

CFR 155.1040(a) TRANSPARENCY IN COVERAGE REQUIREMENTS - Health Net

| Requirement | Description | Issuer/ Plan | 2019 Data |
|---------------------------------|---|-----------------------------------|-----------|
| CFR 155.1040(a) Transparency | Data on Denied Claims | | |
| Plan Level Claims Data | | | |
| | 1. Number of Plan Level Claims with DOS in 2019 That Were Also Received in Calendar Year 2019 | 67138 Health Net CA | |
| | | Platinum 90 CommunityCare HMO | 165159 |
| | | Gold 80 CommunityCare HMO | 224292 |
| | | Silver 70 CommunityCare HMO | 487202 |
| | | Silver 73 CommunityCare HMO | 498577 |
| | | Silver 87 CommunityCare HMO | 1579771 |
| | | Silver 94 CommunityCare HMO | 1150564 |
| | | Bronze 60 PureCare HSP | 37988 |
| | | Minimum Coverage PureCare HSP | 2843 |
| | | 99110 Health Net Life | |
| | | Platinum 90 EnhancedCare PPO | 36955 |
| | | Gold 80 EnhancedCare PPO | 66020 |
| | | Silver 70 EnhancedCare PPO | 124967 |
| | | Silver 73 EnhancedCare PPO | 367956 |
| | | Silver 87 EnhancedCare PPO | 190539 |
| | | Silver 94 EnhancedCare PPO | 177308 |
| | | Bronze 60 EnhancedCare PPO | 345432 |
| | | Bronze 60 HDHP EnhancedCare PPO | 28919 |
| | | Minimum Coverage EnhancedCare PPO | 21385 |
| | | Platinum 90 PureCare One EPO | 3202 |
| | | Gold 80 PureCare One EPO | 4659 |
| | | Silver 70 PureCare One EPO | 5338 |
| | | Silver 73 PureCare One EPO | 3000 |
| | | Silver 87 PureCare One EPO | 6274 |
| | | Silver 94 PureCare One EPO | 3929 |
| | | Bronze 60 PureCare One EPO | 19925 |
| | | Minimum Coverage PureCare One EPO | 747 |
| | 2. Number of Plan Level Claims with DOS in 2019 That Were Also Denied in Calendar Year 2019 (Plan Level Claims Denials) | 67138 Health Net CA | |
| | | Platinum 90 CommunityCare HMO | 47771 |
| | | Gold 80 CommunityCare HMO | 59269 |
| | | Silver 70 CommunityCare HMO | 127202 |
| | | Silver 73 CommunityCare HMO | 127084 |
| | | Silver 87 CommunityCare HMO | 381464 |
| | | Silver 94 CommunityCare HMO | 256809 |
| | | Bronze 60 PureCare HSP | 8448 |
| | | Minimum Coverage PureCare HSP | 688 |
| | | 99110 Health Net Life | |
| | | Platinum 90 EnhancedCare PPO | 10932 |
| | | Gold 80 EnhancedCare PPO | 16134 |
| | | Silver 70 EnhancedCare PPO | 114991 |
| | | Silver 73 EnhancedCare PPO | 120316 |
| | | Silver 87 EnhancedCare PPO | 39805 |
| | | Silver 94 EnhancedCare PPO | 34478 |
| | | Bronze 60 EnhancedCare PPO | 68175 |
| | | Bronze 60 HDHP EnhancedCare PPO | 3044 |
| | | Minimum Coverage EnhancedCare PPO | 3046 |
| | | Platinum 90 PureCare One EPO | 2709 |
| | | Gold 80 PureCare One EPO | 756 |
| | | Silver 70 PureCare One EPO | 1245 |
| | | Silver 73 PureCare One EPO | 662 |
| | | Silver 87 PureCare One EPO | 1697 |

