

- The Quality Rating System (QRS) is a quality reporting program that compares the performance of Qualified Health Plans (QHP) offered on Exchanges and rates the quality of provided healthcare services and the health plan administration.
- Health plans can offer multiple products that vary by network type (HMO, PPO, or EPO). QRS results are reported for 16 Covered California plan products.
- The data is organized by measurement year such that QRS scores reflect the time period that the service or activity occurred.
- Only data for products meeting CMS participation criteria for QRS reporting are displayed in the tables. Blank cells indicate one of the following: (1) CMS participation criteria were not met because the health plan has not offered a product for two consecutive years through Covered California; (2) CMS participation criteria were met but denominator/numerator size for a given measure was below the minimum threshold for scoring; (3) the health plan chose not to report the measure as documented by the HEDIS® Compliance Auditor. The HEDIS® Compliance Auditor determines reportability and accuracy per the HEDIS® Compliance Audit standards.
- National measure score percentile values are used as performance benchmarks for each measurement year to compare a health plan's results to all other health plans nationally. CMS reports benchmark scores for the 25th, 50th, 75th, and 90th percentile performance across health plans nationwide. To create these benchmark values, CMS uses only measure rates that have met the minimum denominator/numerator size criteria for scoring.
- QRS measure results for Measurement Year 2019 are a 'best of' Measurement Year 2018 or 2019. Covered California adopted this policy recognizing the COVID-19 pandemic's impact on quality measurement and to align with the approach of DHCS and NCQA for Measurement Year 2019. To implement this policy, Covered California reviewed each measure result per plan product for Measurement Years 2018 and 2019 and displayed the result that indicated better performance. National benchmarks for Measurement Year 2019 are from Measurement Year 2018 as CMS did not produce national benchmarks for Measurement Year 2019.
- For measure result trends crossing MY2020, please interpret trends with caution given the pandemic's significant impact on healthcare utilization patterns and availability of services.
- Color codes represent national performance percentiles while the numbers in the cell represent measure results. Measure results are rounded to the nearest hundredths for readability while the color-coding of each cell is based on the unrounded results. In some cases, the color-coding may not align with the rounded result as displayed.
- In some cases, the technical specification for a measure changes from year to year. When the changes are significant such that results cannot be meaningfully compared to previous years, Covered California has noted those instances.

Using this Report

This report is divided into three sections with each section featuring a corresponding group of QRS measures. The table of contents below can be used to navigate to the section of interest. Please refer to the next slide for details on how to navigate each QRS measure slide throughout the report.

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This section of the data table displays the performance thresholds for each percentile range, year over year.

This section of the data table displays the percent and number of *all* Covered California enrollees within each percentile range for MY2022.

This section of the data table displays Qualified Health Plan performance, rounded to the nearest whole number, on the measure for each year. Color coding ties to the percentile ranges above, based on the nonrounded value.

This section of the data table displays the percent of all Covered California enrollees in each Qualified Health Plan, as well as the number of enrollees in each QHP in MY2022 according to the 06.22 Active Member Profile.

The banner at the top of each slide includes the measure's category and its name.

QRS
BEHAVIORAL HEALTH

Initiation and Engagement of Substance Use Disorder Treatment

	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022	Percent of Enrollees	Number of Enrollees	Number of Plans
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark			
Initiation and Engagement of Alcohol and Other Drug Dependence Treatment								
Plans at 90th Percentile and Above	31 +	32 +	31 +	31 +	31 +	36%	606,930	1
Plans at 66th to 90th Percentile	25 to <31	26 to <32	26 to <31	25 to <31	28 to <31	36%	610,720	4
Plans at 50th to 66th Percentile	23 to <25	24 to <26	24 to <26	24 to <25	24 to <28	7%	114,750	1
Plans at 25th to 50th Percentile	19 to <23	19 to <24	20 to <24	20 to <24	20 to <24	17%	291,400	4
Plans Below 25th Percentile	Below 19	Below 19	Below 20	Below 20	Below 20	4%	65,780	4
Covered California Plan Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				27	29	5%	79,750	
Anthem EPO	22	18	18	19	20	5%	79,160	
Blue Shield HMO	26	25	25	22	29	8%	137,400	
Blue Shield PPO	26	26	26	25	30	21%	354,470	
CCHP HMO	22				18	<1%	3,540	
Health Net HMO	20	19	19	21	23	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO		24	24	29	31	2%	39,100	
Kaiser Permanente HMO	38	42	42	35	35	36%	606,930	
LA Care HMO	27	34	34	29	24	7%	114,750	
Molina Healthcare HMO	17	19	19	24	22	4%	64,840	
Oscar Health Plan EPO	45	20	20	18	22	3%	50,050	
Sharp Health Plan HMO	17	16	16	18	18	2%	32,110	
Valley Health Plan HMO	18	12	12	17	14	1%	20,570	
Western Health Advantage HMO	16	11	11	17	13	1%	9,560	

Note: Blank cells are suppressed data due to counts too low to report.

- **Measure Description:** The Initiation and Engagement of Substance Use Disorder Treatment measure, is the percentage of members, 13 years of age and older, with a substance use disorder, who got behavioral health follow-up care at several points after being diagnosed.
- **Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile remained consistent at 5.
- **High Performance:** In MY2022, 5 out of 14 plans products scored at or above the 66th percentile of national performance, accounting for 72% of our enrollees.
- **Low Performance:** In MY2022, 8 out of 14 plan products scored below the 50th percentile of national performance, accounting for 21% of our enrollees.

Four narrative bullet points, found on the right side of each slide, explain the measure, notable trends in performance since the previous year, and high/low performance by QHPs.



**COVERED
CALIFORNIA**

QUALITY RATING SYSTEM (QRS) MEASURE RESULTS POPULATION HEALTH

Performance Metrics

QUALITY RATING SYSTEM (QRS)

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Key Findings

Overall Performance Trends:

- 21 out of the 24 measures in this section saw either **stable or declining** number of QHPs achieving performance at or above the 66th percentile from MY2021 to MY2022.

High Performance:

- The majority of QHPs, which account for more than 60% of all members, are performing at or above the national 66th percentile for the following measures:
 - Hemoglobin A1c (HbA1c) Control for Patients with Diabetes (<8.0%)
 - Chlamydia Screening
- Kaiser HMO performed at or above the national 66th percentile for 14 out of 22 eligible measures.
- Sharp HMO performed at or above the national 66th percentile for 14 out of 23 eligible measures.

Key Findings

Low Performance:

- The majority of QHPs, which account for over 60% of all members, are performing at or below the national 50th percentile for the following measures:
 - Asthma Medication Ratio
 - Child and Adolescent Well-Care Visits
 - Controlling High Blood Pressure
 - Prenatal and Postpartum Care - Postpartum Care
 - Proportion of Days Covered - RAS Antagonists
 - Proportion of Day Covered - Statins
 - Well-Child Visits in the First 30 Months of Life

Population Health Measure Considerations:

- The Medical Assistance with Smoking and Tobacco Use Cessation Measure only has sufficient denominator size for 4 QHPs, making it challenging to assess performance across QHPs over time.
- The measures listed below had insufficient denominator size for 4 or more QHPs in MY2022:
 - Childhood Immunization Status (Combination 10)
 - International Normalized Ratio Monitoring for Individuals on Warfarin
 - Rating of All Health Care

Annual Dental Visit	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	55 +	55 +	48 +	48 +	53 +	0%	0	0
Plans at 66th to 90th Percentile	39 to <55	40 to <55	40 to <48	32 to <48	33 to <53	36%	393,570	2
Plans at 50th to 66th Percentile	32 to <39	31 to <40	23 to <40	23 to <32	23 to <33	30%	323,710	4
Plans at 25th to 50th Percentile	13 to <32	16 to <31	13 to <23	13 to <23	13 to <23	24%	258,860	4
Plans Below 25th Percentile	Below 13	Below 16	Below 13	Below 13	Below 13	10%	106,510	3
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				21	28	5%	79,750	
Anthem EPO	28	29	23	34	32	5%	79,160	
Blue Shield HMO	18	24	19	23	22	8%	137,400	
Blue Shield PPO	25	40	36	40	40	21%	354,470	
CCHP HMO			20	13	14	<1%	3,540	
Health Net HMO	20	20	13	18	22	6%	97,350	
Health Net EPO	43	45	23	35		<1%	520	
Health Net PPO	35	38	30	39	40	2%	39,100	
Kaiser Permanente HMO						36%	606,930	
LA Care HMO	18	22	16	19	28	7%	114,750	
Molina Healthcare HMO			1	2	3	4%	64,840	
Oscar Health Plan EPO	21	26	18	23	24	3%	50,050	
Sharp Health Plan HMO	12	12	7	1	11	2%	32,110	
Valley Health Plan HMO	9	16	10	19	20	1%	20,570	
Western Health Advantage HMO	3	4	3	4	3	1%	9,560	

- Measure Description:** The Annual Dental Visit measure is the percentage of members 2–20 years of age who had at least one dental visit during the year.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decrease from 4 to 2.
- High Performance:** In MY 2022, 2 out of 13 plan products scored at or above the 66th percentile of national performance. These QHPs account for 36% of the population measured.
- Low Performance:** In MY 2022, 7 out of 13 plan products scored below the 50th percentile of national performance. These QHPs account for 34% of the population measured.

	MY 2021*	MY 2022			
Asthma Medication Ratio	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	M-NS	91 +	0%	0	0
Plans at 66th to 90th Percentile	M-NS	87 to <91	0%	0	0
Plans at 50th to 66th Percentile	M-NS	80 to <87	39%	656,980	2
Plans at 25th to 50th Percentile	M-NS	76 to <80	32%	534,060	3
Plans Below 25th Percentile	M-NS	Below 76	29%	495,000	8
Covered California Plan-Specific Performance	MY 2021	MY 2022			
Anthem HMO	75	58	5%	79,750	
Anthem EPO	70	69	5%	79,160	
Blue Shield HMO	73	75	8%	137,400	
Blue Shield PPO	76	76	21%	354,470	
CCHP HMO			<1%	3,540	
Health Net HMO	72	71	6%	97,350	
Health Net EPO			<1%	520	
Health Net PPO	70	68	2%	39,100	
Kaiser Permanente HMO	87	86	36%	606,930	
LA Care HMO	75	76	7%	114,750	
Molina Healthcare HMO	78	77	4%	64,840	
Oscar Health Plan EPO	77	82	3%	50,050	
Sharp Health Plan HMO	88	74	2%	32,110	
Valley Health Plan HMO	80	73	1%	20,570	
Western Health Advantage HMO	75	71	1%	9,560	

*CMS began collecting data and scoring the AMR measure in the 2021 ratings year. M-NS = Measure Not Scored

- **Measure Description:** The Asthma Medication Ratio measure assesses adults and children, 5–64 years of age, who have persistent asthma and for whom at least 50% of the medications they receive are ‘controller’ medications which help to prevent asthma symptoms. Other asthma medications are used to open airways when having an asthma attack.
- **Notable Trend:** MY2022 is the first measurement year for which benchmarks are available.
- **High Performance:** In MY 2022, 0 plan products scored at or above the 66th percentile of national performance.
- **Low Performance:** In MY 2022, 11 out of 13 plan products scored below the 50th percentile of national performance. These QHPs account for 61% of the population measured.

