25.9 Release Notes

Release Date

9/22/2025

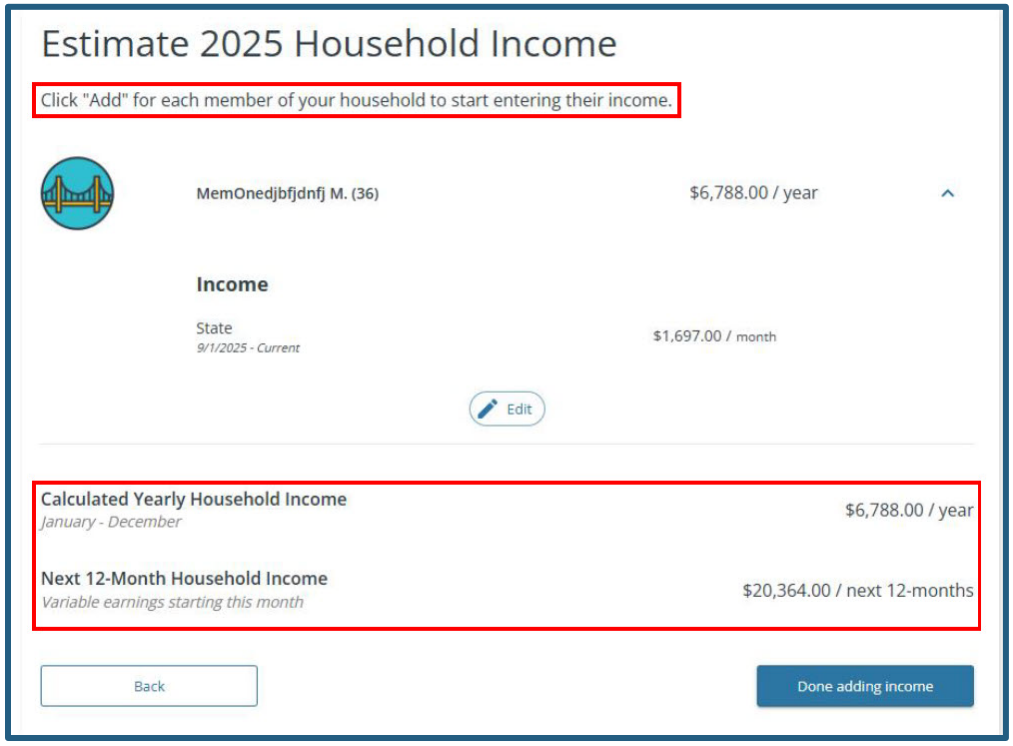
MAGI Medi-Cal Income Budget Periods

The Income pages in the Single Streamlined Application will display new income calculations, messaging, and functionality.

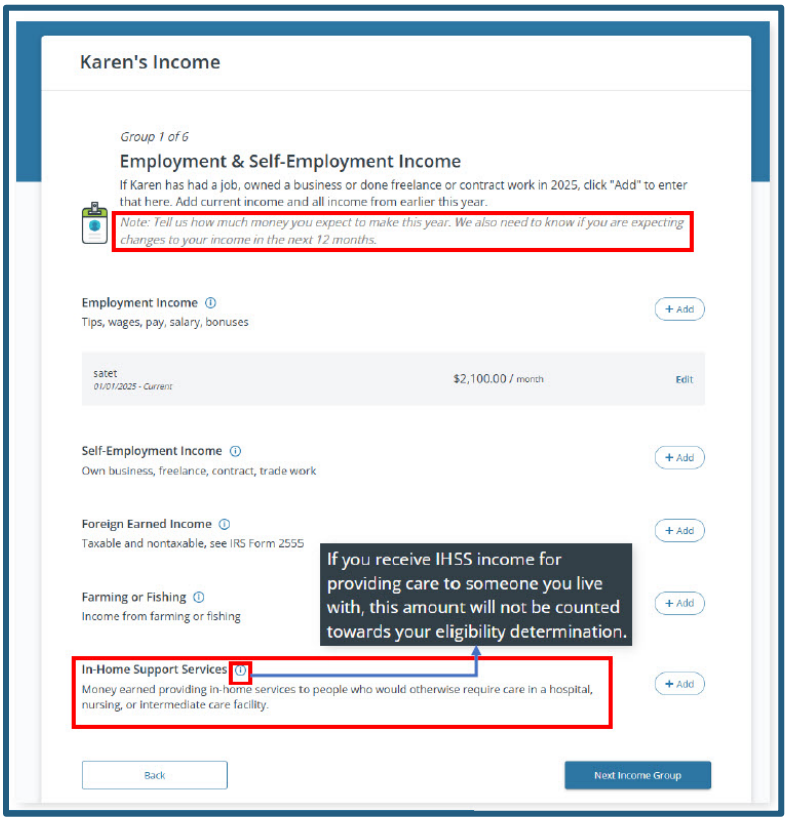
- Updates the income attestation from 4 months to 12 months
- New In-Home Support Services (IHSS) income type

The *Estimate [YYYY] Household Income* page displays updated messaging and new income calculations.

The *Next 12-Month Household Income* calculation estimates income prospectively for 12 months from the month of application, Report a Change (RAC), or Renewal.

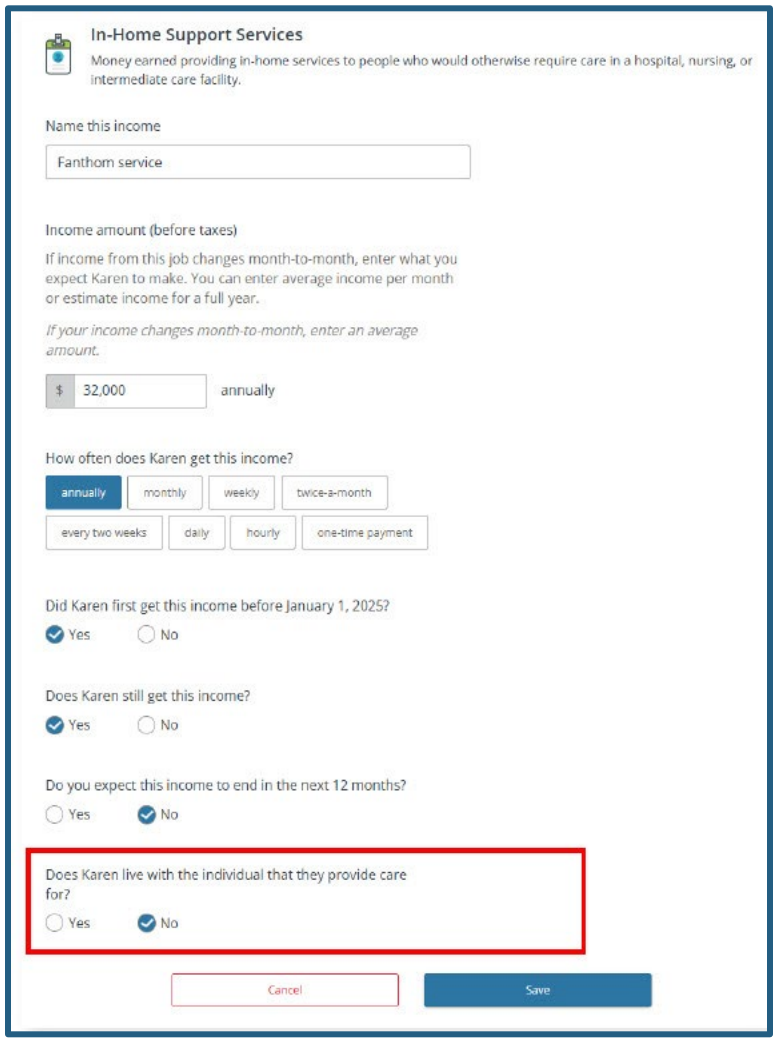


The *[HHM]'s Income* page displays new messaging and a new In-Home Support Services (IHSS) income type with a tooltip.



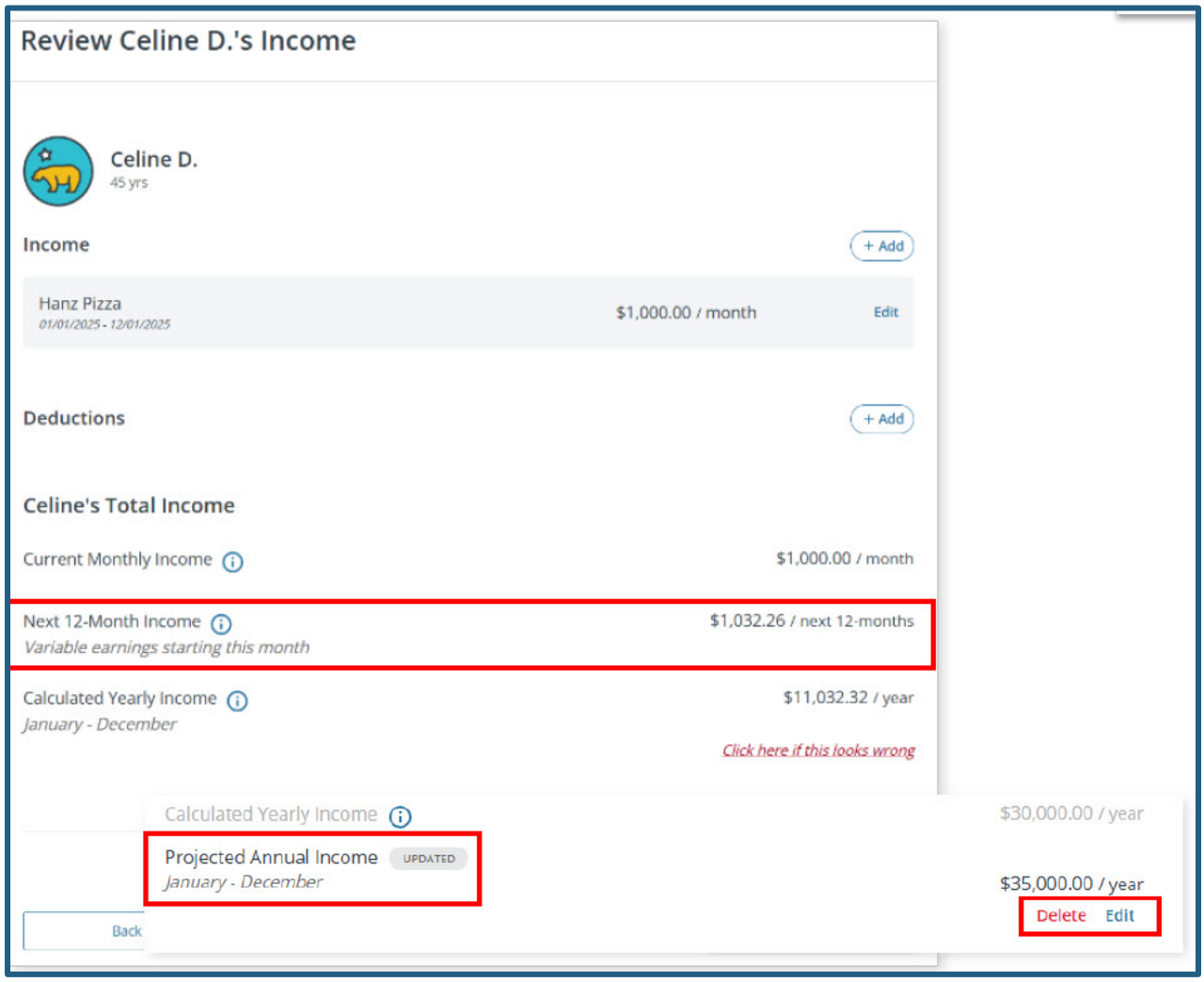
The new *In-Home Support Services* page displays income questions similar to questions for other income types.

