



# Consumer Monthly Premium Payment Job Aid for Certified Enrollers

## Overview

Most health insurance plan providers offer consumers the option to make the first monthly premium payment online via Covered California. This Job Aid illustrates how to make a monthly premium payment for a pending plan (Health or Dental) from the Consumer's perspective.

Payments are made through the **Pay Now** button on the *Plan Confirmation and Payment* page. Alternatively, the *Enrollment Dashboard* and the *Enrollment History* page also display the **Pay Now** button and have similar steps to completing the premium payment below.

## Plan Confirmation and Payment Page

Consumers navigate to the *Plan Confirmation and Payment* page when selecting and confirming the plan from the *Confirm Your Plan* page.

1. To make a monthly premium payment at the time of plan selection, click the **Pay Now** button. The *You're leaving Our Website* popup displays alerting the user of a redirect to a different website to complete the action.

Plan Confirmation and Payment Expected coverage start date: 03/01/2023

Print

### You have successfully confirmed the plan selection for Group 1

✓ PREFERENCES ———— ✓ PLANS ———— ✓ CONFIRMATION

Now that you have chosen a health plan, you need to make a payment. You must make your first payment by the due date for your coverage to start. You will get a bill from your insurance company with your due date. Or you can make a payment now by clicking on "Pay Now".

Kaiser  
Platinum 90 HMO AI-AN

\$1027.64 /mo

**Pay Now**

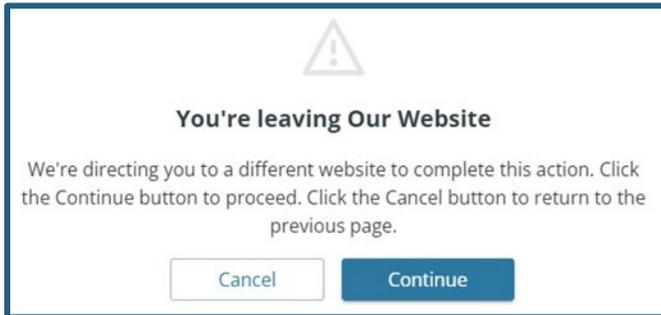
#### Group Members

- James B. (34) ★
- Jessie B. (33) (Subscriber)



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2. Click the **Continue** button to navigate the user to the plan provider's website to complete the payment.
  - Clicking the **Cancel** button closes the popup.



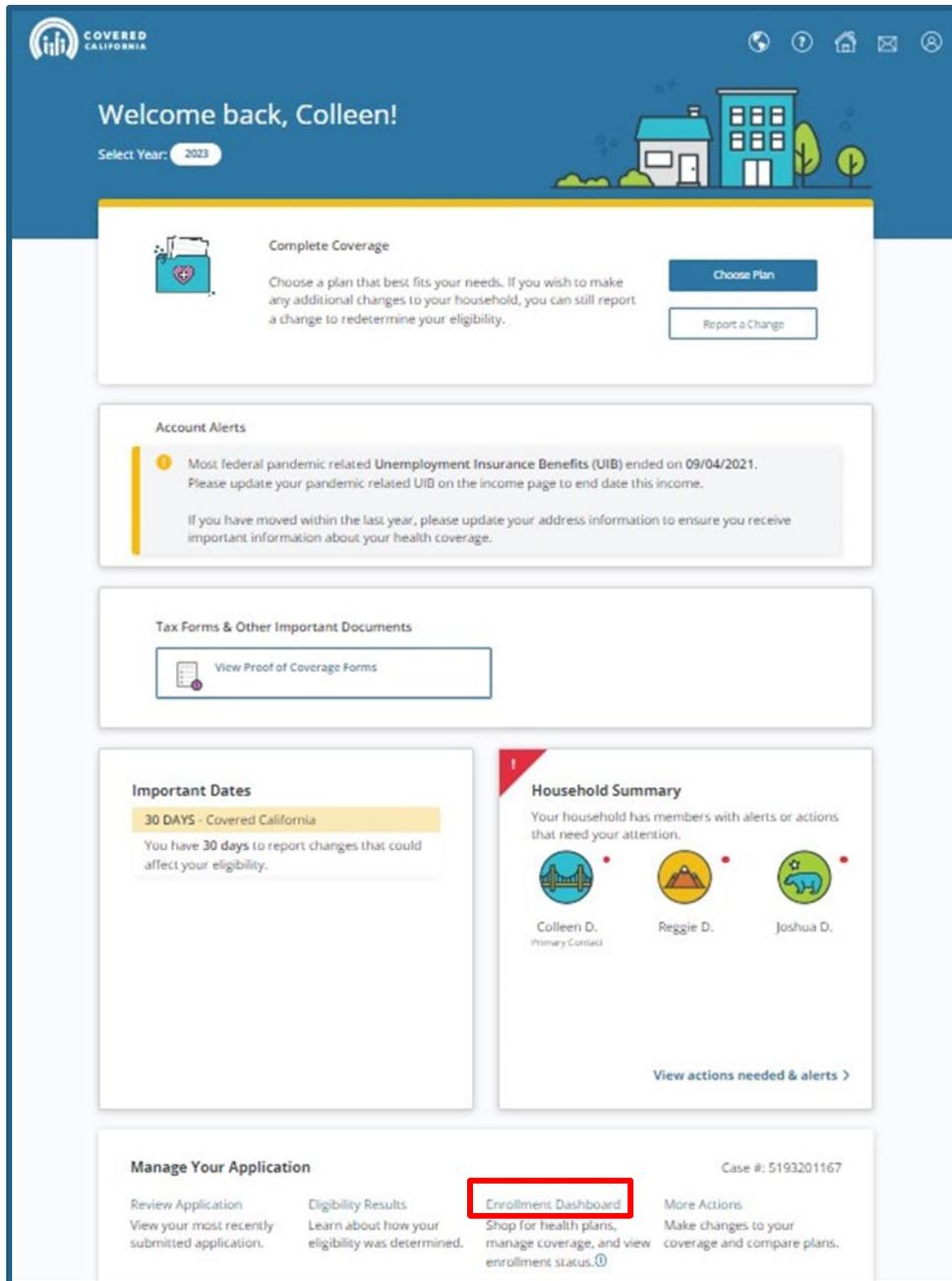


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## The Enrollment Dashboard

Consumers who did not make their payment during plan selection may submit a payment on the *Enrollment Dashboard*.

Clicking the **Enrollment Dashboard** link in the *Manage Your Application* section of the Consumer Home Page navigates the user to the *Enrollment Dashboard* page.





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## Enrollment Dashboard

Select year: 2023

Case Summary | View Submitted App | Eligibility | **Enrollment**

Enrollment Dashboard | Enrollment History

Health Plans | Dental Plans

Update your household information  
[Report a Change](#)

**Group 1** Enrollment Status: Pending

**Western Health Advantage**  
Western Health  
Bronze 60 HMO  
\$110.58 /mo  
**Pay Now**  
Change Plan  
Plan Details >  
Website

**Expected coverage dates**  
03/01/2023 - 12/31/2023

**Covered household members**

- Colleen Dam (28 years old) (Subscriber) ★
- Reggie Dam (29 years old)
- Joshua Dam (17 years old)

**Monthly premium**

Premium before savings	\$989.68 /mo
Savings	-\$879.10 /mo
Advance Premium Tax Credit (APTC)	-\$876.10 /mo
<a href="#">Change APTC</a>	
CA Premium Subsidy	-\$0.00 /mo
CA Premium Credit	-\$3.00 /mo
<b>Amount you pay</b> <i>(Group 1's monthly premium)</i>	<b>\$110.58 /mo</b>