

## RFP 2024-03 – Incident Response and Recovery Project

### Questions and Answers

No.	Bidder Questions:	Covered CA - Response:
1.	How many business divisions will be in scope for reviewing the Business Impact Analysis documents?	All 19 (nineteen)
2.	<p>As part of developing the Incident Response Plan, the RFP mentions that new artifacts will be developed, and old artifacts will be updated.</p> <ul style="list-style-type: none"> <li>• Does this also include updating the existing Business Continuity Plans (BCPs), Technology Response Plans (TRPs), and Security Response Plans (SRP)?</li> </ul>	Yes, however the Security Response Plan will be a full re-write, that aligns with the other plans.
3.	<p>In the deliverable section, the RFP states, “Redefine Staff Roles” and “Restructure our workforce”.</p> <ul style="list-style-type: none"> <li>• Our understanding is that this includes identifying and documenting teams responsible for incident response, defining/refining their roles and responsibilities, and training people on them. Please confirm if this is correct or if there is anything more that is expected to be accomplished.</li> </ul>	<p>We will look to our vendor to expand incident response literacy, to redefine staff roles to ensure we have the right experience and core capabilities within our workforce, and to make any restructuring and hiring recommendations as needed to realign our Incident Response teams to our real-world needs. We will also want formal Responsible, Accountable, Consulted &amp; Informed (RACI)’s developed so it’s clear who has the Authority, who has the Responsibility and who needs to be Consulted.</p>