Breast Cancer Screening	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	79 +	79 +	75 +	75 +	78 +	38%	639,040	2
Plans at 66th to 90th Percentile	73 to <79	72 to <79	72 to <75	70 to <75	73 to <78	0%	0	0
Plans at 50th to 66th Percentile	70 to <73	70 to <72	68 to <72	68 to <70	68 to <73	40%	678,530	5
Plans at 25th to 50th Percentile	65 to <70	65 to <70	64 to <68	64 to <68	65 to <68	7%	114,750	1
Plans Below 25th Percentile	Below 65	Below 65	Below 64	Below 64	Below 65	15%	257,260	6
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				74	70	5%	79,750	
Anthem EPO	57	60	59	61	61	5%	79,160	
Blue Shield HMO	69	72	68	67	71	8%	137,400	
Blue Shield PPO	65	67	65	67	70	21%	354,470	
CCHP HMO	64	65	58	59	60	<1%	3,540	
Health Net HMO	69	70	66	66	69	6%	97,350	
Health Net EPO	58	58	50	47		<1%	520	
Health Net PPO	65	65	46	49	52	2%	39,100	
Kaiser Permanente HMO	84	84	72	74	80	36%	606,930	
LA Care HMO	73	73	68	67	67	7%	114,750	
Molina Healthcare HMO	47	48	48	51	56	4%	64,840	
Oscar Health Plan EPO	51	63	52	54	59	3%	50,050	
Sharp Health Plan HMO	72	79	75	76	80	2%	32,110	
Valley Health Plan HMO	71	73	63	62	61	1%	20,570	
Western Health Advantage HMO	64	66	64	63	70	1%	9,560	

- Measure Description:** The Breast Cancer Screening measure is the percentage of eligible members, 50-74 years of age, who have received a mammogram in the last 27 months to screen for breast cancer.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 3 to 2.
- High Performance:** In MY 2022, 2 out of 14 plan products scored at or above the 66th percentile of national performance. These QHPs account for 38% of the population measured.
- Low Performance:** In MY 2022, 7 out of 14 plan products scored below the 50th percentile of national performance. These QHPs account for 22% of the population measured.

Cervical Cancer Screening	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	74 +	73 +	71 +	71 +	72 +	36%	606,930	1
Plans at 66th to 90th Percentile	62 to <74	62 to <73	62 to <71	62 to <71	63 to <72	14%	234,750	2
Plans at 50th to 66th Percentile	56 to <62	56 to <62	58 to <62	58 to <62	58 to <63	27%	449,730	5
Plans at 25th to 50th Percentile	48 to <56	48 to <56	50 to <58	50 to <58	50 to <58	14%	233,010	3
Plans Below 25th Percentile	Below 48	Below 48	Below 50	Below 50	Below 50	10%	165,160	3
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				47	48	5%	79,750	
Anthem EPO	53	60	50	57	57	5%	79,160	
Blue Shield HMO	48	55	54	56	63	8%	137,400	
Blue Shield PPO	60	62	61	67	62	21%	354,470	
CCHP HMO	57	57	58	66	61	<1%	3,540	
Health Net HMO	56	65	53	57	64	6%	97,350	
Health Net EPO	53	53	53	54		<1%	520	
Health Net PPO	38	50	45	49	57	2%	39,100	
Kaiser Permanente HMO	79	79	75	76	75	36%	606,930	
LA Care HMO	54	64	50	55	53	7%	114,750	
Molina Healthcare HMO	42	42	49	42	47	4%	64,840	
Oscar Health Plan EPO	45	45	35	50	62	3%	50,050	
Sharp Health Plan HMO	64	71	68	72	61	2%	32,110	
Valley Health Plan HMO	50	50	46	52	49	1%	20,570	
Western Health Advantage HMO	54	60	58	57	63	1%	9,560	

- Measure Description:** The Cervical Cancer Screening measure is the percentage of eligible members, 21-64 years of age, who were screened for cervical cancer. Depending upon age, screening should occur at 3–5-year intervals.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 4 to 3.
- High Performance:** In MY 2022, 3 out of 14 plan products scored at or above the 66th percentile of national performance. These QHPs account for 50% of the population measured.
- Low Performance:** In MY 2022, 6 out of 14 plan products scored below the 50th percentile of national performance. These QHPs account for 24% of the population measured.

Child and Adolescent Well-Care Visits	MY 2020*	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	M-NS	68 +	68 +	0%	0	0
Plans at 66th to 90th Percentile	M-NS	56 to <68	54 to <68	0%	3,540	1
Plans at 50th to 66th Percentile	M-NS	50 to <56	49 to <54	23%	386,580	2
Plans at 25th to 50th Percentile	M-NS	43 to <50	41 to <49	63%	1,063,280	7
Plans Below 25th Percentile	M-NS	Below 43	Below 41	14%	236,180	4
Covered California Plan-Specific Performance	MY 2020	MY 2021	MY 2022			
Anthem HMO		46	45	5%	79,750	
Anthem EPO	30	40	41	5%	79,160	
Blue Shield HMO	36	40	44	8%	137,400	
Blue Shield PPO	48	55	53	21%	354,470	
CCHP HMO	26	51	60	<1%	3,540	
Health Net HMO	31	40	39	6%	97,350	
Health Net EPO	39	52		<1%	520	
Health Net PPO	31	40	38	2%	39,100	
Kaiser Permanente HMO	33	48	48	36%	606,930	
LA Care HMO	37	41	41	7%	114,750	
Molina Healthcare HMO	28	36	47	4%	64,840	
Oscar Health Plan EPO	37	40	46	3%	50,050	
Sharp Health Plan HMO	44	54	50	2%	32,110	
Valley Health Plan HMO	25	33	33	1%	20,570	
Western Health Advantage HMO	42	50	48	1%	9,560	

*Changes to this HEDIS measure occurred in MY2020 . M-NS = Measure Not Scored

- **Measure Description:** The Well Care Visit measure is the percentage of members, 3-21 years of age, who had at least one comprehensive well-care visit with a primary care or an OB/GYN practitioner during the year.
- **Notable Trend:** MY2021 is the first measurement year for which benchmarks are available.
- **High Performance:** In MY 2022, 1 out of 14 plan products scored at or above the 66th percentile of national performance. This QHP accounts for <1% of the population measured.
- **Low Performance:** In MY 2022, 11 out of 14 plan products scored below the 50th percentile of national performance. These QHPs account for 77% of the population measured.

Childhood Immunization Status (Combo 10)

Childhood Immunization Status (Combo 10)	MY 2021	MY 2022			
	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	68 +	64 +	37%	606,930	1
Plans at 66th to 90th Percentile	57 to <68	50 to <64	2%	32,110	1
Plans at 50th to 66th Percentile	53 to <57	45 to <50	37%	605,670	4
Plans at 25th to 50th Percentile	45 to <53	36 to <45	16%	267,200	3
Plans Below 25th Percentile	Below 45	Below 36	9%	144,000	2
Covered California Plan-Specific Performance	MY 2021	MY 2022			
Anthem HMO	42	38	5%	79,750	
Anthem EPO	37	25	5%	79,160	
Blue Shield HMO	57	44	8%	137,400	
Blue Shield PPO	46	46	21%	354,470	
CCHP HMO			<1%	3,540	
Health Net HMO	51	46	6%	97,350	
Health Net EPO			<1%	520	
Health Net PPO	42	45	2%	39,100	
Kaiser Permanente HMO	66	65	36%	606,930	
LA Care HMO	55	45	7%	114,750	
Molina Healthcare HMO	39	34	4%	64,840	
Oscar Health Plan EPO	23	38	3%	50,050	
Sharp Health Plan HMO	58	60	2%	32,110	
Valley Health Plan HMO			<1%	20,570	
Western Health Advantage HMO			<1%	9,560	

- Measure Description:** The Childhood Immunization measure is the percentage of children, 2 years of age, who had four diphtheria, tetanus and acellular pertussis (DTaP); three polio (IPV); one measles, mumps and rubella (MMR); three haemophilus influenza type B (HiB); three hepatitis B (HepB), one chicken pox (VZV); and four pneumococcal conjugate (PCV) vaccines by their second birthday.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 3 to 2.
- High Performance:** In MY 2022, 2 out of 11 plan products scored at or above the 66th percentile of national performance. These QHPs account for 39% of the population measured.
- Low Performance:** In MY 2022, 5 out of 11 plan products scored below the 50th percentile of national performance. These QHPs account for 25% of the population measured.

POPULATION HEALTH

Chlamydia Screening in Women

	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Chlamydia Screening in Women	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	65 +	67 +	59 +	59 +	59 +	38%	639,040	2
Plans at 66th to 90th Percentile	54 to <65	52 to <67	52 to <59	49 to <59	48 to <59	23%	387,610	5
Plans at 50th to 66th Percentile	48 to <54	47 to <52	43 to <52	43 to <49	43 to <48	37%	620,290	5
Plans at 25th to 50th Percentile	39 to <48	40 to <47	36 to <43	36 to <43	36 to <43	2%	39,100	1
Plans Below 25th Percentile	Below 39	Below 40	Below 36	Below 36	Below 36	0%	0	0
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				50	48	5%	79,750	
Anthem EPO	44	47	40	45	44	5%	79,160	
Blue Shield HMO	49	57	50	54	53	8%	137,400	
Blue Shield PPO	49	51	45	48	48	21%	354,470	
CCHP HMO	59	64				<1%	3,540	
Health Net HMO	47	48	47	49	48	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO	39	47	40	46	42	2%	39,100	
Kaiser Permanente HMO	73	73	58	64	61	36%	606,930	
LA Care HMO	59	62	61	62	59	7%	114,750	
Molina Healthcare HMO	52	56	51	51	53	4%	64,840	
Oscar Health Plan EPO	46	50	52	54	52	3%	50,050	
Sharp Health Plan HMO	60	63	55	57	62	2%	32,110	
Valley Health Plan HMO	55	62	54	56	59	1%	20,570	
Western Health Advantage HMO	56	56	43	44	47	1%	9,560	

- **Measure Description:** The Chlamydia Screening measure is the percentage of eligible members, 16–24 years of age, who are sexually active and who had at least one test for chlamydia during the year.
- **Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 8 to 7.
- **High Performance:** In MY 2022, 7 out of 13 plan products scored at or above the 66th percentile of national performance. These QHPs account for 61% of the population measured.
- **Low Performance:** In MY 2022, 1 out of 13 plan products scored below the 50th percentile of national performance. This QHP accounts for 2% of the population measured.