Does [HHM] live with the individual that they provide care for? displays only for this income type.



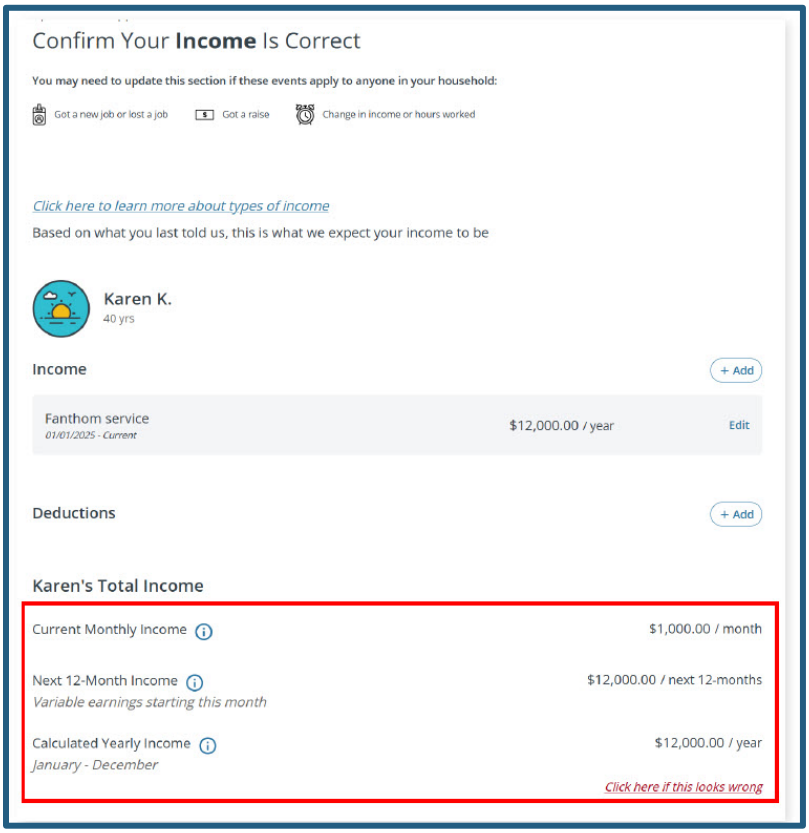
The *Review [HHM]'s Income* page displays the *Next 12-Month Income* type with tooltips.

Updating the yearly income displays the *Projected Annual Income UPDATED* with a **Delete** and **Edit** option.



The following pages display new income calculations during a RAC or Renewal application:

- *Confirm Your Income Is Correct*
- *Final Household Review*
- *Review Household Income*



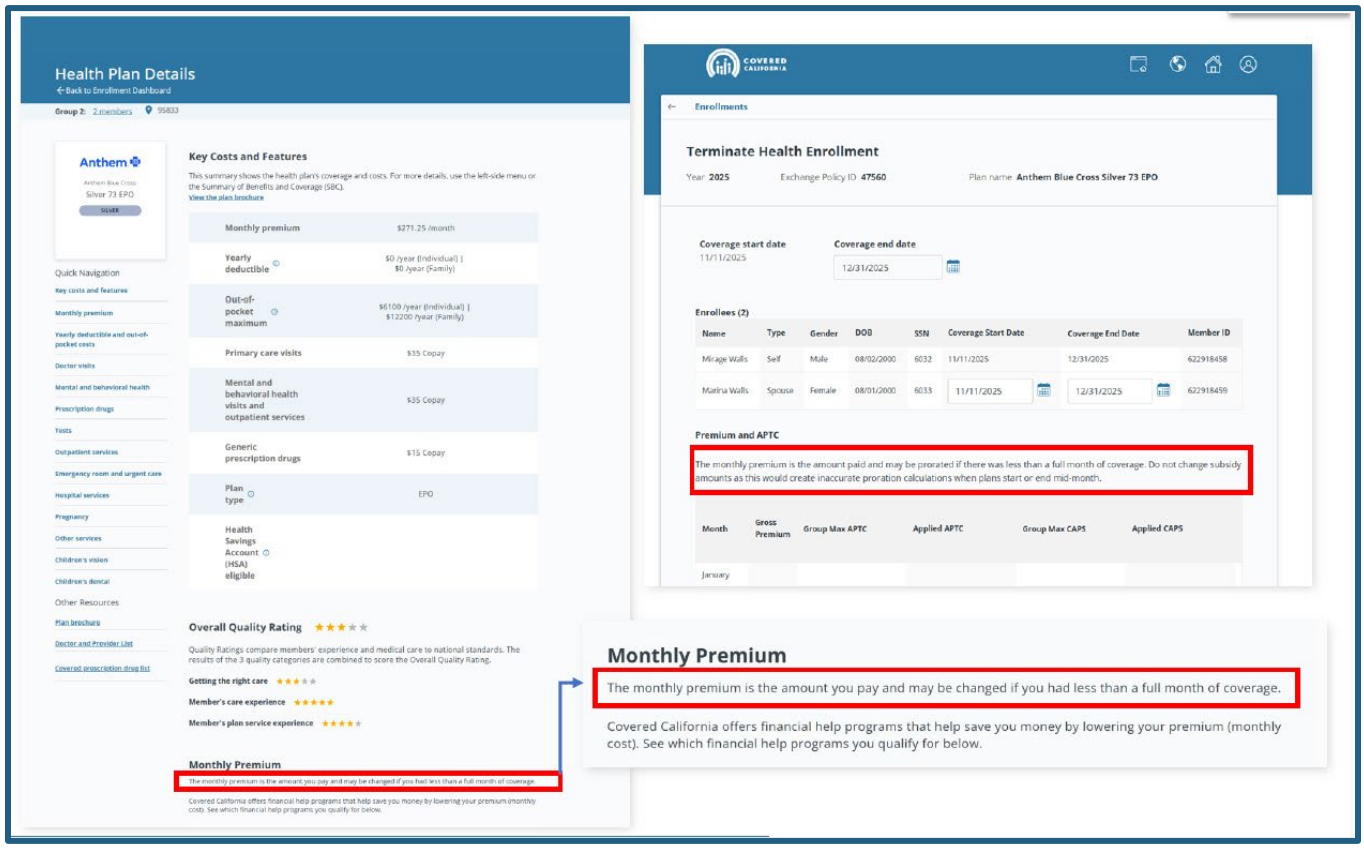
This update is reflected in the Single Streamlined Application Job Aid for Enrollers

New Disclaimer Messaging

New disclaimer messaging dynamically displays on the Health Plan Details page to align with prorated APTC, CAPS, and SLS premium amounts when an Admin user overrides a Consumer's benefit start and/or end date.

New static disclaimer messaging displays on the following pages regarding possible premium proration:

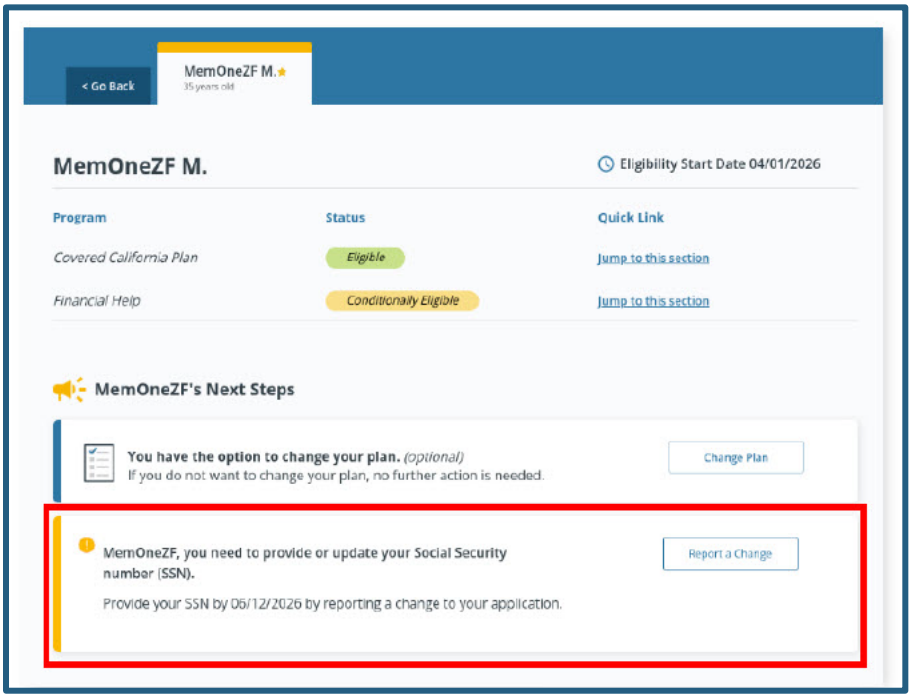
- *Change Health Enrollment Details*
- *Terminate Health Enrollment*

