



Lawfully Present Immigrant (LPI) Toolkit

Overview

Beginning in 2027, some lawfully present immigrant (LPI) consumers may no longer qualify for financial help that lowers monthly premiums and other health care costs. Use the resources below to support these consumers.

LPI Resources

Resource	Type	Description
SSO and CRW Training Available	Training	Enrollers are encouraged to complete a short training available on the LMS dashboard that covers the new LMS Single Sign-On (SSO) experience and how to support LPI consumers in the Consumer Retention Workspace (CRW). The video includes a brief introduction on the LMS Single Sign-On and explains the 2027 federal changes. Also, learn how to use the CRW, find impacted consumers, review and prioritize cases, have clear conversations, discuss coverage options, and document follow-up work.
Federal Changes	FAQ	Document with questions and answers about federal changes that may affect Covered California coverage.
Lawfully Present Immigrant (LPI) Partner Fact Sheet	Fact Sheet	Partner fact sheet explaining that, starting in 2027, certain lawfully present immigrants will lose Covered California financial help, outlining who may be affected, who remain eligible, and where consumers can get support.
Lawfully Present Immigrant (LPI) Consumer Fact Sheet	Fact Sheet	Consumer fact sheet explaining that starting in 2027, some lawfully present immigrants will lose eligibility for Covered California financial help under a federal policy change and outlines who may still qualify, and directs consumers to support resources.
Consumer Retention Workspace for Lawfully Present Immigrant (LPI) Consumers	Quick Guide	Guide for enrollers using the Consumer Retention Workspace (CRW) in their Enroller Portal to identify and support lawfully present immigrant (LPI) consumers who are at risk of losing financial help.



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Non-Eligible LPI Notice (CCAN 67)	Notice	Sample of letter sent to consumers with certain immigration statuses who may not be eligible for financial help in 2027.
CalHEERS Overview: Updating Immigration Status	Video	Provides an overview of how to update consumers' immigration status when it changes.
LPI Eligibility Changes and Consumer Outreach Webinar Presentation LPI Eligibility Changes and Consumer Outreach Webinar Recording	Slide Deck and Recording	Presentation and recording of the enroller webinar on changes to the eligibility of Lawfully Present Immigrant (LPI) consumers, including enroller tools and resources for consumer outreach.
Covered California Information for Immigrants	Reference Page	Reference page on CoveredCA.com that includes information for immigrants.
Proof of Immigration Status or Lawful Presence	Reference Page	Reference page on CoveredCA.com that includes information on acceptable documents to prove immigration status or lawful presence, and how to submit them.

For free legal help with health insurance, visit the [Health Consumer Alliance](#) website or call them at (888) 804-3536. They serve all Californians, in all languages, at no cost.

To find legal service providers in your area, visit the [California Department of Social Services Legal Services page](#) or call (916) 651-8017.