Colorectal Cancer Screening	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	68 +	69 +	68 +	68 +	72 +	36%	606,930	1
Plans at 66th to 90th Percentile	59 to <68	61 to <69	61 to <68	61 to <68	63 to <72	0%	0	0
Plans at 50th to 66th Percentile	54 to <59	55 to <61	57 to <61	57 to <61	58 to <63	8%	137,400	1
Plans at 25th to 50th Percentile	45 to <54	47 to <55	50 to <57	50 to <57	49 to <58	42%	705,990	8
Plans Below 25th Percentile	Below 45	Below 47	Below 50	Below 50	Below 49	14%	239,260	4
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				60	56	5%	79,750	
Anthem EPO	40	45	48	51	53	5%	79,160	
Blue Shield HMO	51	59	49	60	60	8%	137,400	
Blue Shield PPO	49	51	49	53	58	21%	354,470	
CCHP HMO	53	60	49	60	53	<1%	3,540	
Health Net HMO	51	62	54	56	57	6%	97,350	
Health Net EPO	49	53	51	49		<1%	520	
Health Net PPO	40	40	34	32	44	2%	39,100	
Kaiser Permanente HMO	76	76	69	74	73	36%	606,930	
LA Care HMO	54	54	46	46	43	7%	114,750	
Molina Healthcare HMO	27	31	33	37	38	4%	64,840	
Oscar Health Plan EPO	36	36	29	35	50	3%	50,050	
Sharp Health Plan HMO	57	66	71	67	58	2%	32,110	
Valley Health Plan HMO	54	54	44	49	46	1%	20,570	
Western Health Advantage HMO	52	52	52	56	56	1%	9,560	

- Measure Description:** The Colorectal Cancer Screening measure is the percentage of adults, 50-75 years of age, who were screened for colorectal cancer. Though many people are screened annually, others are screened using scopes to look inside the body every 5-10 years.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 2 to 1.
- High Performance:** In MY 2022, 1 out of 14 plan products scored at or above the 66th percentile of national performance. This QHP accounts for 36% of the population measured.
- Low Performance:** In MY 2022, 12 out of 14 plan products scored below the 50th percentile of national performance. These QHPs account for 56% of the population measured.

Comprehensive Diabetes Care: Eye Exam

Comprehensive Diabetes Care: Eye Exam (Retinal) Performed	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	65 +	66 +	59 +	59 +	61 +	38%	639,040	2
Plans at 66th to 90th Percentile	53 to <65	53 to <66	53 to <59	50 to <59	50 to <61	8%	137,400	1
Plans at 50th to 66th Percentile	48 to <53	49 to <53	45 to <53	45 to <50	44 to <50	44%	741,290	7
Plans at 25th to 50th Percentile	38 to <48	41 to <49	36 to <45	36 to <45	36 to <44	8%	132,750	3
Plans Below 25th Percentile	Below 38	Below 41	Below 36	Below 36	Below 36	2%	39,100	1
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				45	46	5%	79,750	
Anthem EPO	36	42	34	40	38	5%	79,160	
Blue Shield HMO	46	51	46	43	51	8%	137,400	
Blue Shield PPO	41	41	38	45	45	21%	354,470	
CCHP HMO	46	47	39	43	40	<1%	3,540	
Health Net HMO	49	55	48	50	49	6%	97,350	
Health Net EPO	29	29	29			<1%	520	
Health Net PPO	30	31	29	34	26	2%	39,100	
Kaiser Permanente HMO	77	77	59	69	76	36%	606,930	
LA Care HMO	60	60	45	45	49	7%	114,750	
Molina Healthcare HMO	51	56	45	45	45	4%	64,840	
Oscar Health Plan EPO	30	30	27	35	37	3%	50,050	
Sharp Health Plan HMO	48	55	46	67	67	2%	32,110	
Valley Health Plan HMO	60	62	54	49	49	1%	20,570	
Western Health Advantage HMO	48	54	44	44	49	1%	9,560	

- Measure Description:** The Diabetes Eye Exam measure is the percentage of members, 18-75 years of age, with diabetes (type 1 and type 2) who received a retinal or dilated eye exam by an eye care professional in the last two years.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentage stayed the same at 3.
- High Performance:** In MY 2022, 3 out of 14 plan products scored at or above the 66th percentile of national performance. These QHPs account for 46% of the population measured.
- Low Performance:** In MY 2022, 4 out of 14 plan products scored below the 50th percentile of national performance. These QHPs account for 10% of the population measured.

Comprehensive Diabetes Care: HbA1c Control

	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Control (<8.0%)	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	69 +	68 +	67 +	67 +	69 +	0%	0	0
Plans at 66th to 90th Percentile	62 to <69	62 to <68	62 to <67	59 to <67	64 to <69	7%	115,400	3
Plans at 50th to 66th Percentile	59 to <62	58 to <62	56 to <62	56 to <59	60 to <64	75%	1,266,770	6
Plans at 25th to 50th Percentile	50 to <59	52 to <58	50 to <56	50 to <56	53 to <60	14%	242,570	4
Plans Below 25th Percentile	Below 50	Below 52	Below 50	Below 50	Below 53	4%	64,840	1
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				68	68	5%	79,750	
Anthem EPO	57	57	52	64	60	5%	79,160	
Blue Shield HMO	56	64	62	64	64	8%	137,400	
Blue Shield PPO	64	64	54	58	64	21%	354,470	
CCHP HMO	57	57	63	66	66	<1%	3,540	
Health Net HMO	58	61	61	60	60	6%	97,350	
Health Net EPO	63	63	76			<1%	520	
Health Net PPO	53	61	61	55	56	2%	39,100	
Kaiser Permanente HMO	70	70	62	64	63	36%	606,930	
LA Care HMO	62	62	52	57	58	7%	114,750	
Molina Healthcare HMO	58	58	56	53	51	4%	64,840	
Oscar Health Plan EPO	50	50	54	56	61	3%	50,050	
Sharp Health Plan HMO	72	76	69	71	67	2%	32,110	
Valley Health Plan HMO	60	69	60	58	63	1%	20,570	
Western Health Advantage HMO	49	53	51	54	60	1%	9,560	

- Measure Description:** The Diabetes HbA1c Control measure is the percentage of members, 18–75 years of age, with diabetes (type 1 and type 2) whose blood sugar (HbA1c) levels were under control (<8.0%) during the year.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 7 to 3.
- High Performance:** In MY 2022, 3 out of 14 plan products scored at or above the 66th percentile of national performance. These QHPs account for 7% of the population measured.
- Low Performance:** In MY 2022, 5 out of 14 plan products scored below the 50th percentile of national performance. These QHPs account for 18% of the population measured.

Controlling High Blood Pressure	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	77 +	75 +	72 +	72 +	75 +	38%	639,040	2
Plans at 66th to 90th Percentile	69 to <77	66 to <75	66 to <72	61 to <72	68 to <75	0%	0	0
Plans at 50th to 66th Percentile	61 to <69	62 to <66	58 to <66	58 to <61	64 to <68	0%	0	0
Plans at 25th to 50th Percentile	49 to <61	54 to <62	51 to <58	51 to <58	58 to <64	23%	390,560	6
Plans Below 25th Percentile	Below 49	Below 54	Below 51	Below 51	Below 58	39%	659,980	6
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				60	63	5%	79,750	
Anthem EPO	45	45	54	56	54	5%	79,160	
Blue Shield HMO	61	66	55	60	56	8%	137,400	
Blue Shield PPO	56	56	46	47	51	21%	354,470	
CCHP HMO	68	68	39	52	43	<1%	3,540	
Health Net HMO	63	63	58	60	61	6%	97,350	
Health Net EPO	59	59	56	56		<1%	520	
Health Net PPO	55	55	50	53	58	2%	39,100	
Kaiser Permanente HMO	81	81	56	73	76	36%	606,930	
LA Care HMO	68	68	53	59	63	7%	114,750	
Molina Healthcare HMO	58	65	57	55	51	4%	64,840	
Oscar Health Plan EPO	44	46	43	53	60	3%	50,050	
Sharp Health Plan HMO	74	79	76	78	78	2%	32,110	
Valley Health Plan HMO	64	64	44	52	55	1%	20,570	
Western Health Advantage HMO	58	65	58	59	58	1%	9,560	

- Measure Description:** The Controlling High Blood Pressure measure is the percentage of members, 18–85 years of age with high blood pressure, whose blood pressure is brought into control (<140/90 mm Hg) during the year.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile stayed the same at 2.
- High Performance:** In MY 2022, 2 out of 14 plan products scored at or above the 66th percentile of national performance. These QHPs account for 38% of the population measured.
- Low Performance:** In MY 2022, 12 out of 14 plan products scored below the 50th percentile of national performance. These QHPs account for 62% of the population measured.

Flu Vaccinations for Adults Ages 18-64	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	54 +	58 +	64 +	64 +	64 +	0%	0	0
Plans at 66th to 90th Percentile	45 to <54	50 to <58	56 to <64	56 to <64	55 to <64	39%	663,150	4
Plans at 50th to 66th Percentile	43 to <45	47 to <50	53 to <56	53 to <56	50 to <55	21%	354,470	1
Plans at 25th to 50th Percentile	38 to <43	43 to <47	48 to <53	48 to <53	43 to <50	36%	607,120	8
Plans Below 25th Percentile	Below 38	Below 43	Below 48	Below 48	Below 43	4%	64,840	1
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				40	44	5%	79,750	
Anthem EPO	41	41	40	44	48	5%	79,160	
Blue Shield HMO	45	45	51	50	50	8%	137,400	
Blue Shield PPO	47	50	56	48	52	21%	354,470	
CCHP HMO	39	39	43	61	55	<1%	3,540	
Health Net HMO	46	46	48	43	45	6%	97,350	
Health Net EPO	43	51	44			<1%	520	
Health Net PPO	28	35	43	49	49	2%	39,100	
Kaiser Permanente HMO	56	56	57	59	57	36%	606,930	
LA Care HMO	40	40	43	49	43	7%	114,750	
Molina Healthcare HMO	29	43	45	49	42	4%	64,840	
Oscar Health Plan EPO	32	32	39	40	50	3%	50,050	
Sharp Health Plan HMO	42	42	51	59	55	2%	32,110	
Valley Health Plan HMO	47	47	49	46	55	1%	20,570	
Western Health Advantage HMO	41	41	48	51	49	1%	9,560	

- Measure Description:** The Flu Vaccinations for Adults measure is the percentage of adults, 18–64 years of age, who when surveyed, report receiving an influenza vaccination recently.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile increased from 3 to 4.
- High Performance:** In MY 2022, 4 out of 14 plan products scored at or above the 66th percentile of national performance. These QHPs account for 39% of the population measured.
- Low Performance:** In MY 2022, 9 out of 14 plan products scored below the 50th percentile of national performance. These QHPs account for 40% of the population measured.

Immunizations for Adolescents (Combo 2)

Immunizations for Adolescents (Combination 2)	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	31 +	36 +	42 +	42 +	41 +	36%	606,930	1
Plans at 66th to 90th Percentile	24 to <31	25 to <36	31 to <42	31 to <42	31 to <41	7%	111,860	2
Plans at 50th to 66th Percentile	19 to <24	23 to <25	27 to <31	27 to <31	28 to <31	21%	349,500	3
Plans at 25th to 50th Percentile	15 to <19	17 to <23	20 to <27	20 to <27	20 to <28	33%	548,520	4
Plans Below 25th Percentile	Below 15	Below 17	Below 20	Below 20	Below 20	3%	48,660	2
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				40	34	5%	79,750	
Anthem EPO	16	23	24	23	23	5%	79,160	
Blue Shield HMO	24	24	27	30	29	8%	137,400	
Blue Shield PPO	23	23	24	24	23	21%	354,470	
CCHP HMO						<1%	3,540	
Health Net HMO	24	24	36	33	30	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO	18	19	18	26	15	2%	39,100	
Kaiser Permanente HMO	54	54	52	54	55	36%	606,930	
LA Care HMO	39	42	36	39	29	7%	114,750	
Molina Healthcare HMO	26	40	14	42	21	4%	64,840	
Oscar Health Plan EPO		13	9	16	26	3%	50,050	
Sharp Health Plan HMO	23	30	28	32	35	2%	32,110	
Valley Health Plan HMO						<1%	20,570	
Western Health Advantage HMO	22	22	32	20	14	1%	9,560	

- Measure Description:** The Immunizations for Adolescents (Combo 2) measure is the percentage of adolescents, 13 years old, who had one dose of meningococcal vaccine, one tetanus, diphtheria toxoids and acellular pertussis (Tdap) vaccine, and have completed the human papillomavirus (HPV) vaccine series by their 13th birthday.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 6 to 3.
- High Performance:** In MY 2022, 3 out of 12 plan products scored at or above the 66th percentile of national performance. These QHPs account for 43% of the population measured.
- Low Performance:** In MY 2022, 6 out of 12 plan products scored below the 50th percentile of national performance. These QHPs account for 36% of the population measured.