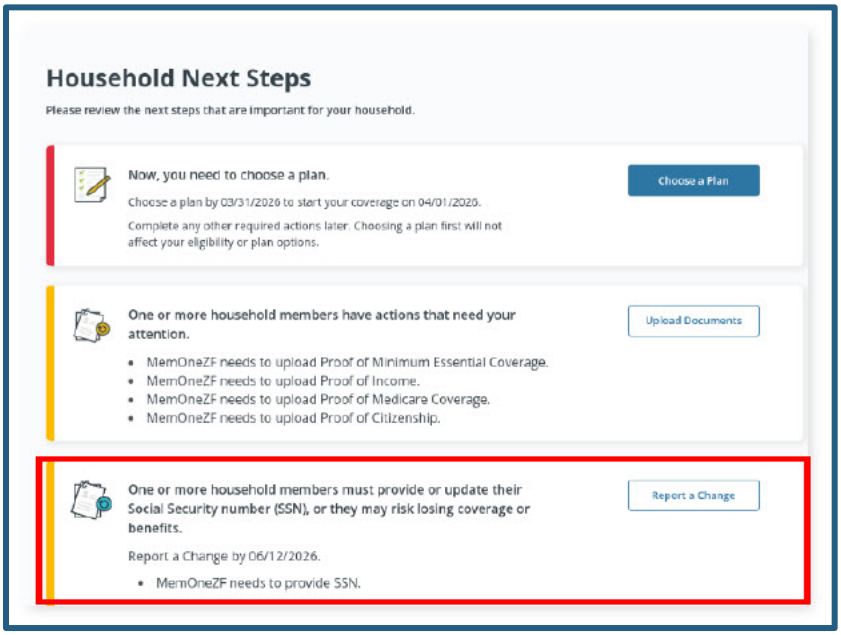


2026 Renewals

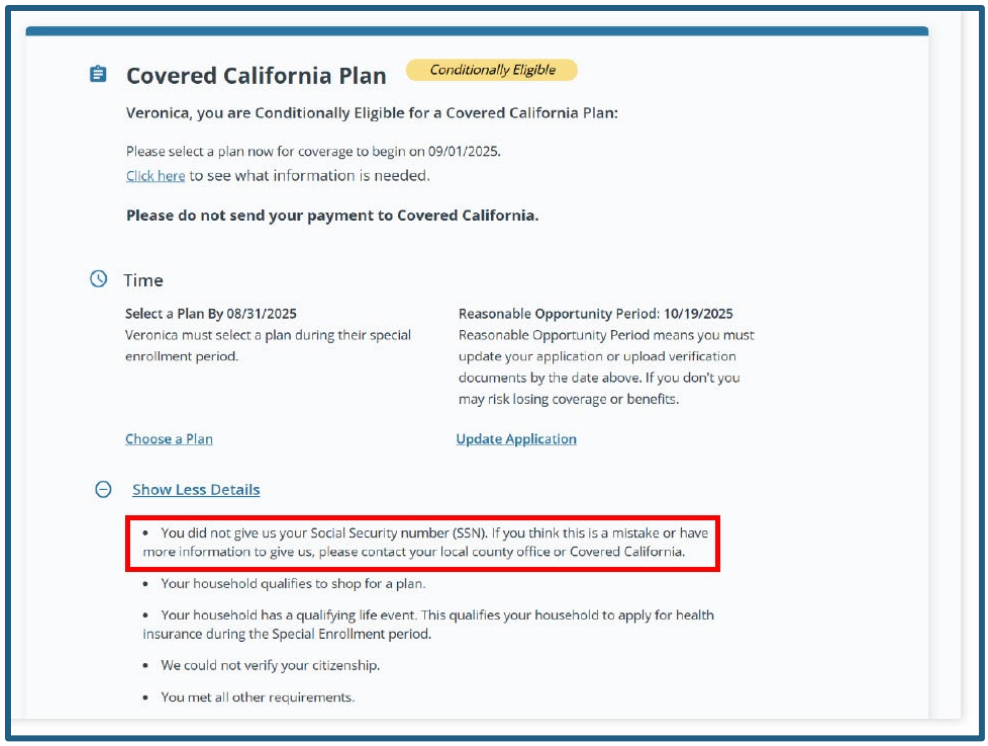
New banners display when a Social Security Number (SSN) is not entered for an HHM.

The *See Full Details* and *Welcome to Your Household Eligibility Results Summary* pages display a new yellow banner messaging when a consumer does not provide verification of the SSN.



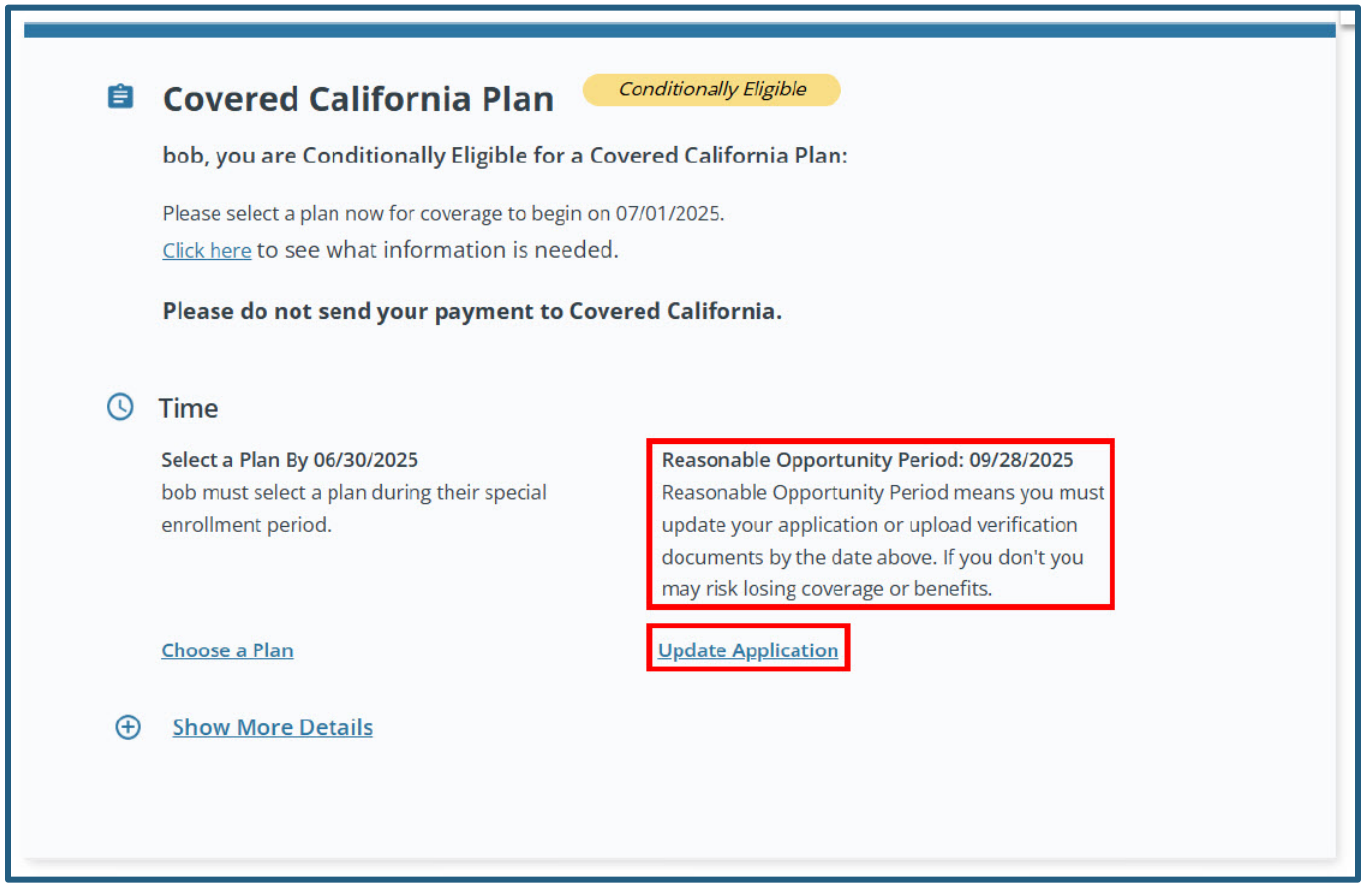


Messaging displays to remind the user when SSN verification is not yet verified in the *Cost Sharing Reductions (CSR), Covered California Plan, Financial Help,* and *Medi-Cal* sections of the *See Full Details* page.



The *See Full Details* page displays the following:

- Updated messaging to clarify ROP outstanding eligibility verification requirements
- New **Update Application** link to navigate users to the Consumer Home page when a consumer's SSN is not provided or verified.

