

Qualified Health Plan Certification Application
Section 19 - Quality Improvement Strategy
QHP Attachment M4 - QIS 4 Work Plan IDs and ACO

QIS Goal: Applicant will increase Integrated Delivery System (IDS) or Accountable Care Organization (ACO) presence in its Covered California network by providing various types of support to providers to elevate their processes and practice toward this goal. If expanding its network, Applicant will also increase the proportion of Covered California enrollees receiving care in an IDS or ACO.

Complete the following table to describe updates on progress made since the previous QIS submission on each component of the IDS or ACO goals, and planned activities. Address each of the following:

- Progress in 2020 toward the end goal including activities conducted, data collected and analyzed, and results
- Further implementation plans for 2021 with milestones and targets for 2021 and 2022 identified
- How Applicant expects to evolve its model, based on progress or outcomes to date
- How Applicant is providing support for integration and coordination of care through coaching, funding, implementation of information systems, technical assistance, or other means where no provider organization is accepting accountability
- Other activities conducted since the previous QIS submission to promote IDSs or ACOs, or activities that will be conducted
- Known or anticipated barriers in implementation of QIS and progress of mitigation activities

Applicant may submit any supporting documentation as an additional attachment.

	Response
2020 Aim Statement: <i>Describe what the Applicant is aiming to accomplish to meet the QIS goals. Aim statements are time-specific and measurable.</i>	

Qualified Health Plan Certification Application
Section 19 - Quality Improvement Strategy
QHP Attachment M4 - QIS 4 Work Plan IDs and ACO

<p>2020 Plan and Strategy: <i>Describe what changes the Applicant implemented in 2020 and the rationale for implementing this change.</i></p>	
<p>Activities Conducted: <i>Describe the activities conducted and progress made in implementing the 2020 plan and strategy and achieving the identified aim.</i></p>	

Qualified Health Plan Certification Application
Section 19 - Quality Improvement Strategy
QHP Attachment M4 - QIS 4 Work Plan IDs and ACO

<p><i>Measures: Describe what measures the Applicant is using to determine if the change implemented results in an improvement. Measures can be qualitative and quantitative.</i></p>	
<p><i>Assessment of Results: Describe the results of the change based on the measures including an assessment of the success of the 2020 strategy.</i></p>	

Qualified Health Plan Certification Application
Section 19 - Quality Improvement Strategy
QHP Attachment M4 - QIS 4 Work Plan IDs and ACO

2021 Strategy and Goals: *Describe what changes the Applicant plans to implement in 2021 based on the results in 2020 and what goals can be achieved in the coming year. Include any anticipated barriers and mitigation activities.*

Qualified Health Plan Certification Application
Section 19 - Quality Improvement Strategy
QHP Attachment M4 - QIS 4 Work Plan IDs and ACO

<p>Supplemental information: <i>Provide any supplemental information necessary to address all aspects of the QIS.</i></p>	
---	--