International Normalized Ratio Monitoring for Individuals on Warfarin	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	M-NS	79 +	73 +	39%	606,930	1
Plans at 66th to 90th Percentile	M-NS	61 to <79	61 to <73	0%	0	0
Plans at 50th to 66th Percentile	M-NS	57 to <61	54 to <61	5%	79,750	1
Plans at 25th to 50th Percentile	M-NS	49 to <57	47 to <54	11%	169,510	2
Plans Below 25th Percentile	M-NS	Below 49	Below 47	45%	710,570	5
Covered California Plan-Specific Performance	MY 2020	MY 2021	MY 2022			
Anthem HMO			56	5%	79,750	
Anthem EPO	53	46	43	5%	79,160	
Blue Shield HMO	41	41	49	8%	137,400	
Blue Shield PPO	44	50	47	21%	354,470	
CCHP HMO				<1%	3,540	
Health Net HMO	45	46	46	6%	97,350	
Health Net EPO				<1%	520	
Health Net PPO	36	41		2%	39,100	
Kaiser Permanente HMO	83	81	82	36%	606,930	
LA Care HMO	57	51	24	7%	114,750	
Molina Healthcare HMO	38	52	42	4%	64,840	
Oscar Health Plan EPO	38	52		3%	50,050	
Sharp Health Plan HMO	55	63	54	2%	32,110	
Valley Health Plan HMO	76	67		<1%	20,570	
Western Health Advantage HMO				<1%	9,560	

- Measure Description:** The International Normalized Ratio Monitoring for Individuals on Warfarin measure is the percentage of members, 18 years of age and older who are prescribed warfarin, a medication to prevent blood from clotting, who are tested to check that their medication dose is right.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 3 to 1.
- High Performance:** In MY 2022, 1 out of 9 plan products scored at or above the 66th percentile of national performance. This QHP accounts for 39% of the population measured.
- Low Performance:** In MY 2022, 7 out of 9 plan products scored below the 50th percentile of national performance. These QHPs account for 56% of the population measured.

*CMS began collecting data for the INR measure in the 2020 ratings year and began scoring the measure in the 2021 rating year. M-NS = Measure Not Scored

Medical Assistance with Smoking & Tobacco Use Cessation

Medical Assistance With Smoking and Tobacco Use Cessation	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	60 +	63 +	66 +	66 +	68 +	0%	0	0
Plans at 66th to 90th Percentile	53 to <60	57 to <63	58 to <66	58 to <66	59 to <68	5%	9,560	1
Plans at 50th to 66th Percentile	50 to <53	54 to <57	55 to <58	55 to <58	55 to <59	0%	0	0
Plans at 25th to 50th Percentile	45 to <50	48 to <54	50 to <55	50 to <55	51 to <55	0%	0	0
Plans Below 25th Percentile	Below 45	Below 48	Below 50	Below 50	Below 51	95%	197,450	3
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO						5%	79,750	
Anthem EPO	56	56	47	42	42	5%	79,160	
Blue Shield HMO			60	52		8%	137,400	
Blue Shield PPO						21%	354,470	
CCHP HMO	47	47	50	43	35	<1%	3,540	
Health Net HMO	50	50				6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO						2%	39,100	
Kaiser Permanente HMO	59	59	58			36%	606,930	
LA Care HMO	45	45	45	46	45	7%	114,750	
Molina Healthcare HMO	34	34	38	44		4%	64,840	
Oscar Health Plan EPO						3%	50,050	
Sharp Health Plan HMO	41	41	51			2%	32,110	
Valley Health Plan HMO	55	55	51	52		<1%	20,570	
Western Health Advantage HMO	58	58	69	68	60	1%	9,560	

- Measure Description:** The Medical Assistance with Smoking measure is the percentage of members, age 18 or older, who are tobacco users, and whose doctor or other provider gave them advice to quit, discussed quit-smoking medications and ways to quit.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile stayed the same at 1.
- High Performance:** In MY 2022, 1 out of 4 plan products scored at or above the 66th percentile of national performance. This QHP accounts for 5% of the population measured.
- Low Performance:** In MY 2022, 3 out of 4 plan products scored below the 50th percentile of national performance. These QHPs account for 95% of the population measured.

Prenatal & Postpartum Care: Timeliness of Prenatal Care

Prenatal and Postpartum Care: Timeliness of Prenatal Care	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	95 +	95 +	96 +	96 +	94 +	36%	606,930	1
Plans at 66th to 90th Percentile	88 to <95	89 to <95	88 to <96	88 to <96	88 to <94	16%	264,780	4
Plans at 50th to 66th Percentile	84 to <88	85 to <89	85 to <88	85 to <88	84 to <88	2%	39,100	1
Plans at 25th to 50th Percentile	76 to <84	77 to <85	77 to <85	77 to <85	77 to <84	30%	508,030	4
Plans Below 25th Percentile	Below 76	Below 77	Below 77	Below 77	Below 77	16%	267,200	3
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				82	74	5%	79,750	
Anthem EPO	86	86	87	86	82	5%	79,160	
Blue Shield HMO	78	85	80	71	74	8%	137,400	
Blue Shield PPO	84	87	76	78	82	21%	354,470	
CCHP HMO						<1%	3,540	
Health Net HMO	88	92	91	85	90	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO	84	92	81	87	86	2%	39,100	
Kaiser Permanente HMO	96	96	97	94	95	36%	606,930	
LA Care HMO	88	94	73	80	89	7%	114,750	
Molina Healthcare HMO	73	86	75	74	79	4%	64,840	
Oscar Health Plan EPO	74	75	58	58	75	3%	50,050	
Sharp Health Plan HMO	92	97	96	98	90	2%	32,110	
Valley Health Plan HMO		89	82	90	90	1%	20,570	
Western Health Advantage HMO	78	85	94	77	81	1%	9,560	

- Measure Description:** The Prenatal Care measure is the percentage of people who gave birth who a prenatal care visit in the first trimester or within 42 days of enrolling in the health plan.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile increased from 3 to 5.
- High Performance:** In MY 2022, 5 out of 13 plan products scored at or above the 66th percentile of national performance. These QHPs account for 52% of the population measured.
- Low Performance:** In MY 2022, 7 out of 13 plan products scored below the 50th percentile of national performance. These QHPs account for 46% of the population measured.

Prenatal & Postpartum Care: Postpartum Care

Prenatal and Postpartum Care: Postpartum Care	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	87 +	88 +	91 +	91 +	93 +	0%	0	0
Plans at 66th to 90th Percentile	78 to <87	78 to <88	84 to <91	84 to <91	87 to <93	37%	627,500	2
Plans at 50th to 66th Percentile	75 to <78	74 to <78	80 to <84	80 to <84	84 to <87	0%	0	0
Plans at 25th to 50th Percentile	65 to <75	66 to <74	71 to <80	71 to <80	74 to <84	52%	882,040	9
Plans Below 25th Percentile	Below 65	Below 66	Below 71	Below 71	Below 74	11%	176,500	2
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				81	78	5%	79,750	
Anthem EPO	70	75	87	82	79	5%	79,160	
Blue Shield HMO	62	75	71	71	70	8%	137,400	
Blue Shield PPO	63	77	71	69	75	21%	354,470	
CCHP HMO						<1%	3,540	
Health Net HMO	66	78	83	80	82	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO	66	79	74	73	71	2%	39,100	
Kaiser Permanente HMO	88	91	89	89	89	36%	606,930	
LA Care HMO	69	79	70	72	84	7%	114,750	
Molina Healthcare HMO	59	73	69	73	80	4%	64,840	
Oscar Health Plan EPO	65	65	56	68	80	3%	50,050	
Sharp Health Plan HMO	83	87	87	91	81	2%	32,110	
Valley Health Plan HMO		93	96	98	92	1%	20,570	
Western Health Advantage HMO	67	85	82	74	78	1%	9,560	

- Measure Description:** The Postpartum Care measure is the percentage of people who gave birth who had a postpartum visit between 7-84 days after delivery.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 3 to 2.
- High Performance:** In MY 2022, 2 out of 13 plan products scored at or above the 66th percentile of national performance. These QHPs account for 37% of the population measured.
- Low Performance:** In MY 2022, 11 out of 13 plan products scored below the 50th percentile of national performance. These QHPs account for 63% of the population measured.

Proportion of Days Covered: Diabetes All Class

Proportion of Days Covered (Diabetes All Class)	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	80 +	82 +	83 +	83 +	83 +	<1%	3,540	1
Plans at 66th to 90th Percentile	74 to <80	76 to <82	79 to <83	79 to <83	78 to <83	2%	32,110	1
Plans at 50th to 66th Percentile	71 to <74	72 to <76	76 to <79	76 to <79	75 to <78	46%	774,946	4
Plans at 25th to 50th Percentile	66 to <71	68 to <72	72 to <76	72 to <76	71 to <75	10%	163,410	3
Plans Below 25th Percentile	Below 66	Below 68	Below 72	Below 72	Below 71	42%	715,620	5
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				74	69	5%	79,750	
Anthem EPO	58	61	64	66	66	5%	79,160	
Blue Shield HMO	65	67	70	72	69	8%	137,400	
Blue Shield PPO	66	67	70	70	68	21%	354,470	
CCHP HMO	86	86	80	78	84	<1%	3,540	
Health Net HMO	71	72	75	77	77	6%	97,350	
Health Net EPO	66	71	71			<1%	520	
Health Net PPO	64	67	71	71	71	2%	39,100	
Kaiser Permanente HMO	78	78	79	79	76	36%	606,930	
LA Care HMO	71	73	77	76	74	7%	114,750	
Molina Healthcare HMO	57	61	68	67	69	4%	64,840	
Oscar Health Plan EPO	70	75	77	76	77	3%	50,050	
Sharp Health Plan HMO	80	87	87	82	80	2%	32,110	
Valley Health Plan HMO	85	85	81	78	78	1%	20,570	
Western Health Advantage HMO	71	71	73	72	73	1%	9,560	

- Measure Description:** The Diabetes Proportion of Days Covered measure is the percentage of members, 18 years and older, who during the year met the threshold of getting diabetes medication prescriptions long enough to be an effective treatment.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile stayed the same at 2.
- High Performance:** In MY 2022, 2 out of 14 plan products scored at or above the 66th percentile of national performance. These QHPs account for 2% of the population measured.
- Low Performance:** In MY 2022, 8 out of 14 plan products scored below the 50th percentile of national performance. These QHPs account for 52% of the population measured.

