AGENDA
Small Business Health Options Program Advisory Group
Meeting and Webinar
Wednesday, March 5th: 1:00 – 4:00 p.m.
Covered California
Yosemite Conference Room
560 J Street, Suite 290
Sacramento, CA 95814

To attend the webinar, go to: https://attendee.gotowebinar.com/register/8939114551874991618

I. Welcome and Introductions 10 min.
   • Introductions
   • Overview of Agenda

II. Service Center 30 min.
   • Update and Overview
   • Questions and Discussion
     o Public Comment

III. Employer Portal 30 min.
   • Enrollment Statistics
   • Questions and Discussion
     o Public Comment

IV. Health Plans 20 min.
   • Update
   • Questions and Discussion
     o Public Comment

Break 15 min.

V. Agent Update 30 min.
   • Agent Training & Certification
   • Agent Engagement
   • Questions and Discussion
     o Public Comment

VI. Marketing & Outreach Update 45 min.
   • Stakeholder Partner Meetings
   • Small Business Outreach
   • Marketing Campaigns
   • Website Improvements
   • Questions and Discussion
     o Public Comment

Send public comments to SHOP@covered.ca.gov