

Covered California RFP 2019-10 – Call Center Services Plan

January 21, 2020
Addendum #1

Summary of Changes

RFP 2019-10 – Call Center Services

Section 1.1 Key Dates

1.2 Key Action Dates

Bidders are advised of the key dates and times shown below and are required to adhere to them. All times noted in this document are Pacific Time (PT).

KEY ACTION DATES

Request for Proposal Release Date:	Tuesday, January 21, 2019-2020
Questions Due Date and Time:	Tuesday, January 28, 2019-2020 by 12:00 p.m. PST
Responses Posted By:	Tuesday, February 4, 2019-2020
Proposals Due Date and Time:	Wednesday, February 12, 2020 by 12:00 p.m. PST
Interviews/Site Visits	Week of March 2, 2020
Notice of Intent to Award:	Week of March 9, 2020
Estimated Term Dates:	April 1, 2020 to March 29, 2024