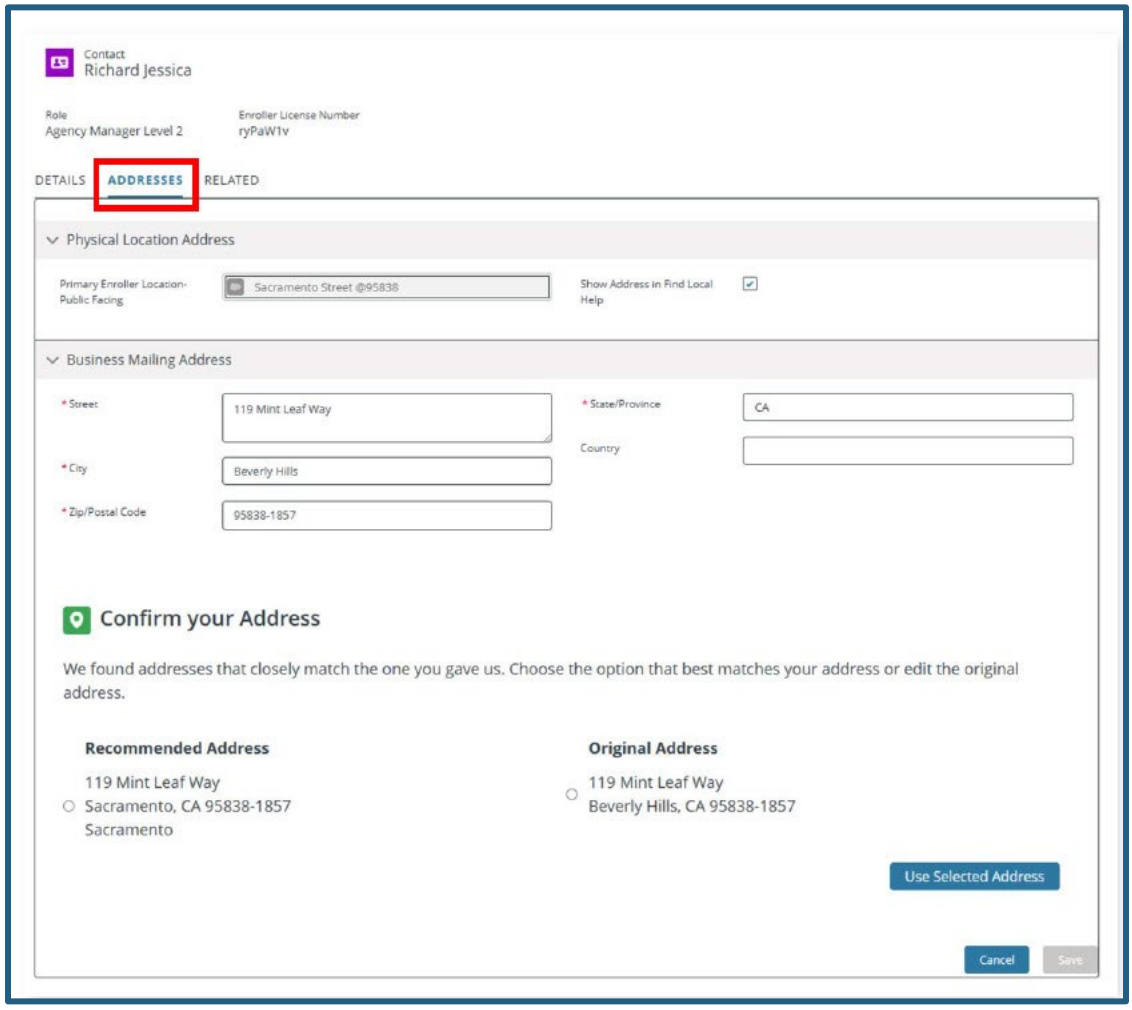


This update is reflected in the Job Aid: Renewal and Understanding ROP and Auto-Discontinuance Guide.

Address Functionality Updates in Enroller Portal

A new *Addresses* tab displays on the *Lead*, *Contact*, *Account*, and *Location* pages with address location details.

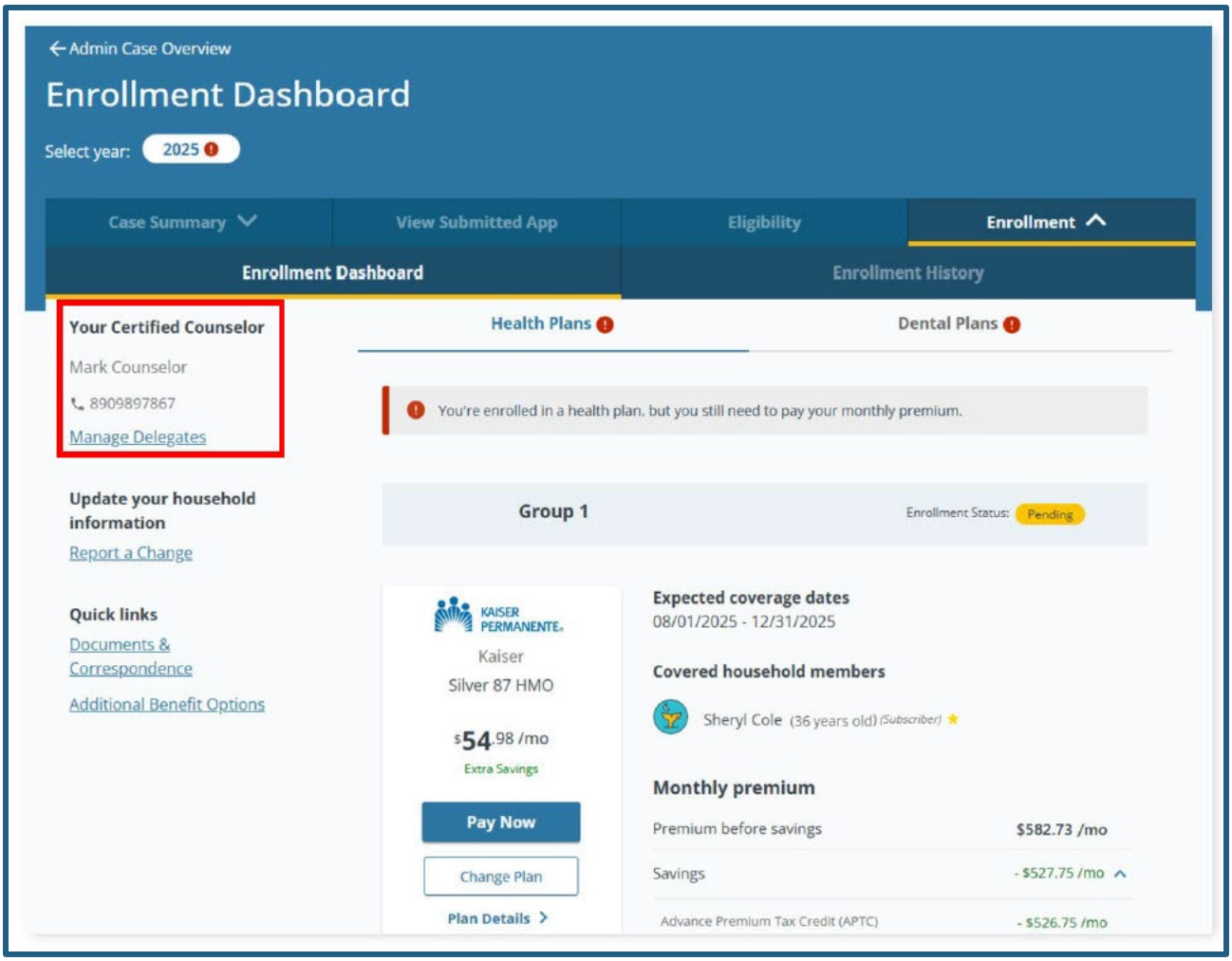
SmartyStreets address validation updates in real-time and displays an inline *Confirm Your Address* section.



User Interface Updates

A new Your Certified Counselor section displays on the Enrollment Dashboard.

- **Manage** Delegates link – Navigates the user to the *Manage Delegates* page.

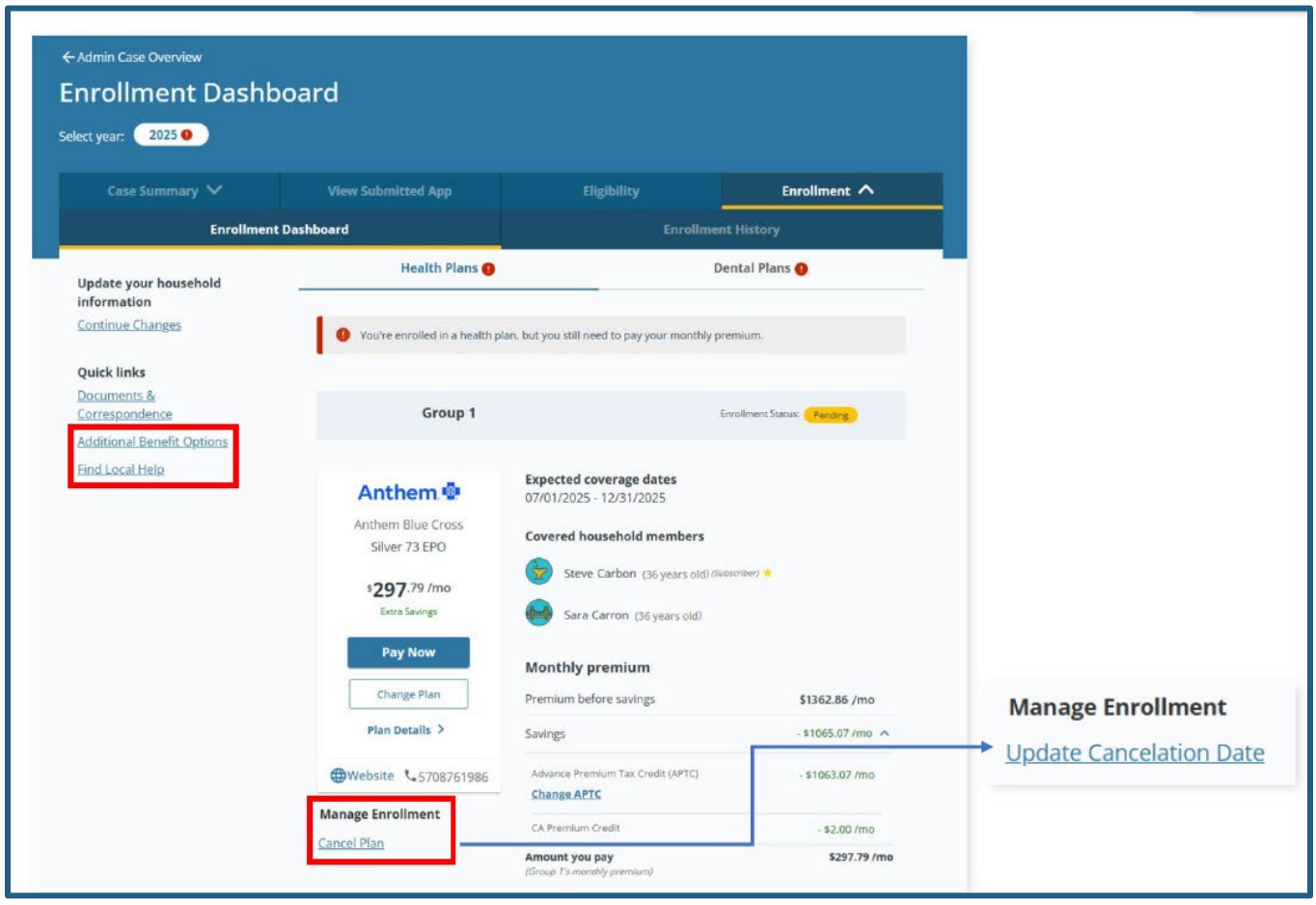


New links display in the Quick links section of the Enrollment Dashboard:

- **Additional Benefit Options**
- **Find Local Help** – Displays when an Agent or Certified Counselor is not delegated to the Consumer

A new *Manage Enrollment* section displays for the plan with one of the following links:

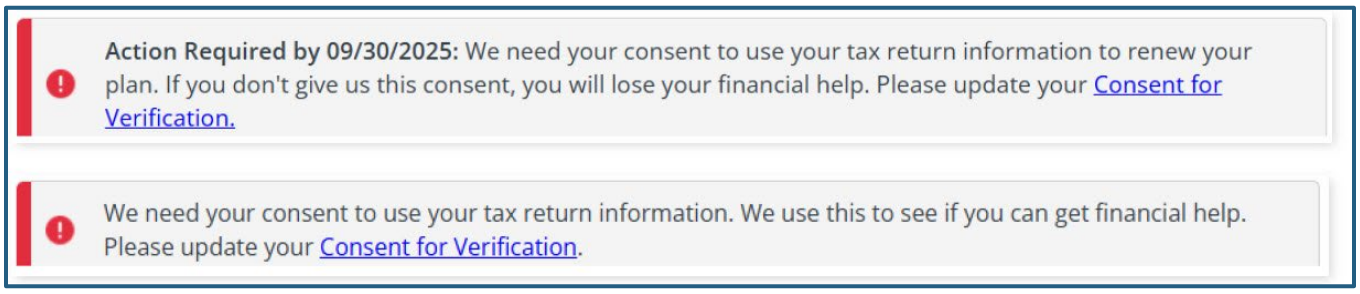
- **Cancel Plan** – Navigates the user to the *Who's Cancelling Their [Health/Dental] Plan* page
- **Update Cancelation Date** – Navigates the user to the *Household Members Ending [Health/Dental] Coverage* page



This update is reflected in the Enrollment Dashboard Task Guide for Enrollers

New red alert banners and messaging displays in the *Account Alerts* section of the Consumer Home page when a consumer's Consent for Verification is expiring.