Proportion of Days Covered: RAS Antagonists

Proportion of Days Covered (RAS Antagonists)	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	85 +	85 +	86 +	86 +	86 +	0%	0	0
Plans at 66th to 90th Percentile	79 to <83	81 to <85	82 to <86	82 to <86	82 to <86	2%	32,110	1
Plans at 50th to 66th Percentile	76 to <79	78 to <81	79 to <82	79 to <82	79 to <82	36%	610,470	2
Plans at 25th to 50th Percentile	72 to <76	73 to <78	75 to <79	75 to <79	75 to <79	17%	292,280	5
Plans Below 25th Percentile	Below 72	Below 73	Below 75	Below 75	Below 75	45%	754,720	6
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				72	67	5%	79,750	
Anthem EPO	63	63	68	68	68	5%	79,160	
Blue Shield HMO	68	68	73	72	69	8%	137,400	
Blue Shield PPO	70	70	72	73	72	21%	354,470	
CCHP HMO	79	79	78	81	82	<1%	3,540	
Health Net HMO	72	72	74	77	77	6%	97,350	
Health Net EPO	75	76	75	73		<1%	520	
Health Net PPO	69	69	71	74	73	2%	39,100	
Kaiser Permanente HMO	81	81	81	81	80	36%	606,930	
LA Care HMO	73	75	77	75	75	7%	114,750	
Molina Healthcare HMO	65	65	70	68	70	4%	64,840	
Oscar Health Plan EPO	76	78	77	75	78	3%	50,050	
Sharp Health Plan HMO	82	88	88	80	82	2%	32,110	
Valley Health Plan HMO	87	87	80	78	77	1%	20,570	
Western Health Advantage HMO	74	75	78	74	77	1%	9,560	

- **Measure Description:** The RAS Antagonists Proportion of Days Covered measure is the percentage of members, 18 years and older, who during the year met the threshold of getting high blood pressure medication prescriptions long enough to be an effective treatment.
- **Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile increased from 0 to 1.
- **High Performance:** In MY 2022, 1 out of 14 plan products scored at or above the 66th percentile of national performance. This accounts for 2% of the population measured.
- **Low Performance:** In MY 2022, 11 out of 14 plan products scored below the 50th percentile of national performance. This accounts for 62% of the population measured.

Proportion of Days Covered: Statins

Proportion of Days Covered (Statins)	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	80 +	82 +	85 +	85 +	84 +	0%	0	0
Plans at 66th to 90th Percentile	73 to <80	76 to <82	80 to <85	80 to <85	79 to <84	0%	0	0
Plans at 50th to 66th Percentile	71 to <73	72 to <76	77 to <80	77 to <80	76 to <79	38%	639,040	2
Plans at 25th to 50th Percentile	66 to <71	68 to <72	72 to <77	72 to <77	71 to <76	5%	80,180	3
Plans Below 25th Percentile	Below 66	Below 68	Below 72	Below 72	Below 71	57%	970,360	9
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				67	61	5%	79,750	
Anthem EPO	57	59	63	62	63	5%	79,160	
Blue Shield HMO	60	61	66	65	63	8%	137,400	
Blue Shield PPO	64	64	69	67	67	21%	354,470	
CCHP HMO	74	74	76	73	70	<1%	3,540	
Health Net HMO	63	64	66	69	69	6%	97,350	
Health Net EPO	66	75	77	78		<1%	520	
Health Net PPO	62	62	67	68	68	2%	39,100	
Kaiser Permanente HMO	76	77	79	78	78	36%	606,930	
LA Care HMO	63	69	71	71	69	7%	114,750	
Molina Healthcare HMO	51	56	61	61	62	4%	64,840	
Oscar Health Plan EPO	73	75	75	74	75	3%	50,050	
Sharp Health Plan HMO	79	86	84	80	79	2%	32,110	
Valley Health Plan HMO	81	81	76	74	73	1%	20,570	
Western Health Advantage HMO	69	69	74	72	74	1%	9,560	

- Measure Description:** The Statins Proportion of Days Covered measure is the percentage of members, 18 years and older, who during the year met the threshold of getting high cholesterol medication prescriptions long enough to be an effective treatment.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 1 to 0.
- High Performance:** In MY 2022, 0 plan products scored at or above the 66th percentile of national performance.
- Low Performance:** In MY 2022, 12 out of 14 plan products scored below the 50th percentile of national performance. These QHPs account for 62% of the measured population.

Rating of All Health Care	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	86 +	82 +	84 +	84 +	82 +	2%	32,110	1
Plans at 66th to 90th Percentile	84 to <86	79 to <82	81 to <84	81 to <84	80 to <82	0%	0	0
Plans at 50th to 66th Percentile	83 to <84	78 to <79	80 to <81	80 to <81	79 to <80	46%	606,930	1
Plans at 25th to 50th Percentile	81 to <83	75 to <78	78 to <80	78 to <80	77 to <79	17%	227,580	5
Plans Below 25th Percentile	Below 81	Below 75	Below 78	Below 78	Below 77	35%	469,360	3
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO						5%	79,750	
Anthem EPO	76	76	75	75	79	5%	79,160	
Blue Shield HMO	80	80	84			8%	137,400	
Blue Shield PPO	78	75	80	80	75	21%	354,470	
CCHP HMO	77	77	79	79	77	<1%	3,540	
Health Net HMO	75	76	77			6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO		68				2%	39,100	
Kaiser Permanente HMO	80	80	82	76	79	36%	606,930	
LA Care HMO	78	78	74	77	77	7%	114,750	
Molina Healthcare HMO	76	76	72		77	4%	64,840	
Oscar Health Plan EPO	76	76		78	76	3%	50,050	
Sharp Health Plan HMO	80	80	86	82	83	2%	32,110	
Valley Health Plan HMO	77	77	78	78	78	1%	20,570	
Western Health Advantage HMO	76	76	81	79	79	1%	9,560	

- Measure Description:** The Rating of All Health Care measure is the percentage of adult members who, when surveyed, highly rated their overall health care experiences in the last six months.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile stayed the same at 1.
- High Performance:** In MY 2022, 1 out of 10 plan products scored at or above the 66th percentile of national performance. This QHP accounts for 2% of the measured population.
- Low Performance:** In MY 2022, 8 out of 10 plan products scored below the 50th percentile of national performance. These QHPs account for 52% of the measured population.

Rating of Health Plan	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	79 +	75 +	77 +	77 +	78+	2%	32,110	1
Plans at 66th to 90th Percentile	76 to <79	71 to <75	71 to <77	73 to <77	73 to <78	62%	959,400	5
Plans at 50th to 66th Percentile	73 to <76	69 to <71	71 to <71	71 to <73	70 to <73	31%	482,460	5
Plans at 25th to 50th Percentile	69 to <73	64 to <69	67 to <71	67 to <71	67 to <70	0%	0	0
Plans Below 25th Percentile	Below 69	Below 64	Below 67	Below 67	Below 67	5%	79,160	1
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				65	73	5%	79,750	
Anthem EPO	69	69	66	69	67	5%	79,160	
Blue Shield HMO	76	76	77	76	74	8%	137,400	
Blue Shield PPO	71	70	71	75	71	21%	354,470	
CCHP HMO	73	73	74	76	73	<1%	3,540	
Health Net HMO	70	72	72			6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO	59	60	62			2%	39,100	
Kaiser Permanente HMO	74	74	77	71	76	36%	606,930	
LA Care HMO	73	73	69	73	74	7%	114,750	
Molina Healthcare HMO	71	71	68	75	71	4%	64,840	
Oscar Health Plan EPO	71	71	73	77	71	3%	50,050	
Sharp Health Plan HMO	75	75	80	81	79	2%	32,110	
Valley Health Plan HMO	75	75	72	73	74	1%	20,570	
Western Health Advantage HMO	72	72	74	73	73	1%	9,560	

- Measure Description:** The Rating of Health Plan measure is the percentage of adult members who, when surveyed, highly rated their health plan experiences in the last six months.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 8 to 6.
- High Performance:** In MY 2022, 6 out of 12 plan products scored at or above the 66th percentile of national performance. These QHPs account for 64% of the measured population.
- Low Performance:** In MY 2022, 1 out of 12 plan products scored below the 50th percentile of national performance. This QHP accounts for 5% of the measured population.

Weight Assessment & Counseling for Nutrition & Physical Activity for Children & Adolescents

	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents (Total)	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	84 +	87 +	82 +	82 +	84 +	36%	606,930	1
Plans at 66th to 90th Percentile	72 to <84	76 to <87	73 to <82	73 to <82	74 to <84	4%	64,840	1
Plans at 50th to 66th Percentile	66 to <72	69 to <76	68 to <73	68 to <73	68 to <74	1%	20,570	1
Plans at 25th to 50th Percentile	53 to <66	59 to <69	57 to <68	57 to <68	59 to <68	59%	993,700	10
Plans Below 25th Percentile	Below 53	Below 59	Below 57	Below 57	Below 59	0%	3,540	1
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				71	68	5%	79,750	
Anthem EPO	56	56	55	66	61	5%	79,160	
Blue Shield HMO	60	60	53	68	63	8%	137,400	
Blue Shield PPO	58	58	57	57	61	21%	354,470	
CCHP HMO	71	71	51	27	41	<1%	3,540	
Health Net HMO	61	63	64	68	65	6%	97,350	
Health Net EPO	63	65	66	57		<1%	520	
Health Net PPO	63	64	65	62	61	2%	39,100	
Kaiser Permanente HMO	94	94	77	89	90	36%	606,930	
LA Care HMO	80	80	72	79	66	7%	114,750	
Molina Healthcare HMO	69	70	70	72	75	4%	64,840	
Oscar Health Plan EPO	60	60	41	54	64	3%	50,050	
Sharp Health Plan HMO	80	80	71	78	64	2%	32,110	
Valley Health Plan HMO	78	78	69	77	70	1%	20,570	
Western Health Advantage HMO	33	49	62	60	66	1%	9,560	

- Measure Description:** The Weight Assessment and Counseling for Children and Adolescents measure is the percentage of members, 3-17 years of age, who had an outpatient visit with a primary care or OB/GYN practitioner and whose medical chart information included their Body Mass Index (BMI), and if they were advised about healthy nutrition and physical activity.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 4 to 2.
- High Performance:** In MY 2022, 2 out of 14 plan products scored at or above the 66th percentile of national performance. This QHP accounts for 40% of the measured population.
- Low Performance:** In MY 2022, 11 out of 14 plan products scored below the 50th percentile of national performance. These QHPs account for 59% of the measured population.

Well-Child Visits in the First 30 Months of Life

	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Well-Child Visits in the First 30 Months of Life	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	87 +	89 +	89 +	89 +	87 +	0%	0	0
Plans at 66th to 90th Percentile	81 to <87	80 to <89	80 to <89	83 to <89	82 to <87	0%	0	0
Plans at 50th to 66th Percentile	77 to <81	75 to <80	80 to <80	80 to <83	78 to <82	21%	354,470	1
Plans at 25th to 50th Percentile	67 to <77	66 to <75	73 to <80	73 to <80	72 to <78	39%	639,040	2
Plans Below 25th Percentile	Below 67	Below 66	Below 73	Below 73	Below 72	40%	671,960	9
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				49	56	5%	79,750	
Anthem EPO	62	62	73	66	69	5%	79,160	
Blue Shield HMO	64	64	72	69	65	8%	137,400	
Blue Shield PPO	72	73	80	79	80	21%	354,470	
CCHP HMO						<1%	3,540	
Health Net HMO	36	36	53	63	65	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO		32	51	59	62	2%	39,100	
Kaiser Permanente HMO	87	87	76	66	77	36%	606,930	
LA Care HMO		18	49	65	60	7%	114,750	
Molina Healthcare HMO			36	61	65	4%	64,840	
Oscar Health Plan EPO		38	68	55	67	3%	50,050	
Sharp Health Plan HMO	66	66	77	65	75	2%	32,110	
Valley Health Plan HMO						<1%	20,570	
Western Health Advantage HMO			67	71	67	1%	9,560	

- Measure Description:** The Well Child Visits measure is the percentage of members who, between birth to 30 months, had the designated number of well-child visits with a primary care practitioner during the first 30 months of life.
- Notable Trend:** In both MY2021 to MY2022, no plans performed at or above the 66th percentile.
- High Performance:** In MY 2022, 0 plan products scored at or above the 66th percentile of national performance.
- Low Performance:** In MY 2022, 11 out of 12 plan products scored below the 50th percentile of national performance. These QHPs account for 79% of the measured population.



