



Beyond Covered Child Savings Account Program Quick Guide for Enrollers

Overview

This document explains the Beyond Covered: Child Savings Account Program, which provides financial incentives for Covered California children under 2 to attend well-child visits and receive recommended vaccines.

Child Savings Account (CSA) Program Overview

The Beyond Covered: Child Savings Account program focuses on families with California-born children under two years old. It encourages families to establish a financial foundation for their child's future. Families can earn up to \$1,000 for their child's CalKIDS savings account by completing key health milestones such as well-child visits and vaccinations. This account can then be used for vocational schools, two-year colleges, or four-year colleges.

Eligible families can earn between \$100 and \$150 per milestone. Milestones are tied to the completion of recommended well-child visits and vaccines. Over 12 months, participants enrolled in the program can earn up to \$1,000.

- Payments are deposited directly into the child's CalKIDS account.
- Milestones include vaccines such as DTaP, Polio, HepB, MMR, and more, along with a bonus for the flu vaccine.

Child Savings Account (CSA) Program Enrollment Process

Note: SCRs do not enroll individuals in Beyond Covered programs.

Covered California's partner FORWARD handles all the program processes. The process steps are outlined below for information purposes. SCRs do not enroll individuals in Beyond Covered programs.

Initial Contact

A representative from FORWARD will reach out on behalf of Covered California via phone call, email, or text.

- The FORWARD representative will confirm the enrollee's identity and obtain consent to continue discussing the program.

Eligibility Screening

Eligibility is based on the following criteria:

1. **Age:** The program is for Covered California enrollees under 2.
2. **Well-Child Visits and Vaccinations:** Payments are tied to completing well-child visits and receipt of vaccines according to California guidelines.



Beyond Covered Child Savings Account Program Quick Guide for Enrollers

- 3. Account Setup:** Parents must claim their child's CalKIDS account using their California birth certificate number. CalKIDS account is required. California-born is an eligibility requirement for the program. Children born outside of California are not eligible.

Beyond Covered Overview

Covered CA has partnered with FORWARD to launch the [Beyond Covered Program](#). The program is designed to improve health outcomes through evidence-based interventions. The Beyond Covered program has two program initiatives:

- Grocery Support Program
- Child Savings Account Program

These two initiatives demonstrate Covered California's commitment to reducing health disparities and enhancing the quality of life for all enrollees. They aim to:

- Improve immediate health outcomes.
- Foster long-term financial security.

FORWARD, Program Partner

FORWARD administrates the Beyond Covered: Child Savings Account Program and handles:

- Enrollee outreach and support.
 - Member Support email address: coveredca-support@forwardplatform.zendesk.com
 - Phone Number: (888) 573-1094
- Program enrollments.
- Fund distributions.
- A dedicated website landing page.
 - <https://forwardplatform.com/beyond-covered-ca/>
- The multi-lingual customer service.



Beyond Covered Child Savings Account Program Quick Guide for Enrollers

Common Questions

1. How do I enroll?

Covered California through FORWARD will contact eligible members to enroll via email, text, or phone starting February 2025.

2. Can I still participate if my child is about to turn 2?

Yes, you can upload previous documentation (proof of vaccines) to give credit for previous steps.

3. Can I participate if English is my second language?

Yes, all languages are supported by FORWARD's customer service hotline. Covered CA outreach information is translated to only English, Spanish, Korean, Vietnamese, and Traditional Chinese.

4. Is my participation confidential?

Yes, information is used only for program purposes, including evaluation.

5. What languages are supported for communications?

English and Spanish primarily; other languages via phone (English, Spanish, Korean, Vietnamese, and Chinese).

6. Can I withdraw after enrolling?

Yes, contact FORWARD any time. Withdrawing won't affect your health insurance.

7. Will participation affect my Covered California coverage?

No, it won't affect your health insurance or benefits.

8. How will my data be used?

Your data is used for program and evaluation purposes, ensuring privacy.

9. Will participation affect my eligibility for other programs like CalFRESH?

No, it won't affect eligibility for other assistance programs.



Beyond Covered Child Savings Account Program Quick Guide for Enrollers

10. Who can I contact for more information?

Contact FORWARD by email at coveredca-support@forwardplatform.zendesk.com or by phone at (888) 573-1094.

11. What if I don't have an email address?

If you are eligible and don't have an email address on file with Covered California, FORWARD will contact you via text message or phone to ensure you can participate. You can complete the enrollment and surveys over the phone or by mail.