- **Consent for Verification** link – Navigates the user to the *Consent for Verification* page

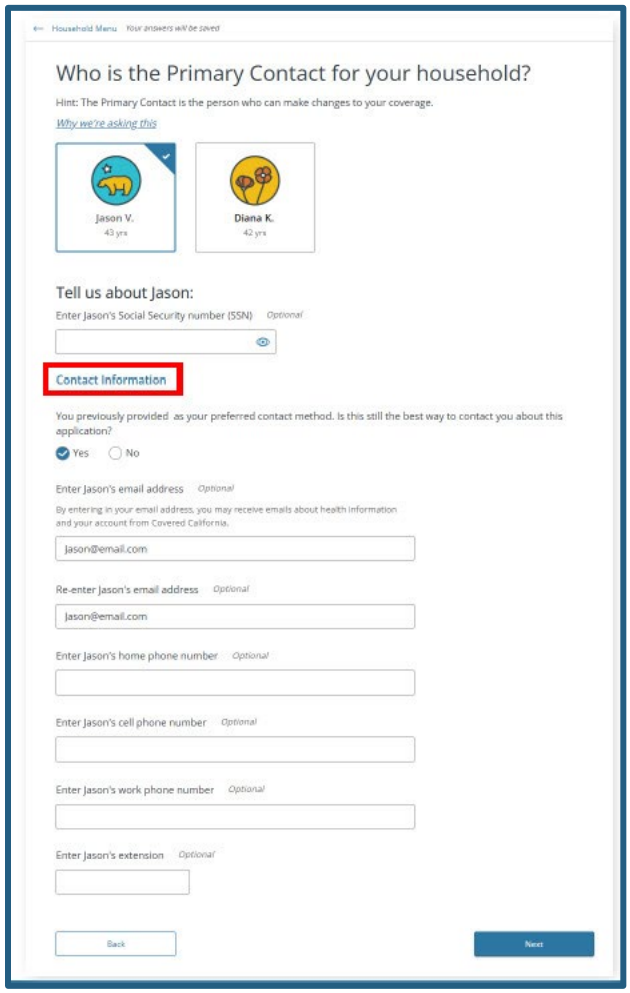


This update is reflected in the Consent for Verification and Tax Attestation and Cancel and Disenroll Coverage guides.

Updates to the Single Streamlined Application

The *Who is the Primary Contact for your household?* page dynamically displays a new *Contact Information* section when selecting a HHM tile.

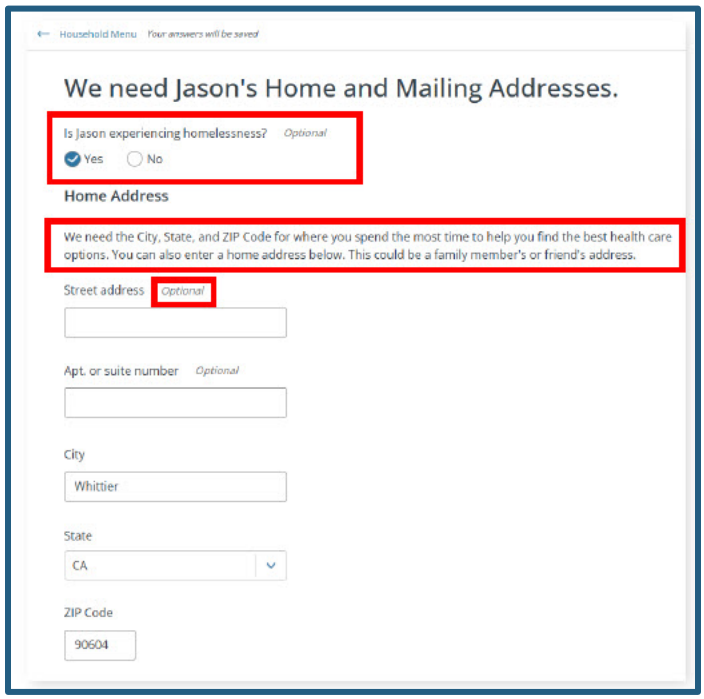
Home Address and *Mailing Address* information for the Primary Contact displays in the new *We need [HHM]'s Home and Mailing Addresses* page.

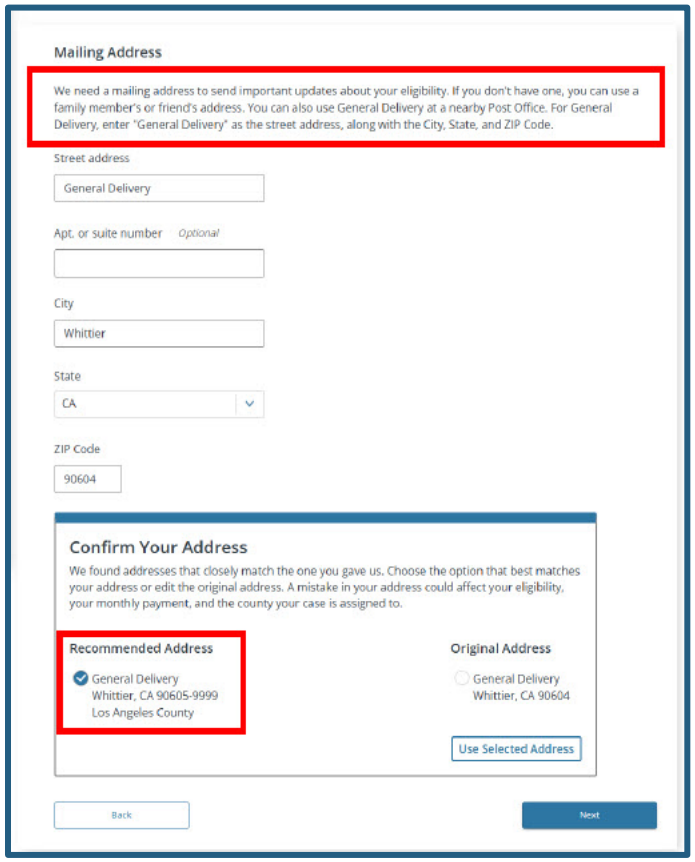


The new *We need [HHM]'s Home and Mailing Addresses* page displays the following:

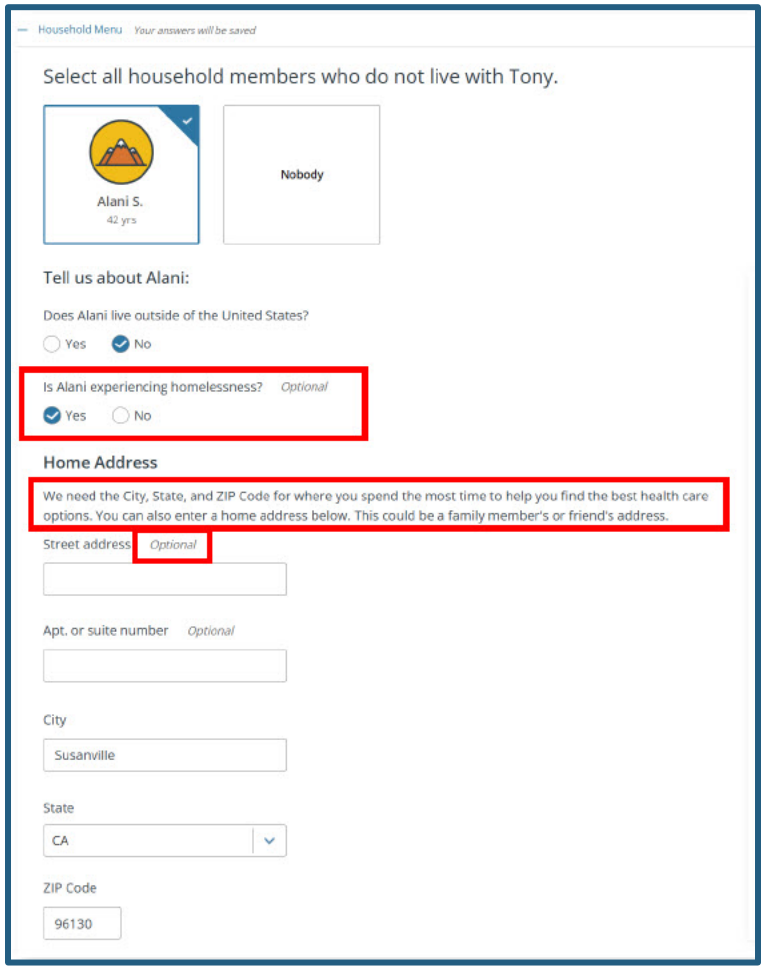
Is *[HHM] experiencing homelessness? Optional* question with **Yes** and **No** radio buttons

