

**RFP 2019-17 – Professional Network and AV Services  
Questions and Answers**

| <b>QUESTION</b>  | <b>ANSWER</b>  |
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| <p>1. Can you please tell us the estimated frequency and duration of travel per location listed in the RFP (# of trips and # of days for each trip)?</p> | <p>The staff will be hosted in Fresno for the first 12 months; then in Sacramento if the contract is renewed for a second year. Covered California may request to have the Contractor moved to Sacramento for the remainder of the contract term. Year one (1), Contractor will be traveling to Sacramento twice a month and will stay on average two (2) days per visit.</p> <p>Each Staff: # of trips = 24<br/># of days for each trip: 2</p> <p>Total , 3 staff: # of trips = 72<br/># of days for each trip: 144 days</p>  |
| <p>2. What is the anticipated number of overtime hours over the course of the contract?</p>  | <p>Covered California anticipates as specified below; however, this may change based on operation needs:</p> <p><u>Each Contractor Staff:</u></p> <p>Weekend hours:</p> <p>Every Saturday during the months of January and February. And two (2) Sundays a month.</p> <p>Every Saturday and Sunday during the months of March, April and May.</p> <p>Two (2) Saturdays and Two (2) Sundays a month for the remainder of the contract.</p> <p>After hours:</p> <p>Overtime hours: On average - 10 hours a week per contractor staff; however, Covered CA may ask contractors to modify their daily schedules to keep to only 8 hours per day.</p> <p>All the above may change based on operation needs.</p> |
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