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| | | Silver 94 PureCare One EPO | 233 | |
| | | Bronze 60 PureCare One EPO | 2632 | |
| | | Minimum Coverage PureCare One EPO | 144 | |
| Plan Level Claims Denied | | | | |
| 1. Number of Plan Level Claims with DOS in 2019 That Were Also Denied Due to Prior Authorization or Referral Required in Calendar Year 2019 (Plan Level Claims Denied) | | 67138 Health Net CA | | |
| | | Platinum 90 CommunityCare HMO | 5397 | |
| | | Gold 80 CommunityCare HMO | 6130 | |
| | | Silver 70 CommunityCare HMO | 9957 | |
| | | Silver 73 CommunityCare HMO | 10337 | |
| | | Silver 87 CommunityCare HMO | 30826 | |
| | | Silver 94 CommunityCare HMO | 19011 | |
| | | Bronze 60 PureCare HSP | 718 | |
| | | Minimum Coverage PureCare HSP | 23 | |
| | | 99110 Health Net Life | | |
| | | Platinum 90 EnhancedCare PPO | 1095 | |
| | | Gold 80 EnhancedCare PPO | 2226 | |
| | | Silver 70 EnhancedCare PPO | 19625 | |
| | | Silver 73 EnhancedCare PPO | 12047 | |
| | | Silver 87 EnhancedCare PPO | 3604 | |
| | | Silver 94 EnhancedCare PPO | 3118 | |
| | | Bronze 60 EnhancedCare PPO | 3925 | |
| | | Bronze 60 HDHP EnhancedCare PPO | 3 | |
| | | Minimum Coverage EnhancedCare PPO | 136 | |
| | | Platinum 90 PureCare One EPO | 170 | |
| | | Gold 80 PureCare One EPO | 72 | |
| | | Silver 70 PureCare One EPO | 68 | |
| | | Silver 73 PureCare One EPO | 23 | |
| | | Silver 87 PureCare One EPO | 170 | |
| | | Silver 94 PureCare One EPO | 117 | |
| | | Bronze 60 PureCare One EPO | 152 | |
| | | Minimum Coverage PureCare One EPO | 0 | |
| | 2. Number of Plan Level Claims with DOS in 2019 That Were Also Denied Due to an Out-of-Network Provider/Claims in Calendar Year 2019 (Plan Level Claims Denied) | | 67138 Health Net CA | |
| | | | Platinum 90 CommunityCare HMO | 1242 |
| | | | Gold 80 CommunityCare HMO | 2086 |
| | | | Silver 70 CommunityCare HMO | 4141 |
| | | | Silver 73 CommunityCare HMO | 4318 |
| | | | Silver 87 CommunityCare HMO | 13005 |
| | | Silver 94 CommunityCare HMO | 10902 | |
| | | Bronze 60 PureCare HSP | 706 | |
| | | Minimum Coverage PureCare HSP | 103 | |
| | | 99110 Health Net Life | | |
| | | Platinum 90 EnhancedCare PPO | 348 | |
| | | Gold 80 EnhancedCare PPO | 510 | |
| | | Silver 70 EnhancedCare PPO | 811 | |
| | | Silver 73 EnhancedCare PPO | 2562 | |
| | | Silver 87 EnhancedCare PPO | 1323 | |
| | | Silver 94 EnhancedCare PPO | 1033 | |
| | | Bronze 60 EnhancedCare PPO | 2317 | |
| | | Bronze 60 HDHP EnhancedCare PPO | 2 | |
| | | Minimum Coverage EnhancedCare PPO | 194 | |
| | | Platinum 90 PureCare One EPO | 26 | |
| | | Gold 80 PureCare One EPO | 74 | |
| | | Silver 70 PureCare One EPO | 58 | |
| | | Silver 73 PureCare One EPO | 46 | |
| | | Silver 87 PureCare One EPO | 71 | |
| | | Silver 94 PureCare One EPO | 45 | |
| | | Bronze 60 PureCare One EPO | 244 | |
| | | Minimum Coverage PureCare One EPO | 13 | |

