



**NOTIFICATION OF INTENT TO AWARD  
COVERED CALIFORNIA**

**March 20, 2024**

**SOLICITATION RFP #2023-09: Call Center Services**

**NOTICE OF INTENT TO AWARD**

In consideration of the response to Covered California Solicitation **RFP #2023-09**, Covered California announces its intent to award a contract to:

TTEC Government Solutions  
6312 S Fiddlers Green Circle, Suite 100N  
Greenwood Village, CO. 80111

There will be a five (5) workday period allowed for protest. The protest period commences on March 20, 2024, and ends at 5:00 p.m. Pacific Standard Time on March 27, 2024. Protests must be emailed to:

[HBEXSolicitation@covered.ca.gov](mailto:HBEXSolicitation@covered.ca.gov)

Covered California

Attention: Jessica Altman, Executive Director

**NOTICE: Contractor shall not begin, and may not be compensated for, any work performed prior to the date the Agreement is executed.**