QUALITY RATING SYSTEM (QRS) MEASURE RESULTS DELIVERY SYSTEM AND PAYMENT STRATEGIES TO DRIVE QUALITY

Performance Metrics

QUALITY RATING SYSTEM (QRS)

PERFORMANCE MEASURE	PAGE	PERFORMANCE MEASURE	PAGE
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Care Coordination	40		

Key Findings

High Performance:

- 3 QHPs (Sharp, Kaiser, and Molina HMOs), which account for 53% of the measured population, scored above the national 66th percentile on the Access to Information measure.

Low Performance:

- Measures related to antibiotic stewardship (Appropriate Treatment for URI and Avoidance of Antibiotics in Acute Bronchitis) have seen a significant decrease in the number of plans performing at or above the 66th percentile in recent years.
- All QHPs that meet the required minimum denominator threshold are performing below the national 50th percentile for the following survey-based measures:
 - Access to Care
 - Care Coordination
 - Rating of Personal Doctor

Delivery Systems Measure Considerations:

- Fewer survey-based measures are reportable for QHPs each year due to falling survey response rates year over year.

Access to Care

Access to Care	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	84 +	80 +	80 +	80 +	76 +	0%	0	0
Plans at 66th to 90th Percentile	81 to <84	76 to <80	76 to <80	77 to <80	73 to <76	0%	0	0
Plans at 50th to 66th Percentile	80 to <81	75 to <76	76 to <76	76 to <77	71 to <73	0%	0	0
Plans at 25th to 50th Percentile	77 to <80	72 to <75	71 to <76	71 to <76	67 to <71	41%	648,600	3
Plans Below 25th Percentile	Below 77	Below 72	Below 71	Below 71	Below 67	59%	922,130	9
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				58		5%	79,750	
Anthem EPO	69	69	68	65	62	5%	79,160	
Blue Shield HMO	71	71	65	64	65	8%	137,400	
Blue Shield PPO	73	73	70	71	65	21%	354,470	
CCHP HMO	67	67	62	68	59	<1%	3,540	
Health Net HMO	66	68	67		63	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO		65	64			2%	39,100	
Kaiser Permanente HMO	75	75	71	67	67	36%	606,930	
LA Care HMO	67	67	64	65	63	7%	114,750	
Molina Healthcare HMO	68	68	57	64	65	4%	64,840	
Oscar Health Plan EPO	71	71	70	68	66	3%	50,050	
Sharp Health Plan HMO	73	73	74	72	70	2%	32,110	
Valley Health Plan HMO	57	57	54	57	55	1%	20,570	
Western Health Advantage HMO	73	73	73	68	69	1%	9,560	

- Measure Description:** The Access to Care measure is the percentage of adult members who, when surveyed, reported that they got treatments, tests, and other care and appointments as soon as they needed in the last six months.
- Notable Trend:** In both MY2021 to MY2022, no plans performed at or above the 66th percentile.
- High Performance:** In MY 2022, 0 plan products scored at or above the 66th percentile.
- Low Performance:** In MY 2022, 12 out of 12 plan products scored below the 50th percentile of national performance.

Access to Information (CAHPS Plan Information on Costs)	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	63 +	54 +	57 +	57 +	57 +	48%	639,040	2
Plans at 66th to 90th Percentile	59 to <63	50 to <54	51 to <57	51 to <57	53 to <57	5%	64,840	1
Plans at 50th to 66th Percentile	58 to <59	48 to <50	50 to <51	50 to <51	50 to <53	9%	118,290	2
Plans at 25th to 50th Percentile	54 to <58	44 to <48	46 to <50	46 to <50	47 to <50	37%	493,240	4
Plans Below 25th Percentile	Below 54	Below 44	Below 46	Below 46	Below 47	1%	20,570	1
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				49		5%	79,750	
Anthem EPO	50	50	45	49	47	5%	79,160	
Blue Shield HMO	50	50	52	57		8%	137,400	
Blue Shield PPO	46	50	50	50	50	21%	354,470	
CCHP HMO	50	50	39	52	50	<1%	3,540	
Health Net HMO	51	50	52			6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO	40	42	38			2%	39,100	
Kaiser Permanente HMO	53	53	53	49	59	36%	606,930	
LA Care HMO	50	50	48	52	52	7%	114,750	
Molina Healthcare HMO	49	49	46	48	54	4%	64,840	
Oscar Health Plan EPO	53	53	52	52	47	3%	50,050	
Sharp Health Plan HMO	46	46	57	56	57	2%	32,110	
Valley Health Plan HMO	51	51	45	48	44	1%	20,570	
Western Health Advantage HMO	48	48	50	52	50	1%	9,560	

- Measure Description:** The Access to Information measure is the percentage of adult members who, when surveyed, reported that they got the information they needed, about how the plan works and how much they would pay for services, in the last six months.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile stayed the same at 3 plans.
- High Performance:** In MY 2022, 3 out of 10 plan products scored at or above the 66th percentile of national performance. These QHPs account for 53% of the measured population.
- Low Performance:** In MY 2022, 5 out of 10 plan products scored below the 50th percentile of national performance. These QHPs account for 38% of the measured population.

Appropriate Testing for Pharyngitis

Appropriate Testing For Pharyngitis	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	94 +	95 +	81 +	81 +	77 +	0%	0	0
Plans at 66th to 90th Percentile	90 to <94	91 to <95	76 to <81	74 to <81	69 to <77	0%	0	0
Plans at 50th to 66th Percentile	88 to <90	87 to <91	69 to <76	69 to <74	65 to <69	2%	32,110	1
Plans at 25th to 50th Percentile	79 to <88	80 to <87	60 to <69	60 to <69	55 to <65	1%	9,560	1
Plans Below 25th Percentile	Below 79	Below 80	Below 60	Below 60	Below 55	97%	1,644,370	11
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				37	36	5%	79,750	
Anthem EPO	70	70	45	31	41	5%	79,160	
Blue Shield HMO	70	70	43	39	36	8%	137,400	
Blue Shield PPO	78	78	53	47	50	21%	354,470	
CCHP HMO			10			<1%	3,540	
Health Net HMO	55	55	22	22	26	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO	62	62	44	35	39	2%	39,100	
Kaiser Permanente HMO	93	93	51	18	43	36%	606,930	
LA Care HMO			27	24	29	7%	114,750	
Molina Healthcare HMO	42	42	27	17	20	4%	64,840	
Oscar Health Plan EPO			40	33	40	3%	50,050	
Sharp Health Plan HMO	92	92	76	73	68	2%	32,110	
Valley Health Plan HMO			27	16	27	1%	20,570	
Western Health Advantage HMO			71	57	65	1%	9,560	

- Measure Description:** The Appropriate Testing for Pharyngitis (sore throat) measure is the percentage of members, 3 years and older with pharyngitis, who got a strep test to check for a bacterial infection.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile stayed the same at 0 plans.
- High Performance:** In MY 2022, 0 plan products scored at or above the 66th percentile.
- Low Performance:** In MY 2022, 12 out of 13 plan products scored below the 50th percentile of national performance. These QHPs account for 98% of the measured population.

Appropriate Treatment for Children With Upper Respiratory Infection	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	97 +	97 +	89 +	89 +	91 +	40%	671,770	2
Plans at 66th to 90th Percentile	92 to <97	94 to <97	82 to <89	83 to <89	86 to <91	2%	41,670	2
Plans at 50th to 66th Percentile	90 to <92	92 to <94	79 to <82	79 to <83	83 to <86	25%	425,090	3
Plans at 25th to 50th Percentile	84 to <90	86 to <92	71 to <79	71 to <79	76 to <83	20%	335,410	4
Plans Below 25th Percentile	Below 84	Below 86	Below 71	Below 71	Below 76	13%	212,100	2
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				82	78	5%	79,750	
Anthem EPO	94	94	76	79	77	5%	79,160	
Blue Shield HMO	91	91	77	83	82	8%	137,400	
Blue Shield PPO	91	91	77	84	84	21%	354,470	
CCHP HMO			90	92		<1%	3,540	
Health Net HMO	87	87	68	74	73	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO	91	91	75	80	79	2%	39,100	
Kaiser Permanente HMO	99	99	91	95	94	36%	606,930	
LA Care HMO	90	90	72	76	74	7%	114,750	
Molina Healthcare HMO	88	88	77	91	94	4%	64,840	
Oscar Health Plan EPO	100	100	89	91	85	3%	50,050	
Sharp Health Plan HMO	96	96	86	93	90	2%	32,110	
Valley Health Plan HMO			85	91	84	1%	20,570	
Western Health Advantage HMO			86	92	91	1%	9,560	

- Measure Description:** The Appropriate Treatment for Upper Respiratory Infection measure is the percentage of members, 3 months and older, with an upper respiratory infection (URI), who did not get an antibiotic prescription which generally don't work in treating viruses that most often cause URIs.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 8 to 4.
- High Performance:** In MY 2022, 4 out of 13 plan products scored at or above the 66th percentile of national performance. These QHPs account for 42% of the measured population.
- Low Performance:** In MY 2022, 6 out of 13 plan products scored below the 50th percentile of national performance. These QHPs account for 33% of the measured population.

Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	47 +	48 +	56 +	56 +	59 +	32%	606,930	1
Plans at 66th to 90th Percentile	33 to <47	35 to <48	39 to <56	43 to <56	48 to <59	2%	32,110	1
Plans at 50th to 66th Percentile	28 to <33	30 to <35	38 to <39	38 to <43	43 to <48	6%	114,890	2
Plans at 25th to 50th Percentile	24 to <28	24 to <30	32 to <38	32 to <38	37 to <43	37%	708,070	3
Plans Below 25th Percentile	Below 24	Below 24	Below 32	Below 32	Below 37	23%	442,320	6
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				53	33	5%	79,750	
Anthem EPO	27	29	31	33	34	5%	79,160	
Blue Shield HMO	29	32	35	40	37	8%	137,400	
Blue Shield PPO	29	33	35	45	39	21%	354,470	
CCHP HMO	59	59	55			<1%	3,540	
Health Net HMO	29	29	30	43	36	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO	25	34	36	44	37	2%	39,100	
Kaiser Permanente HMO	53	62	69	71	80	36%	606,930	
LA Care HMO	24	32	32	35	37	7%	114,750	
Molina Healthcare HMO	34	34	37	39	45	4%	64,840	
Oscar Health Plan EPO	31	41	51	46	44	3%	50,050	
Sharp Health Plan HMO	53	57	57	59	49	2%	32,110	
Valley Health Plan HMO	21	37	37	36	39	1%	20,570	
Western Health Advantage HMO	40	44	42		34	1%	9,560	

- Measure Description:** The Treatment for Acute Bronchitis measure is the percentage of members, 3 months and older, with a lung infection who did not get an antibiotic prescription which generally don't work in treating viruses that most often cause lung infections.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 7 to 2.
- High Performance:** In MY 2022, 2 out of 13 plan products scored at or above the 66th percentile of national performance. These QHPs account for 34% of the measured population.
- Low Performance:** In MY 2022, 9 out of 13 plan products scored below the 50th percentile of national performance. These QHPs account for 60% of the measured population.

