## Questions & Answers

<table>
<thead>
<tr>
<th>Number</th>
<th>Question</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Exhibit A Scope of Work states “The Contractor is required to perform all services under this Agreement on site at the Exchange, unless directed otherwise by the project representative listed in this Exhibit.” Would the Contractor be required to be onsite for all services or would Covered California consider an approach whereby the contractor would be onsite as needed for meetings, etc.?</td>
<td>Contractor must be available to be on-site at all times for the complete duration of the project. Other approaches may be considered on a case-by-case basis but a majority of the work will require the contractor to be on-site.</td>
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<td>2.</td>
<td>Did a vendor assist Covered California in developing and/or writing this RFP? If yes, can you please confirm if that vendor is precluded from bidding on RFP 2016-16.</td>
<td>No. A vendor did not assist with the development of the RFP.</td>
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