

Qualified Health Plan Certification Application
Section 19 - Quality Improvement Strategy
QHP Attachment M3 - QIS 3 Work Plan - Primary Care

QIS Goal: 1) Continue to match at least 95% of enrollees with a primary care physician and 2) increase proportion of providers paid under a payment strategy that promotes advanced primary care.

Complete the following table to describe updates on progress made since the previous QIS submission in each part of the primary care goals, and planned activities. Address each of the following in the narrative:

- Updates on the PCP matching initiative, including a status report, feedback on the consumer experience, complaints, positive feedback, unanticipated challenges, and suggestions (if applicable)
- Progress in updating primary care payment models, including those for contracted groups, to align with Level 3 or 4 APMs described in the LAN Draft White Paper including: activities conducted, data collected and analyzed, and results
- Describe any support or technical assistance (financial, staffing, educational, etc.) that Applicant or multi-insurer collaborative is providing to primary care providers to support their efforts towards accessible, data-driven, team-based care
- How Applicant is encouraging enrollees to use accessible, data-driven, team-based care providers
- Further implementation plans for 2021 with milestones and targets for 2021 and 2022 identified
- Known or anticipated barriers in implementing QIS activities and progress of mitigation activities

Applicant may submit any supporting documentation as an additional attachment.

	Response
2020 Aim Statement: <i>Describe what the Applicant is aiming to accomplish to meet the QIS goals. Aim statements are time-specific and measurable.</i>	

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<p>2020 Plan and Strategy: <i>Describe what changes the Applicant implemented in 2020 and the rationale for implementing this change.</i></p>	
<p>Activities Conducted: <i>Describe the activities conducted and progress made in implementing the 2020 plan and strategy and achieving the identified aim.</i></p>	

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<p><i>Measures: Describe what measures the Applicant is using to determine if the change implemented results in an improvement. Measures can be qualitative and quantitative.</i></p>	
<p><i>Assessment of Results: Describe the results of the change based on the measures including an assessment of the success of the 2020 strategy.</i></p>	

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<p>2021 Strategy and Goals: <i>Describe what changes the Applicant plans to implement in 2021 based on the results in 2020 and what goals can be achieved in the coming year. Include any anticipated barriers and mitigation activities.</i></p>	
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<p>Supplemental information: <i>Provide any supplemental information necessary to address all aspects of the QIS.</i></p>	
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