Care Coordination

Care Coordination (CAHPS Coordination of Members' Health Care Services)	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	88 +	87 +	87 +	87 +	87 +	0%	0	0
Plans at 66th to 90th Percentile	86 to <88	84 to <87	84 to <87	85 to <87	85 to <87	0%	0	0
Plans at 50th to 66th Percentile	85 to <86	83 to <84	83 to <84	83 to <85	83 to <85	0%	0	0
Plans at 25th to 50th Percentile	83 to <85	81 to <83	81 to <83	81 to <83	81 to <83	1%	9,560	1
Plans Below 25th Percentile	Below 83	Below 81	Below 81	Below 81	Below 81	99%	1,197,210	7
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO						5%	79,750	
Anthem EPO	79	79	78	80		5%	79,160	
Blue Shield HMO	81	81	82	75		8%	137,400	
Blue Shield PPO	81	81	83	80	79	21%	354,470	
CCHP HMO	80	80	77	76	74	<1%	3,540	
Health Net HMO	76	80	81			6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO						2%	39,100	
Kaiser Permanente HMO	80	80	80	73	76	36%	606,930	
LA Care HMO	77	77	76	75	75	7%	114,750	
Molina Healthcare HMO	78	78	73		80	4%	64,840	
Oscar Health Plan EPO	83	83				3%	50,050	
Sharp Health Plan HMO	79	79	87	84	80	2%	32,110	
Valley Health Plan HMO	73	73	73	76	75	1%	20,570	
Western Health Advantage HMO	81	81	82	85	82	1%	9,560	

- Measure Description:** The Care Coordination measure is the percentage of adult members who, when surveyed, reported that their personal doctor had their medical record information at the visit, followed, up to see that the member got their test results and was informed about any care the member got from specialists; in the last six months.
- Notable Trend:** In both MY2021 to MY2022, no plans performed at or above the 66th percentile.
- High Performance:** In MY 2022, 0 plan products scored at or above the 66th percentile of national performance.
- Low Performance:** In MY 2022, 8 out of 8 plan products scored below the 50th percentile of national performance.

Plan Administration (CAHPS Customer Service)	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	79 +	76 +	77 +	77 +	76 +	0%	0	0
Plans at 66th to 90th Percentile	76 to <79	72 to <76	72 to <77	73 to <77	72 to <76	0%	0	0
Plans at 50th to 66th Percentile	74 to <76	70 to <72	70 to <72	70 to <73	70 to <72	66%	648,600	3
Plans at 25th to 50th Percentile	71 to <74	67 to <70	66 to <70	66 to <70	66 to <70	23%	229,640	3
Plans Below 25th Percentile	Below 71	Below 67	Below 66	Below 66	Below 66	11%	103,270	3
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				62		5%	79,750	
Anthem EPO	69	69	66	66	63	5%	79,160	
Blue Shield HMO	69	69	70	66		8%	137,400	
Blue Shield PPO		67	66	69		21%	354,470	
CCHP HMO	69	69	63	68	63	<1%	3,540	
Health Net HMO	64	67	69			6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO		60	55			2%	39,100	
Kaiser Permanente HMO	73	73	76	67	71	36%	606,930	
LA Care HMO	70	70	67	68	68	7%	114,750	
Molina Healthcare HMO	66	66	65	63	68	4%	64,840	
Oscar Health Plan EPO	78	78	71	71	68	3%	50,050	
Sharp Health Plan HMO	71	71	76	76	71	2%	32,110	
Valley Health Plan HMO	67	67	60	62	63	1%	20,570	
Western Health Advantage HMO	67	67	72	75	71	1%	9,560	

- Measure Description:** The Plan Customer Service and Plan Administration measure, is the percentage of adult members who, when surveyed, reported that they got the information they needed and got courteous and timely service from health plan customer service in the last six months.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 2 to 0.
- High Performance:** In MY 2022, 0 plan products scored at or above the 66th percentile of national performance.
- Low Performance:** In MY 2022, 6 out of 9 plan products scored below the 50th percentile of national performance. These QHPs account for 34% of the measured population.

Plan All-Cause Readmission

Plan All-Cause Readmissions	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	≤53	≤52	≤52	≤44	≤45	3%	50,050	1
Plans at 66th to 90th Percentile	71 to <53	67 to <52	67 to <52	56 to <44	57 to <45	19%	312,760	4
Plans at 50th to 66th Percentile	76 to <71	71 to <67	71 to <67	61 to <56	61 to <57	72%	1,205,710	5
Plans at 25th to 50th Percentile	86 to <76	77 to <71	77 to <71	68 to <61	71 to <61	2%	32,110	1
Plans Below 25th Percentile	Above 86	Above 77	Above 77	Above 68	Above 71	4%	64,840	1
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				44	51	5%	79,750	
Anthem EPO	71	45	58	61	55	5%	79,160	
Blue Shield HMO	68	41	59	54	57	8%	137,400	
Blue Shield PPO	70	45	55	57	59	21%	354,470	
CCHP HMO						<1%	3,540	
Health Net HMO	71	50	56	56	57	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO		46	54	62	46	2%	39,100	
Kaiser Permanente HMO	73	52	66	59	59	36%	606,930	
LA Care HMO	80	41	52	44	48	7%	114,750	
Molina Healthcare HMO	55	50	52	38	71	4%	64,840	
Oscar Health Plan EPO		45	64	33	45	3%	50,050	
Sharp Health Plan HMO	52	47	39	62	64	2%	32,110	
Valley Health Plan HMO		44				<1%	20,570	
Western Health Advantage HMO	95	95	35	51	59	1%	9,560	

- Measure Description:** The Plan All-Cause Readmissions measure is the percentage of members, 18–64 years of age, who had a hospital stay and then had an unplanned hospital readmission within 30 days. This readmission rate is compared to an expected rate given the illness severity of the hospitalized members. *Note: Lower rates mean better performance – fewer members are readmitted to the hospital.*
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 7 to 5.
- High Performance:** In MY 2022, 5 out of 12 plan products scored at or above the 66th percentile of national performance. These QHPs account for 22% of the measured population.
- Low Performance:** In MY 2022, 2 out of 12 plan products scored below the 50th percentile of national performance. These QHPs account for 6% of the measured population.

Rating of Personal Doctor

Rating of Personal Doctor	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	91 +	90 +	91 +	91 +	90 +	0%	0	0
Plans at 66th to 90th Percentile	90 to <91	88 to <90	89 to <91	89 to <91	89 to <90	0%	0	0
Plans at 50th to 66th Percentile	89 to <90	87 to <88	88 to <89	88 to <89	87 to <89	0%	0	0
Plans at 25th to 50th Percentile	88 to <89	86 to <87	87 to <88	87 to <88	86 to <87	1%	9,560	1
Plans Below 25th Percentile	Below 88	Below 86	Below 87	Below 87	Below 86	99%	810,630	5
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO						5%	79,750	
Anthem EPO	84	84	85	86		5%	79,160	
Blue Shield HMO	88	88	89	86		8%	137,400	
Blue Shield PPO	85	84	87			21%	354,470	
CCHP HMO	84	84		84	86	<1%	3,540	
Health Net HMO	83	85	86			6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO						2%	39,100	
Kaiser Permanente HMO	86	86	89	83	86	36%	606,930	
LA Care HMO	83	83	82	83	84	7%	114,750	
Molina Healthcare HMO	83	83	79		86	4%	64,840	
Oscar Health Plan EPO	87	87				3%	50,050	
Sharp Health Plan HMO	87	87	92	89		2%	32,110	
Valley Health Plan HMO	84	84	85	82	84	1%	20,570	
Western Health Advantage HMO	85	85	89	89	87	1%	9,560	

- Measure Description:** The Rating of Personal Doctor measure is the percentage of adult members, who when surveyed, highly rated their personal doctor experiences in the last 6 months.
- Notable Trend:** In both MY2021 to MY2022, no plans performed at or above the 66th percentile.
- High Performance:** In MY 2022, 0 plan products scored at or above the 66th percentile of national performance.
- Low Performance:** In MY 2022, 6 out of 6 plan products scored below the 50th percentile of national performance.

Use of Imaging Studies for Low Back Pain	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	86 +	86 +	88 +	88 +	84 +	36%	606,930	1
Plans at 66th to 90th Percentile	80 to <86	79 to <86	79 to <88	81 to <88	77 to <84	0%	0	0
Plans at 50th to 66th Percentile	76 to <80	77 to <79	79 to <79	79 to <81	74 to <77	23%	384,530	5
Plans at 25th to 50th Percentile	72 to <76	72 to <77	74 to <79	74 to <79	69 to <74	41%	694,580	7
Plans Below 25th Percentile	Below 72	Below 72	Below 74	Below 74	Below 69	0%	3,540	1
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				75	71	5%	79,750	
Anthem EPO	78	78	79	76	77	5%	79,160	
Blue Shield HMO	77	77	78	77	75	8%	137,400	
Blue Shield PPO	81	81	77	73	73	21%	354,470	
CCHP HMO	91	91			68	<1%	3,540	
Health Net HMO	77	78	78	77	77	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO	74	74	73	70	71	2%	39,100	
Kaiser Permanente HMO	85	86	87	85	85	36%	606,930	
LA Care HMO	71	78	79	78	73	7%	114,750	
Molina Healthcare HMO	72	73	76	74	73	4%	64,840	
Oscar Health Plan EPO	80	80	83	81	77	3%	50,050	
Sharp Health Plan HMO	73	81	77	68	69	2%	32,110	
Valley Health Plan HMO	78	83	80	78	76	1%	20,570	
Western Health Advantage HMO	87	87	78	75	73	1%	9,560	

- Measure Description:** The Imaging for Low Back Pain measure is the percentage of members, age 18 –75, diagnosed with low back pain who did not have an imaging study (X-ray, MRI, CT scan) within 28 days of the diagnosis. Most imaging studies for this condition are unnecessary and unproven to help with patient outcomes.
- Notable Trend:** In both MY2021 to MY2022, 1 plan performed at or above the 66th percentile.
- High Performance:** In MY 2022, 1 out of 14 plan products scored at or above the 66th percentile of national performance. This QHP accounts for 36% of the measured population.
- Low Performance:** In MY 2022, 8 out of 14 plan products scored below the 50th percentile of national performance. These QHPs account for 41% of the measured population.



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QUALITY RATING SYSTEM (QRS) MEASURE RESULTS BEHAVIORAL HEALTH

Performance Metrics

QUALITY RATING SYSTEM (QRS)

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Key Findings

High Performance

- ❑ The majority of QHPs, which account for over 70% of all members, are performing at or above the national 66th percentile for the following measures:
 - ❑ Follow up After Hospitalization for Mental Illness – 30 days
 - ❑ Initiation and Engagement in Treatment for Substance Use Disorders
- ❑ Kaiser HMO is the only plan that performs at or above the 66th percentile on all QRS Behavioral Health measures.