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| | <p>3. Number of Plan Level Claims with DOS in 2019 That Were Also Denied Due to Exclusion of a Service in Calendar Year 2019 (Plan Level Claims Denied)</p> | <p>67138 Health Net CA</p> <p>Platinum 90 CommunityCare HMO 18</p> <p>Gold 80 CommunityCare HMO 39</p> <p>Silver 70 CommunityCare HMO 19</p> <p>Silver 73 CommunityCare HMO 132</p> <p>Silver 87 CommunityCare HMO 445</p> <p>Silver 94 CommunityCare HMO 16</p> <p>Bronze 60 PureCare HSP 18</p> <p>Minimum Coverage PureCare HSP 0</p> <p>99110 Health Net Life</p> <p>Platinum 90 EnhancedCare PPO 3</p> <p>Gold 80 EnhancedCare PPO 16</p> <p>Silver 70 EnhancedCare PPO 85</p> <p>Silver 73 EnhancedCare PPO 28</p> <p>Silver 87 EnhancedCare PPO 106</p> <p>Silver 94 EnhancedCare PPO 126</p> <p>Bronze 60 EnhancedCare PPO 160</p> <p>Bronze 60 HDHP EnhancedCare PPO 20</p> <p>Minimum Coverage EnhancedCare PPO 20</p> <p>Platinum 90 PureCare One EPO 0</p> <p>Gold 80 PureCare One EPO 3</p> <p>Silver 70 PureCare One EPO 2</p> <p>Silver 73 PureCare One EPO 2</p> <p>Silver 87 PureCare One EPO 2</p> <p>Silver 94 PureCare One EPO 5</p> <p>Bronze 60 PureCare One EPO 10</p> <p>Minimum Coverage PureCare One EPO 0</p> | |
| | <p>4. Number of Plan Level Claims with DOS in 2019 That Were Also Denied Due to Lack of Medical Necessity, Excluding Behavioral Health in Calendar Year 2019 (Plan Level Claims Denied)</p> | <p>67138 Health Net CA</p> <p>Platinum 90 CommunityCare HMO 98</p> <p>Gold 80 CommunityCare HMO 83</p> <p>Silver 70 CommunityCare HMO 248</p> <p>Silver 73 CommunityCare HMO 333</p> <p>Silver 87 CommunityCare HMO 1174</p> <p>Silver 94 CommunityCare HMO 902</p> <p>Bronze 60 PureCare HSP 4</p> <p>Minimum Coverage PureCare HSP 0</p> <p>99110 Health Net Life</p> <p>Platinum 90 EnhancedCare PPO 49</p> <p>Gold 80 EnhancedCare PPO 15</p> <p>Silver 70 EnhancedCare PPO 83</p> <p>Silver 73 EnhancedCare PPO 89</p> <p>Silver 87 EnhancedCare PPO 150</p> <p>Silver 94 EnhancedCare PPO 138</p> <p>Bronze 60 EnhancedCare PPO 179</p> <p>Bronze 60 HDHP EnhancedCare PPO 30</p> <p>Minimum Coverage EnhancedCare PPO 3</p> <p>Platinum 90 PureCare One EPO 51</p> <p>Gold 80 PureCare One EPO 37</p> <p>Silver 70 PureCare One EPO 95</p> <p>Silver 73 PureCare One EPO 0</p> <p>Silver 87 PureCare One EPO 1</p> <p>Silver 94 PureCare One EPO 19</p> <p>Bronze 60 PureCare One EPO 29</p> <p>Minimum Coverage PureCare One EPO 0</p> | |
| | <p>5. Number of Plan Level Claims with DOS in 2019 That Were Also Denied Due to Lack of Medical</p> | <p>67138 Health Net CA</p> <p>99110 Health Net Life</p> | <p>N/A certification not require</p> <p>N/A certification not require</p> |
| | <p>6. Number of Plan Level Claims with DOS in 2019 That Were Also Denied for "Other" Reasons in</p> | <p>67138 Health Net CA</p> <p>Platinum 90 CommunityCare HMO</p> | <p>6967</p> |

Calendar Year 2019
 (Plan Level Claims Denied)

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| Gold 80 CommunityCare HMO | 11467 |
| Silver 70 CommunityCare HMO | 23667 |
| Silver 73 CommunityCare HMO | 25046 |
| Silver 87 CommunityCare HMO | 75799 |
| Silver 94 CommunityCare HMO | 51669 |
| Bronze 60 PureCare HSP | 1578 |
| Minimum Coverage PureCare HSP | 160 |
| 99110 Health Net Life | |
| Platinum 90 EnhancedCare PPO | 2097 |
| Gold 80 EnhancedCare PPO | 3074 |
| Silver 70 EnhancedCare PPO | 6163 |
| Silver 73 EnhancedCare PPO | 3229 |
| Silver 87 EnhancedCare PPO | 8678 |
| Silver 94 EnhancedCare PPO | 7296 |
| Bronze 60 EnhancedCare PPO | 13748 |
| Bronze 60 HDHP EnhancedCare PPO | 3265 |
| Minimum Coverage EnhancedCare PPO | 988 |
| Platinum 90 PureCare One EPO | 172 |
| Gold 80 PureCare One EPO | 77 |
| Silver 70 PureCare One EPO | 366 |
| Silver 73 PureCare One EPO | 195 |
| Silver 87 PureCare One EPO | 320 |
| Silver 94 PureCare One EPO | 191 |
| Bronze 60 PureCare One EPO | 1557 |
| Minimum Coverage PureCare One EPO | 75 |