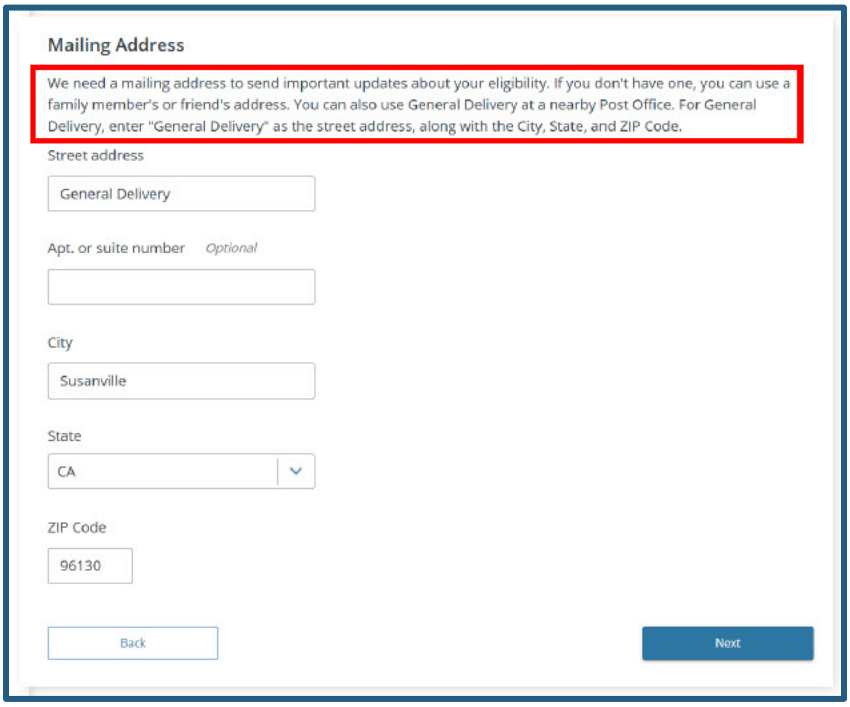
- Selecting the **Yes** radio button displays:
  - *Home Address* section – New messaging and *Optional* label
  - SmartyStreets updates:
    - *Home Address* information only validates when entering a *Street address*
    - Entering **General Delivery** in the street address displays the nearest post office as a *Recommended Address*


Household Menu
Your answers will be saved
We need Jason's Home and Mailing Addresses.
Is Jason experiencing homelessness? Optional
Yes
No
Home Address
We need the City, State, and ZIP Code for where you spend the most time to help you find the best health care options. You can also enter a home address below. This could be a family member's or friend's address.
Street address Optional
Apt, or suite number Optional
City
Whittier
State
CA
ZIP Code
90604


Mailing Address
We need a mailing address to send important updates about your eligibility. If you don't have one, you can use a family member's or friend's address. You can also use General Delivery at a nearby Post Office. For General Delivery, enter "General Delivery" as the street address, along with the City, State, and ZIP Code.
Street address
General Delivery
Apt, or suite number Optional
City
Whittier
State
CA
ZIP Code
90604
Confirm Your Address
We found addresses that closely match the one you gave us. Choose the option that best matches your address or edit the original address. A mistake in your address could affect your eligibility, your monthly payment, and the county your case is assigned to.
Recommended Address
General Delivery
Whittier, CA 90605-9999
Los Angeles County
Original Address
General Delivery
Whittier, CA 90604
Use Selected Address
Back
Next

The *Select all household members who do not live with [HHM]* page displays the same new fields and functionality for other HHMs experiencing homelessness.

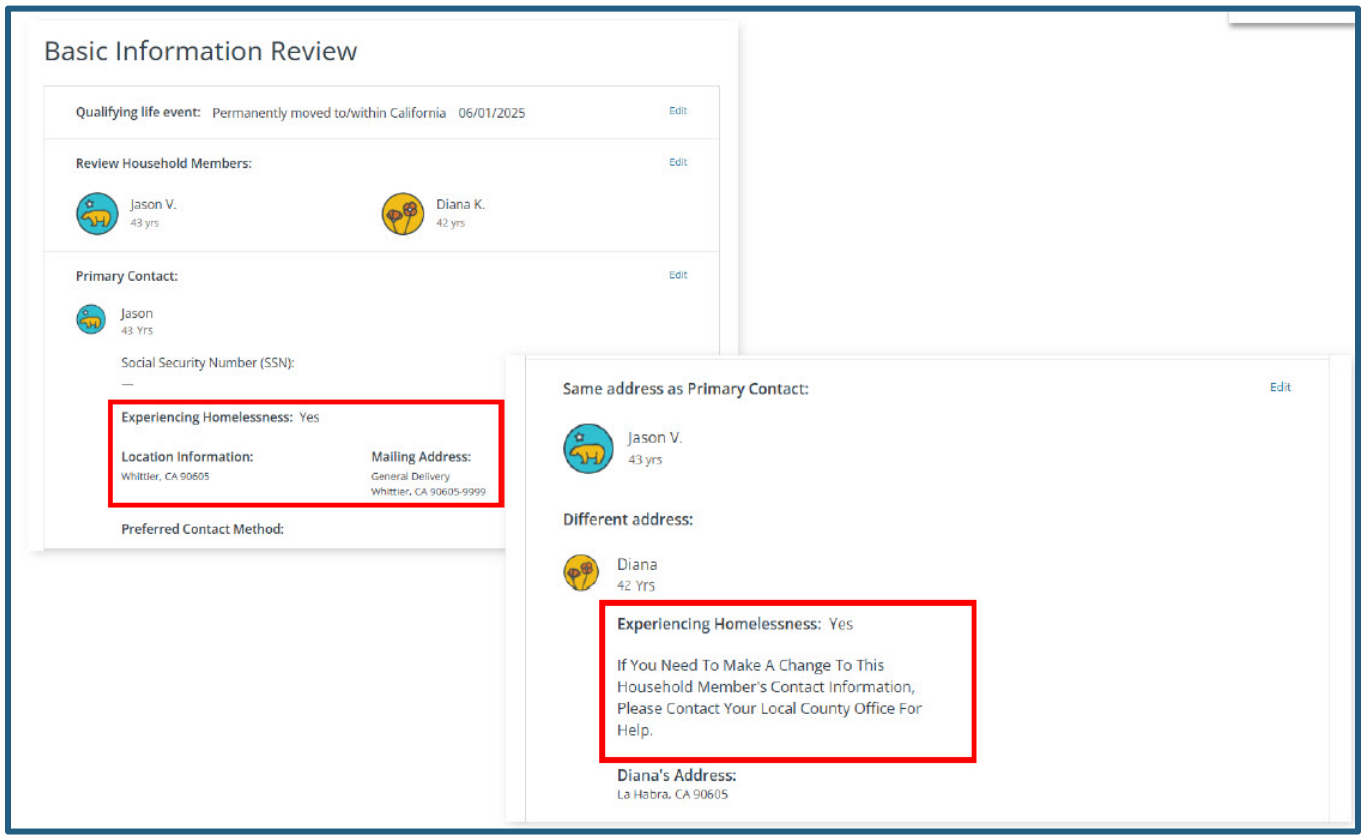




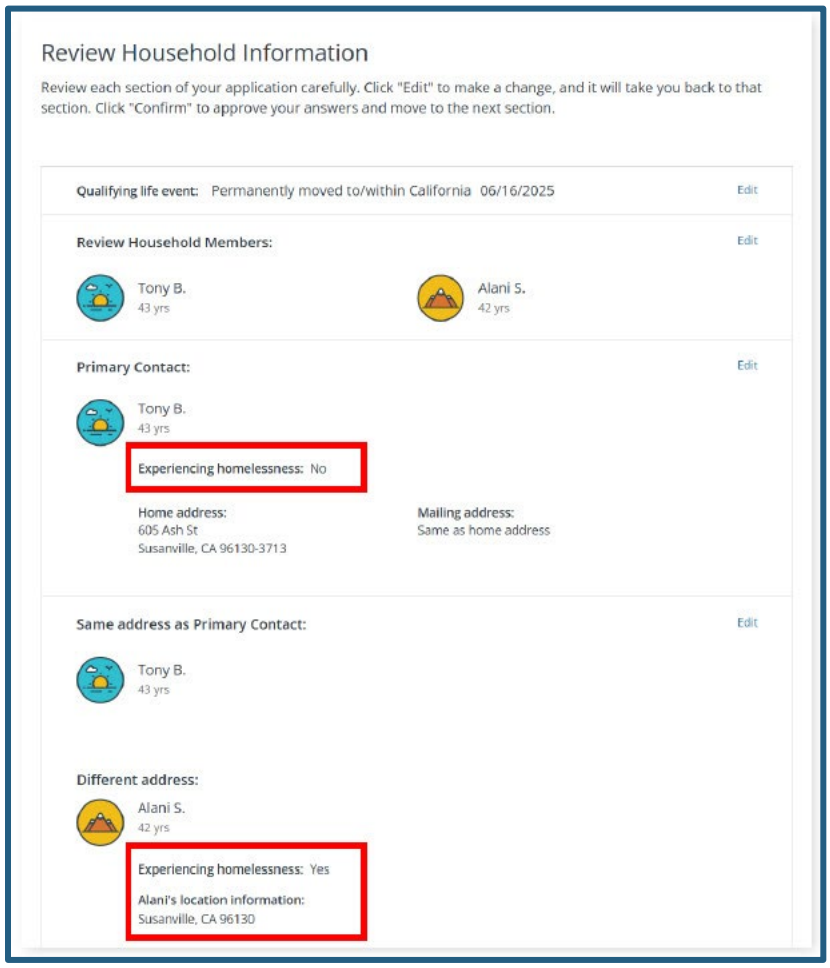
The *Basic Information Review* page displays the following new homelessness related labels:

- *Experiencing Homelessness*
- *Location Information* – displays when the HHM indicates they are experiencing homelessness

New messaging displays for HHMs that do not live with the Primary Contact and indicate they are homeless.

