

Overview

When a consumer fills out their application, they choose to allow Covered California to verify the information in their application electronically using the Federal Data Services Hub (FDSH) – this is called **Consent for Verification**. Consumers may authorize Covered California to verify their information electronically for a period of zero (0) to five (5) years. This allows Covered California to apply the Advanced Premium Tax Credits (APTC) and/or Cost Sharing Reductions (CSR) without the consumer having to take any action.

- Consumers who did not authorize Covered California to electronically verify income and household size for the current year are being sent <u>notices</u> requesting their consent.
- Consumers who are currently enrolled in a Covered California Qualified Health Plan (QHP) and do not provide their consent to verify their information for the next coverage year may lose their APTC and/or CSR at the beginning of the next coverage year.

Steps

Have the consumer follow the steps below to update their consent for electronic verification in the online application.

- 1. Log in to your account on <u>www.CoveredCA.com</u>
- 2. Click on "Consent for Verification" which is located at the bottom of the page in the "Account Information" section.
- 3. Click on the "Update Consent for Verification and Tax Filing Attestation" link.
- 4. Click on the drop-down menu "Update my Consent for" to choose the number of years (up to 5 years) to allow Covered California to check your household income.
- 5. Select today's date in the "Date Consent Received" box.
- 6. Click the "Update" button on the bottom of the webpage to submit your choice.

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For Certified Enrollers

Enrollers can follow the steps below to verify whether a consumer needs to update their consent for verification.

Note: Due to the list view limitation of 2000 rows, the preferred method for enrollers with a large book of business is to utilize the **My Reports** link and export their book of business to filter and search for consumers with consent needing updating.

1. On the Enroller Portal homepage, click **My Active Delegations**.

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Home	Enro	oller Portal Notif	fications	Notifications A	Archive	Agency Book of Busine	ess	My Book of	Business	More	
	Welcome!										
Explore additional choices by navigating through the tabs on the right or My Reports from the menu											

2. The enroller's Book of Business displays. Find the **Consent Valid Through Coverage Year** field to determine the year of expiration for that consumer's consent.

O Delegations My Active Delegations ▼ ▼												
32 item:	Q Search	ξ Search this list										
		Consumer Contact \uparrow \checkmark	CalHEERS Case/ 🗸	Phone v	Email 🗸	Household Eligibility $$	Consent	Val 🗸	Delegation Start Date			
1		Annett Casper	5193229750		annett.casper@gmail.com	CoveredCA Only	2028		2/27/2023 11:19 AM			
2		Antonia Lueilwitz	5193229360			CoveredCA Only	2028		2/27/2023 5:39 AM			
3		Bob Kreiger	5193229461		bob.kreiger@gmail.com	CoveredCA Only	2028		2/27/2023 6:57 AM			
4		Chang Ullrich	5193229485		chang.ullrich@gmail.com	CoveredCA Only	2028		2/27/2023 7:27 AM			
5		Clyde Tromp	5193229775		clyde.tromp@gmail.com	CoveredCA Only	2028		2/27/2023 11:34 AM			
-	_	Cristal Cobraidar	F102220470		evistal schooldor@gmail.com	CoveredCA Only	L		2/27/2022 7.17 444			

Note: The **Consent Valid Through Coverage Year** field can also be found by scrolling right on the Book of Business that's displayed on the homepage.