

Covered California Board

Dr. Mark Ghaly, Jarrett Barrios, Jerry Fleming, Dr. Sandra Hernandez, Art Torres

January 2022

Executive Director

Peter V. Lee

Equal Employment Opportunity

Equal Employment Opportunity Officer
Ebenezer Ampah

Operations

Chief Deputy Executive Director
Karen Johnson

Program (Plans, Sales, Service)

Chief Deputy Executive Director
Doug McKeever

Equity & Quality Transformation

Chief Medical Officer
Alice Chen, MD

Program Compliance & Accountability

General Counsel
Kathleen Keeshen

Administrative Services Division

Director
Lisa Lassetter

Business Services Branch

Deputy Director
Kelly Long

Covered CA University

Deputy Director
Gina Palamidessi

Human Resources Branch

Deputy Director
Darci Haesche

Office of Organizational Culture, Inclusion & Engagement

Deputy Director
Shelly Menzel

Financial Management Division

Director
Jim Watkins

Accounting Systems

Deputy Director
Lawrence Wold

Financial Planning

Deputy Director
Dean Scourtes

Information Technology Division

Director
Kevin Cornish

Technology Infrastructure & Operations

Chief Technology Officer
Enrique Parker

Technology Solutions & Program Management

Deputy Chief Information Officer
Vacant

Information Security Office

Chief Information Security Officer
Robert Leon

Policy, Eligibility & Research Division

Director
Katie Ravel

Evaluation & Research

Deputy Director
Isaac Menashe

Program Policy & Eligibility

Deputy Director
Karen Avakian

Service Center Division

Director
Mavilla Safi

Consumer Relations & Resolution

Deputy Director
Anjie Dillard

Service Center Support

Deputy Director
Tamara Spears

Service Center Operations

Deputy Director
Miki Keen

Outreach & Sales Division

Director
Terri Convey

Covered California Small Business

Deputy Director
Vacant

Marketing Division

Director
Colleen Stevens

Marketing

Deputy Director
Michael Brennan

Communications & External Affairs Division

Director
Kelly Green

Communications

Communications & Media Relations Officer
Vacant

External Affairs

Deputy Director
Waynee Lucero

Plan Management Division

Director
James DeBenedetti

Plan Management

Deputy Director
Jan Falzarano

Equity & Quality Transformation

Deputy Director
Taylor Priestley

Office of Legal Affairs

Director
Brandon Ross

Legal Affairs

Deputy Director
Allison Pease

Program Integrity Division

Director
Thien Lam

Program Integrity

Deputy Director
Virginia (Ginny) Veneracion-Alunan

Ombuds Office

Director
Darryl Lewis

Customer Care Division

Director
Jen Jacobs



Signature: _____ Date: _____