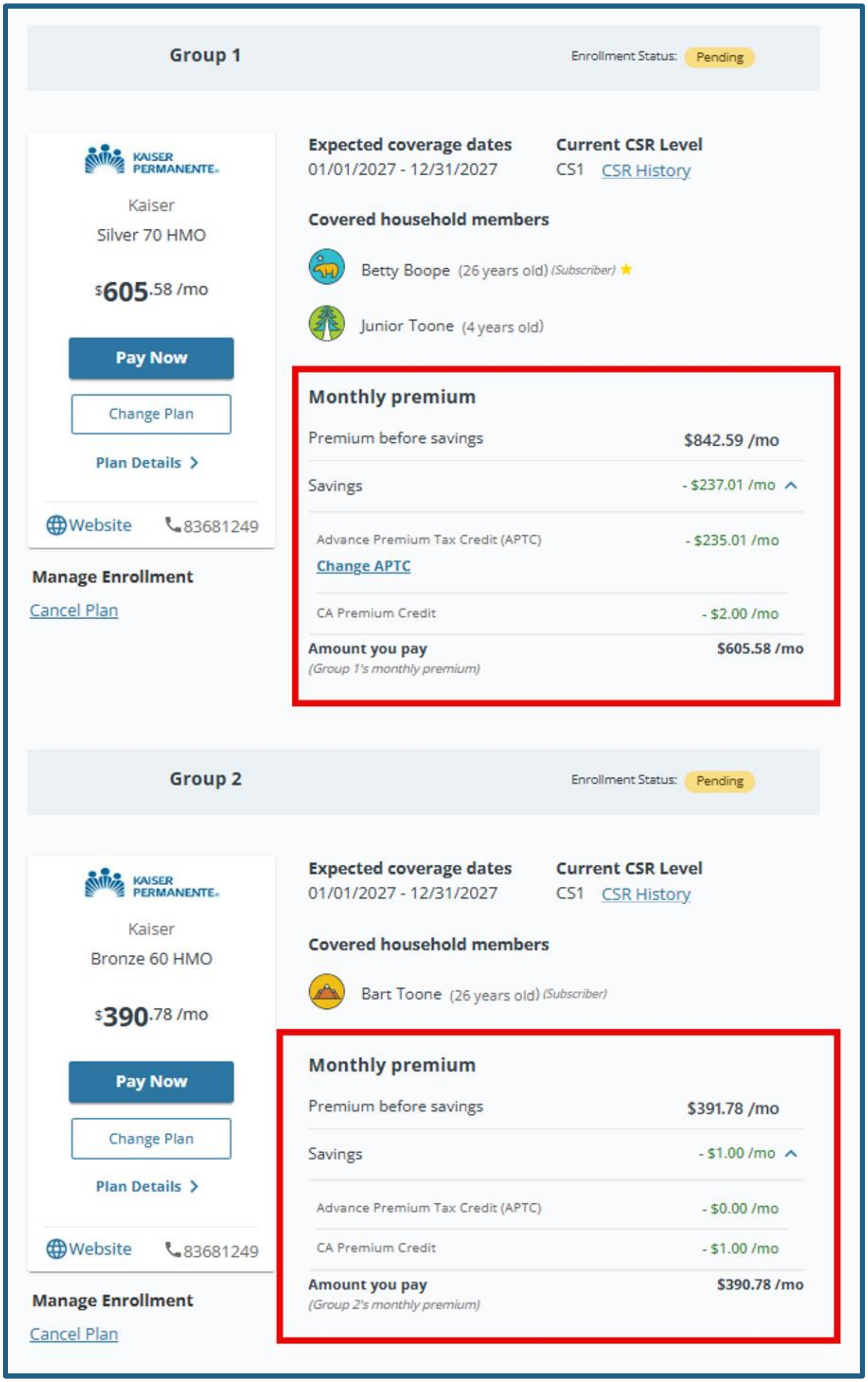
Shopping available plans by each group will provide premiums with and without financial help to provide to the consumer. The different group shopping will provide savings amounts for eligible household members in each group.


Group 1
Add a Health Plan
Expected coverage dates
01/01/2027 - 12/31/2027
Current CSR Level
CS1
Covered household members
Betty Boope (26 years old)
Junior Toone (4 years old)
Savings
- $237.01 /mo
Total Advance Premium Tax Credit (APTC)
- $235.01 /mo
CA Premium Credit
- $2.00 /mo
Group 2
Add a Health Plan
Expected coverage dates
01/01/2027 - 12/31/2027
Current CSR Level
CS1
CSR History
Covered household members
Bart Toone (26 years old)
Savings
- $1.00 /mo
Total Advance Premium Tax Credit (APTC)
- $0.00 /mo
CA Premium Credit
- $1.00 /mo

Shop for a Health Plan

Shopping for the household by group allows comparing premiums, financial assistance, provider networks, prescriptions, deductibles, and out-of-pocket costs for each eligible household member. This allows the enroller to provide options to the consumer and provide plan premiums and details for each group due to coverage and financial assistance may differ for each person due to immigration status.

The examples below are for eligible members with financial assistance for Group 1 and ineligible financial assistance for Group 2.


Group 1
Enrollment Status: Pending
KAISER PERMANENTE
Kaiser
Silver 70 HMO
$605.58 /mo
Pay Now
Change Plan
Plan Details
Website
83681249
Manage Enrollment
Cancel Plan
Expected coverage dates
01/01/2027 - 12/31/2027
Current CSR Level
CS1 CSR History
Covered household members
Betty Boope (26 years old) (Subscriber)
Junior Toone (4 years old)
Monthly premium
Premium before savings $842.59 /mo
Savings - $237.01 /mo
Advance Premium Tax Credit (APTC) - $235.01 /mo
Change APTC
CA Premium Credit - $2.00 /mo
Amount you pay $605.58 /mo
(Group 1's monthly premium)
Group 2
Enrollment Status: Pending
KAISER PERMANENTE
Kaiser
Bronze 60 HMO
$390.78 /mo
Pay Now
Change Plan
Plan Details
Website
83681249
Manage Enrollment
Cancel Plan
Expected coverage dates
01/01/2027 - 12/31/2027
Current CSR Level
CS1 CSR History
Covered household members
Bart Toone (26 years old) (Subscriber)
Monthly premium
Premium before savings $391.78 /mo
Savings - $1.00 /mo
Advance Premium Tax Credit (APTC) - $0.00 /mo
CA Premium Credit - $1.00 /mo
Amount you pay $390.78 /mo
(Group 2's monthly premium)