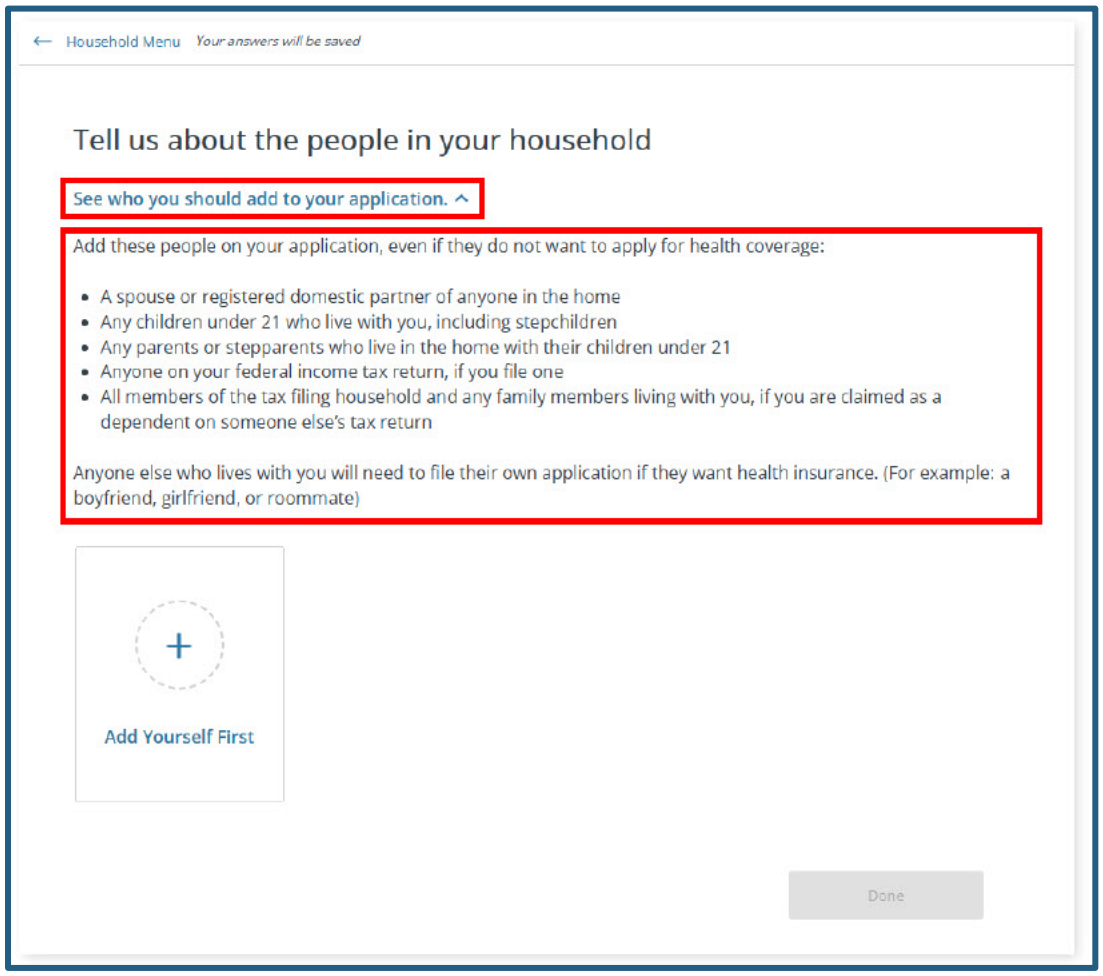


The *Review Household Information*, *Final Household Review,* and *Confirm These Home and Mailing Addresses Are Correct* pages also display the new homelessness related labels.

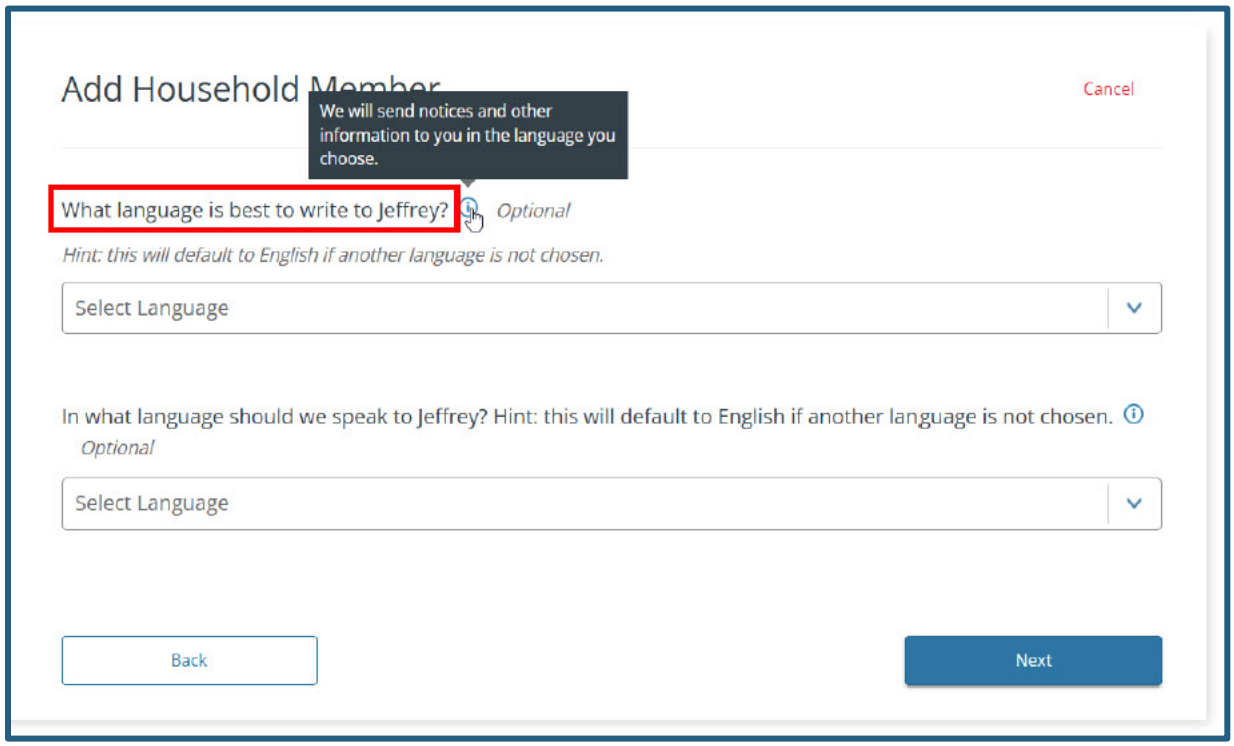


The *Tell us about the people in your household* page is redesigned.

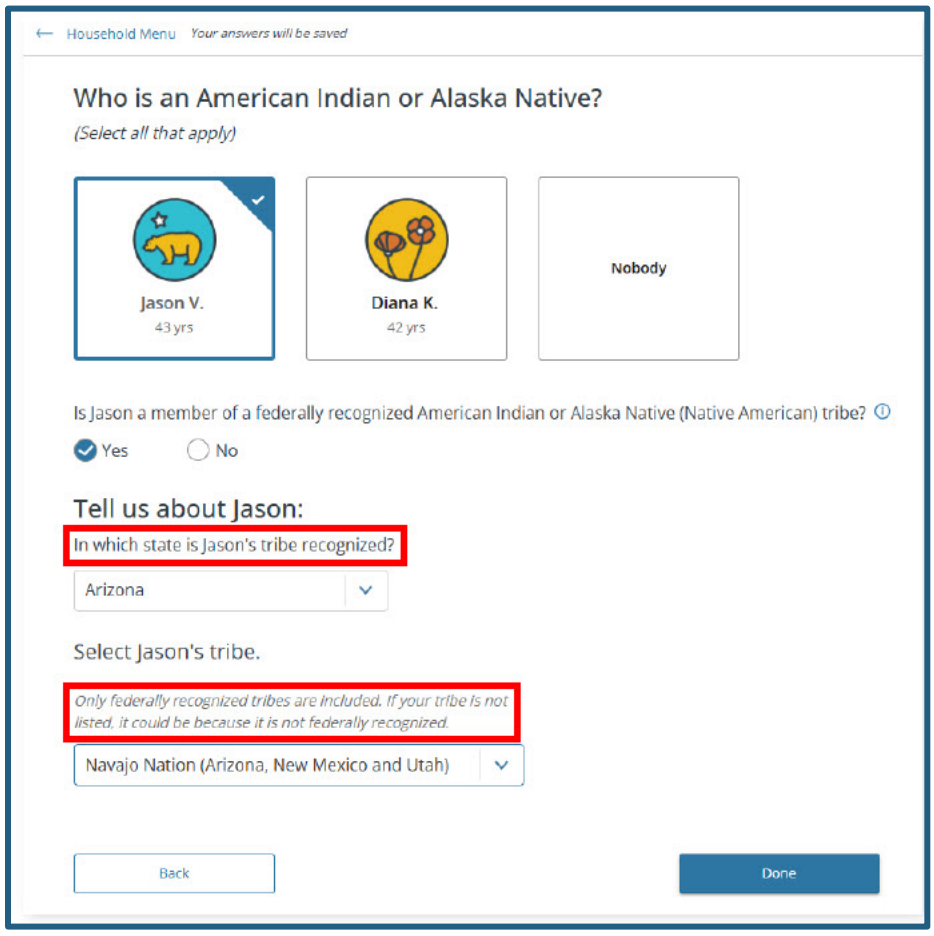
Clicking the **new See who you should add to your application** caret expands to display additional information.