Low Performance

- ❑ The majority of QHPs, which account for over 50% of all members, are performing below the national 50th percentile for the following measures:
 - ❑ Annual Monitoring for Persons on Long Term Opioid Therapy
 - ❑ Antidepressant Medication Management
 - ❑ Follow up after Hospitalization for Mental Illness – 7 days

Behavioral Health Measure Considerations

- ❑ QHPs with smaller membership numbers do not have reportable results for most behavioral health measures due to low prevalence of events, like hospitalization for mental illness.

Annual Monitoring for Persons on Long-Term Opioid Therapy

Annual Monitoring for Persons on Long-term Opioid Therapy	MY 2020*	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	M-NS	≤ 28	≤ 25	0%	0	0
Plans at 66th to 90th Percentile	M-NS	42 to <28	40 to <25	37%	616,490	2
Plans at 50th to 66th Percentile	M-NS	48 to <42	46 to <40	2%	39,100	1
Plans at 25th to 50th Percentile	M-NS	57 to <48	55 to <46	50%	845,080	7
Plans Below 25th Percentile	M-NS	Above 57	Above 55	11%	185,370	3
Covered California Plan-Specific Performance	MY 2020	MY 2021	MY 2022			
Anthem HMO		70	52	5%	79,750	
Anthem EPO	50	45	48	5%	79,160	
Blue Shield HMO	61	56	54	8%	137,400	
Blue Shield PPO	59	56	53	21%	354,470	
CCHP HMO				<1%	3,540	
Health Net HMO	62	53	50	6%	97,350	
Health Net EPO				<1%	520	
Health Net PPO	57	51	43	2%	39,100	
Kaiser Permanente HMO	41	41	36	36%	606,930	
LA Care HMO	78	77	71	7%	114,750	
Molina Healthcare HMO	59	45	51	4%	64,840	
Oscar Health Plan EPO	71	66	56	3%	50,050	
Sharp Health Plan HMO	56	52	51	2%	32,110	
Valley Health Plan HMO	32	51	67	1%	20,570	
Western Health Advantage HMO	43	49	38	1%	9,560	

*CMS began collecting and scoring data for the AMO measure in the 2021 ratings year. M-NS = Measure Not Scored

- Measure Description:** The Monitoring of Persons on Opioid Therapy measure is the percentage of members, 18 years and older, who are prescribed long-term opioid therapy and have not received a drug test to check for substance abuse, at least once during the year. A lower rate is better performance as it indicates that more members were tested for substance abuse.
- Notable Trends:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile increased from 1 to 2.
- High Performance:** In MY2022, 2 out of 13 plan products scored at or above the 66th percentile of national performance. These QHPs account for 37% of the measured population.
- Low Performance:** In MY2022, 10 out of 13 plan products scored below the 50th percentile of national performance. These QHPs account for 61% of the measured population.

Antidepressant Medication Management	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	73 +	73 +	76 +	76 +	77 +	0%	0	0
Plans at 66th to 90th Percentile	66 to <73	66 to <73	66 to <76	70 to <76	73 to <77	38%	639,040	2
Plans at 50th to 66th Percentile	63 to <66	64 to <66	67 to <66	67 to <70	69 to <73	3%	50,050	1
Plans at 25th to 50th Percentile	57 to <63	59 to <64	62 to <67	62 to <67	63 to <69	13%	215,070	3
Plans Below 25th Percentile	Below 57	Below 59	Below 62	Below 62	Below 63	46%	785,940	7
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				63	63	5%	79,750	
Anthem EPO	52	52	55	57	59	5%	79,160	
Blue Shield HMO	60	60	59	59	55	8%	137,400	
Blue Shield PPO	56	56	57	61	60	21%	354,470	
CCHP HMO	43	50	61	68		<1%	3,540	
Health Net HMO	53	55	58	59	61	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO	56	60	64	61	58	2%	39,100	
Kaiser Permanente HMO	69	71	73	74	73	36%	606,930	
LA Care HMO	56	56	55	61	65	7%	114,750	
Molina Healthcare HMO	51	51	50	52	54	4%	64,840	
Oscar Health Plan EPO	62	63	65	71	69	3%	50,050	
Sharp Health Plan HMO	67	67	78	73	75	2%	32,110	
Valley Health Plan HMO	84	84	56	61	63	1%	20,570	
Western Health Advantage HMO	61	61	50	60	61	1%	9,560	

- **Measure Description:** The Antidepressant Medication Management measure is the percentage of members, 18 years of age and older with major depression, who were treated with an antidepressant medication and remained on the medication for at least 6 months.
- **Notable Trends:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 3 to 2.
- **High Performance:** In MY2022, 2 out of 13 plan products scored at or above the 66th percentile of national performance. These QHPs account for 38% of the measured population.
- **Low Performance:** In MY2022, 10 out of 13 plan products scored below the 50th percentile of national performance. These QHPs account for 59% of the measured population.

Follow-Up After Hospitalization for Mental Illness (7 Days)

Follow-Up After Hospitalization for Mental Illness (7 days)	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	64 +	59 +	58 +	58 +	66 +	37%	606,930	1
Plans at 66th to 90th Percentile	51 to <64	44 to <59	44 to <58	47 to <58	54 to <66	7%	114,750	1
Plans at 50th to 66th Percentile	41 to <51	38 to <44	41 to <44	41 to <47	49 to <54	0%	0	0
Plans at 25th to 50th Percentile	31 to <41	29 to <38	34 to <41	34 to <41	38 to <49	29%	483,930	3
Plans Below 25th Percentile	Below 31	Below 29	Below 34	Below 34	Below 38	27%	450,300	6
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				44	31	5%	79,750	
Anthem EPO	27	33	31	29	35	5%	79,160	
Blue Shield HMO	30	41	45	43	33	8%	137,400	
Blue Shield PPO	38	38	40	40	41	21%	354,470	
CCHP HMO						<1%	3,540	
Health Net HMO	40	40	37	42	42	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO	37	43	35	48	32	2%	39,100	
Kaiser Permanente HMO	72	72	69	65	76	36%	606,930	
LA Care HMO	26	37	42	47	60	7%	114,750	
Molina Healthcare HMO				17	14	4%	64,840	
Oscar Health Plan EPO		22	38	37	32	3%	50,050	
Sharp Health Plan HMO	35	49	46	36	42	2%	32,110	
Valley Health Plan HMO						<1%	20,570	
Western Health Advantage HMO						<1%	9,560	

- Measure Description:** The Follow-up After Hospitalization for Mental Illness measure is the percentage of members, 6 years of age and older, who were hospitalized to treat a mental illness and who had a follow-up visit with a mental health professional within 7 days of their hospital stay.
- Notable Trends:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile decreased from 3 to 2.
- High Performance:** In MY2022, 2 out of 11 plan products scored at or above the 66th percentile of national performance. These QHPs account for 44% of the measured population.
- Low Performance:** In MY2022, 9 out of 11 plan products scored below the 50th percentile of national performance. These QHPs account for 56% of the measured population.

Follow-Up After Hospitalization for Mental Illness (30 Days)

Follow-Up After Hospitalization for Mental Illness (30 Days)	MY 2021	MY 2022			
	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	66 +	66 +	51%	851,140	4
Plans at 66th to 90th Percentile	56 to <66	54 to <66	37%	610,130	4
Plans at 50th to 66th Percentile	49 to <56	49 to <54	3%	50,050	1
Plans at 25th to 50th Percentile	38 to <49	38 to <49	5%	79,750	1
Plans Below 25th Percentile	Below 38	Below 38	4%	64,840	1
Covered California Plan-Specific Performance	MY 2021	MY 2022			
Anthem HMO	52	46	5%	79,750	
Anthem EPO	41	56	5%	79,160	
Blue Shield HMO	53	56	8%	137,400	
Blue Shield PPO	50	64	21%	354,470	
CCHP HMO			<1%	3,540	
Health Net HMO	54	70	6%	97,350	
Health Net EPO			<1%	520	
Health Net PPO	59	61	2%	39,100	
Kaiser Permanente HMO	74	88	36%	606,930	
LA Care HMO	55	71	7%	114,750	
Molina Healthcare HMO	30	27	4%	64,840	
Oscar Health Plan EPO	48	50	3%	50,050	
Sharp Health Plan HMO	49	68	2%	32,110	
Valley Health Plan HMO			<1%	20,570	
Western Health Advantage HMO			<1%	9,560	

- **Measure Description:** The Follow-up After Hospitalization for Mental Illness measure is the percentage of members, 6 years of age and older, who were hospitalized to treat a mental illness and who had a follow-up visit with a mental health professional within 30 days of their hospital stay.
- **Notable Trends:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile increased from 2 to 8.
- **High Performance:** In MY2022, 8 out of 11 plan products scored at or above the 66th percentile of national performance. These QHPs account for 88% of the measured population.
- **Low Performance:** In MY2022, 2 out of 11 plan products scored below the 50th percentile of national performance. These QHPs account for 9% of the measured population.

Initiation and Engagement of Substance Use Disorder Treatment

Initiation and Engagement of Alcohol and Other Drug Dependence Treatment	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	31 +	32 +	31 +	31 +	31 +	36%	606,930	1
Plans at 66th to 90th Percentile	25 to <31	26 to <32	26 to <31	25 to <31	28 to <31	36%	610,720	4
Plans at 50th to 66th Percentile	23 to <25	24 to <26	24 to <26	24 to <25	24 to <28	7%	114,750	1
Plans at 25th to 50th Percentile	19 to <23	19 to <24	20 to <24	20 to <24	20 to <24	17%	291,400	4
Plans Below 25th Percentile	Below 19	Below 19	Below 20	Below 20	Below 20	4%	65,780	4
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021	MY 2022			
Anthem HMO				27	29	5%	79,750	
Anthem EPO	22	18	18	19	20	5%	79,160	
Blue Shield HMO	26	25	25	22	29	8%	137,400	
Blue Shield PPO	26	26	26	25	30	21%	354,470	
CCHP HMO	22				18	<1%	3,540	
Health Net HMO	20	19	19	21	23	6%	97,350	
Health Net EPO						<1%	520	
Health Net PPO		24	24	29	31	2%	39,100	
Kaiser Permanente HMO	38	42	42	35	35	36%	606,930	
LA Care HMO	27	34	34	29	24	7%	114,750	
Molina Healthcare HMO	17	19	19	24	22	4%	64,840	
Oscar Health Plan EPO	45	20	20	18	22	3%	50,050	
Sharp Health Plan HMO	17	16	16	18	18	2%	32,110	
Valley Health Plan HMO	18	12	12	17	14	1%	20,570	
Western Health Advantage HMO	16	11	11	17	13	1%	9,560	

- Measure Description:** The Initiation and Engagement of Substance Use Disorder Treatment measure, is the percentage of members, 13 years of age and older, with a substance use disorder, who got behavioral health follow-up care at several points after being diagnosed.
- Notable Trend:** From MY2021 to MY2022, the number of plans performing at or above the 66th percentile remained consistent at 5.
- High Performance:** In MY2022, 5 out of 14 plans products scored at or above the 66th percentile of national performance. These QHPs account for 72% of the measured population.
- Low Performance:** In MY2022, 8 out of 14 plan products scored below the 50th percentile of national performance. These QHPs account for 21% of the measured population.