

**Qualified Health Plan Certification Application**  
**Section 19 - Quality Improvement Strategy**  
**QHP Attachment M1 - QIS Work Plan - Provider Networks Based on Value**

**QIS Goal:** Applicant should 1) evaluate providers and hospitals based on network quality and cost criteria for inclusion in network, 2) have a process for continual management of their network based on quality and cost, and 3) have a process for exclusion of poor performers based on inability to meet quality and cost criteria or lack of effort toward improvement.

Complete the following table to describe updates in Applicant's ability to build networks based on value since the previous QIS submission. Address each of the following in the narrative:

- Progress in 2020 toward the end goal including activities conducted, data collected and analyzed, and results
- Further implementation plans for 2021 with milestones and targets for 2021 and 2022 identified
- Known or anticipated barriers in implementing QIS activities and progress of mitigation activities

Applicant may submit any supporting documentation as an additional attachment.

	Response
2020 Aim Statement: <i>Describe what the Applicant is aiming to accomplish to meet the QIS goals. Aim statements are time-specific and measurable.</i>	

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<p>2020 Plan and Strategy: <i>Describe what changes the Applicant implemented in 2020 and the rationale for implementing this change.</i></p>	
<p>Activities Conducted: <i>Describe the activities conducted and progress made in implementing the 2020 plan and strategy and achieving the identified aim.</i></p>	

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<p><i>Measures: Describe what measures the Applicant is using to determine if the change implemented results in an improvement. Measures can be qualitative and quantitative.</i></p>	
<p><i>Assessment of Results: Describe the results of the change based on the measures including an assessment of the success of the 2020 strategy.</i></p>	

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<p>2021 Strategy and Goals: <i>Describe what changes the Applicant plans to implement in 2021 based on the results in 2020 and what goals can be achieved in the coming year. Include any anticipated barriers and mitigation activities.</i></p>	
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<p>Supplemental information: <i>Provide any supplemental information necessary to address all aspects of the QIS.</i></p>	
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