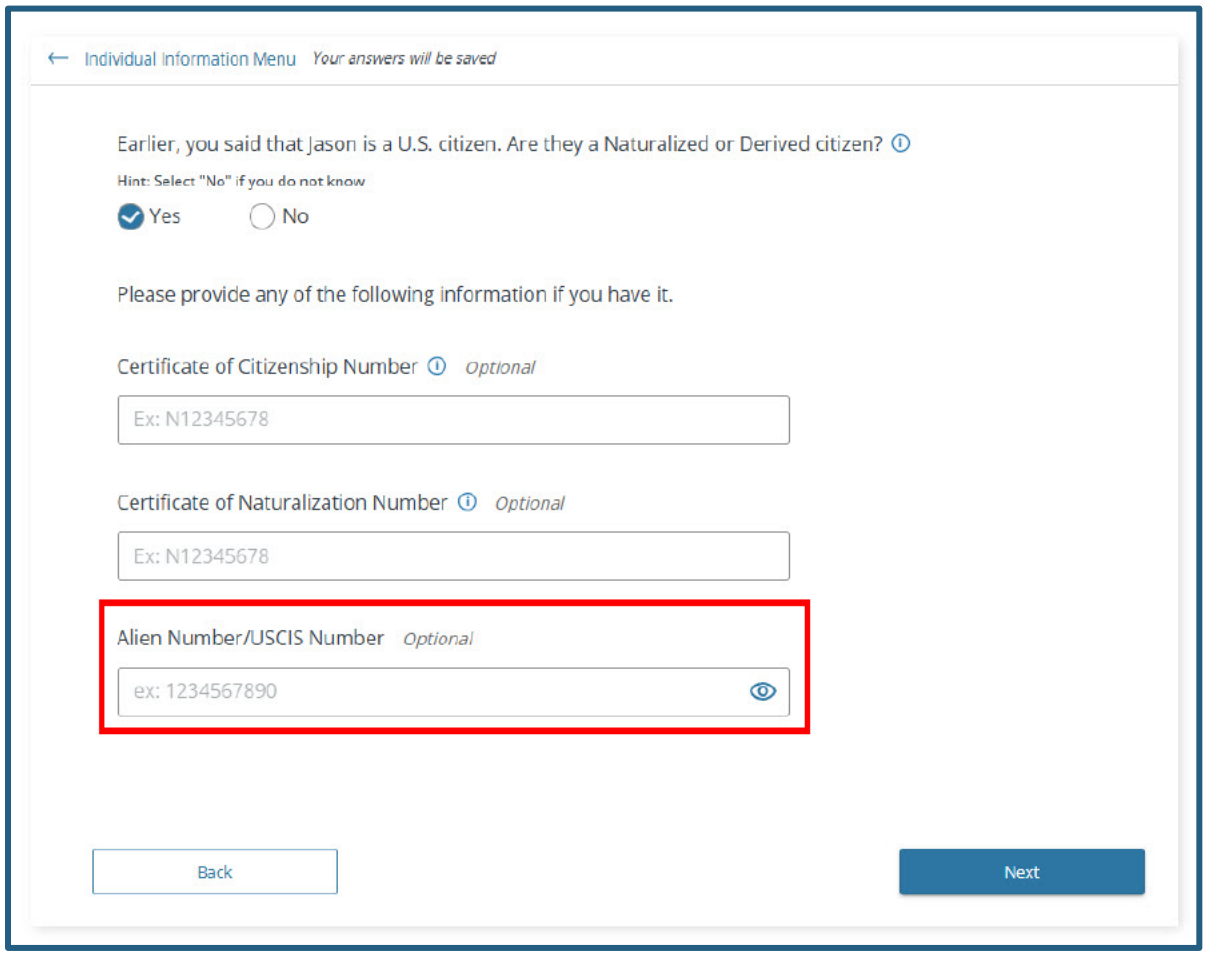
Minor updates to the *In what language should we write to [HHM]?* question on the *Add Household Member* page.



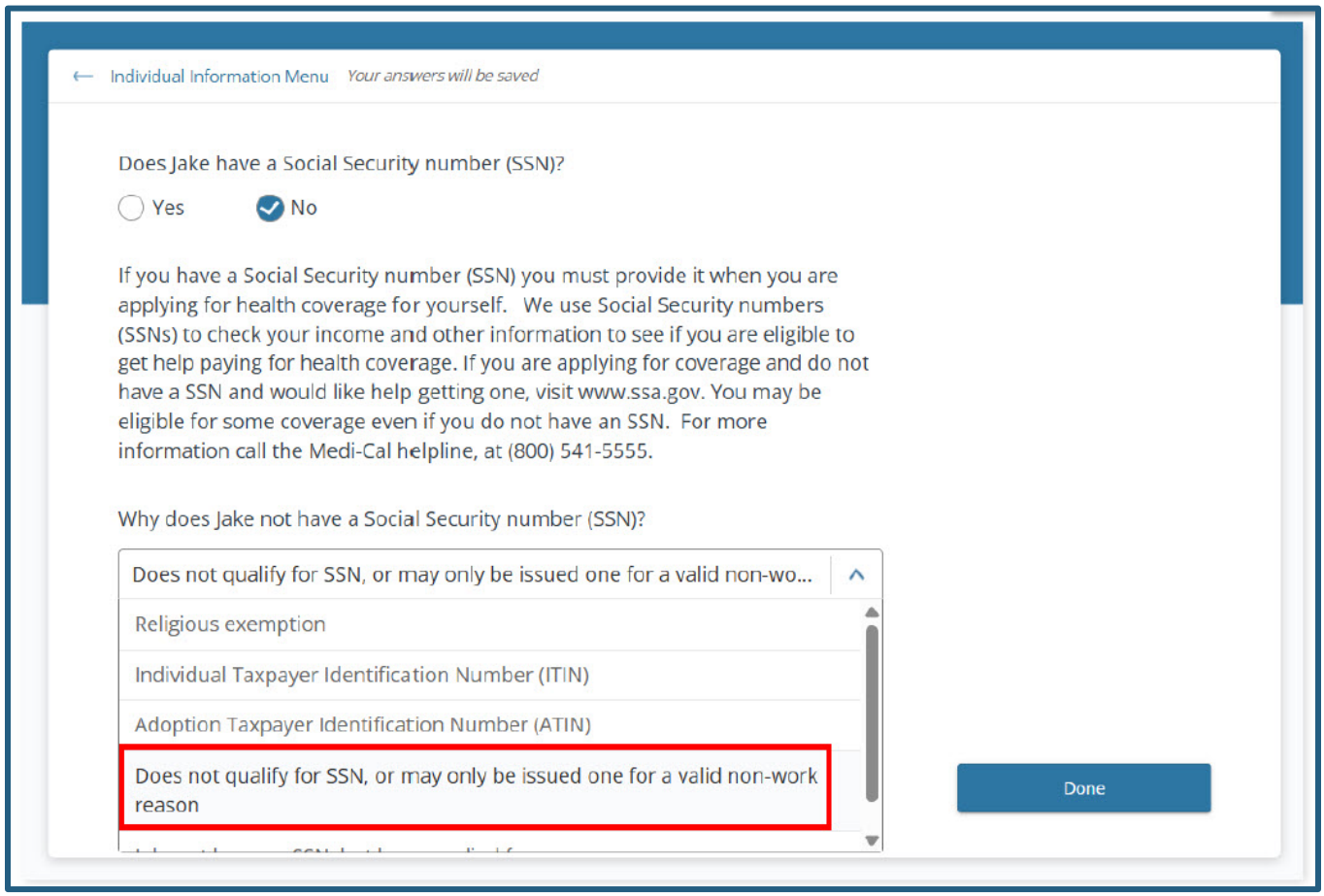
The *Who is an American Indian or Alaska Native?* page displays an updated dropdown and new messaging.



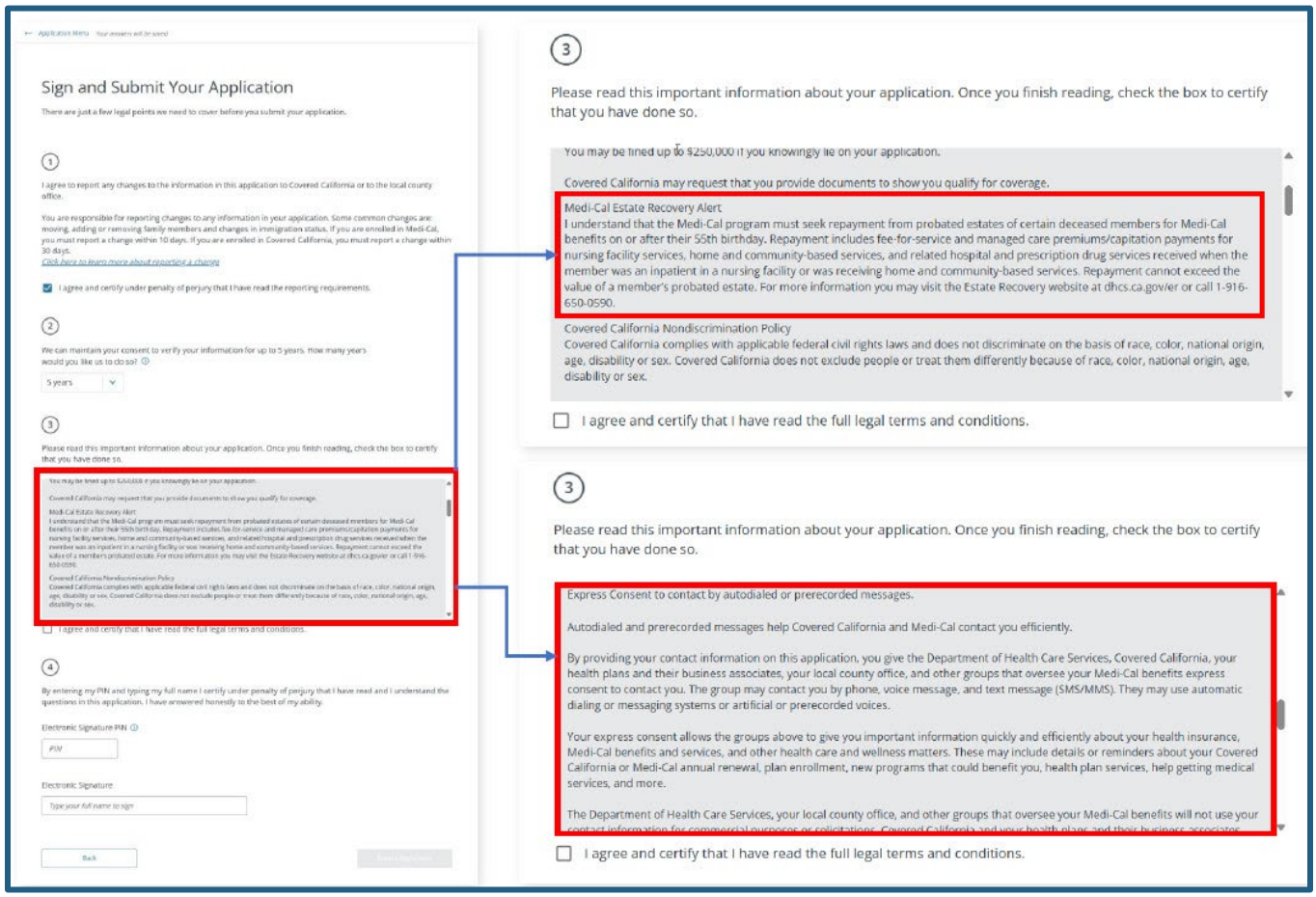
The *Earlier, you said that [HHM] is a U.S. citizen. Are they a Naturalized or Derived citizen?* page displays a new **Alien Number/USCIS Number Optional** field.



The *Does [HHM] have a Social Security number (SSN)?* page displays additional text in the **Does not qualify for SSN** option.



The scrolling text box on the *Sign and Submit Your Application* page displays updated and new conditions.



These updates are reflected in the Single Streamlined Application Job Aid.