

- The Quality Rating System (QRS) is a quality reporting program that compares the performance of Qualified Health Plans (QHP) offered on Exchanges and accounts for both the quality of provided healthcare services and the health plan administration.
- Health plans can offer multiple products that vary by network type (HMO, PPO, or EPO), therefore the QRS measure results for 16 total plan products are reported.
- The data is listed by measurement year such that QRS measure data reflects the time period that the service or activity occurred.
- Only data for products meeting CMS participation criteria for QRS score eligibility are displayed in the tables. Blank cells indicate one of the following: (1) CMS participation criteria were not met for scoring because the health plan did not offer a product for two consecutive years through Covered California; (2) CMS participation criteria were met but denominator size for a given measure was below the minimum threshold for scoring; (3) the health plan chose not to report the measure as documented by the HEDIS® Compliance Auditor. The HEDIS® Compliance Auditor determines reportability and accuracy per the HEDIS® Compliance Audit standards.
- The percentile values provide benchmark information for measure rates for each respective measurement year, allowing a health plan to compare its results to all other health plans products nationally. CMS reports benchmark values that include the standardized 25th, 50th, 75th, and 90th percentile values for the numerical rates across all health plan products. To create these benchmark values, CMS uses only measure rates that have met the minimum denominator size criteria for scoring.
- QRS measure results for Measurement Year 2019 are a 'best of' Measurement Year 2018 or 2019. Covered California adopted this policy recognizing the COVID-19 pandemic's impact on quality measurement and to align with the approach of DHCS and NCQA for Measurement Year 2019. In order to implement this policy Covered California reviewed each measure result per plan product for Measurement Years 2018 and 2019 and displayed the result that indicated better performance. National benchmarks for Measurement Year 2019 are from Measurement Year 2018 as CMS did not produce national benchmarks for Measurement Year 2019.
- Color codes represent national performance percentiles while the numbers in the cell represent measure results. Measure results displayed here are rounded to the nearest hundredths for readability while the color-coding of each cell is based on the unrounded results. In some cases, the color-coding may not align with the rounded result as displayed.
- In some cases, the technical specification for each measure changes from year to year. When the changes are significant enough that results cannot be meaningfully compared to previous years, measure stewards indicate that a break in trending is required. Covered California has noted on those measures where measure stewards have indicated a break in trending is required.

POPULATION HEALTH

QUALITY RATING SYSTEM (QRS) MEASURE RESULTS

Performance Metrics

QUALITY RATING SYSTEM (QRS)

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Annual Dental Visit



Annual Dental Visit Total	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	55 +	55 +	48 +	53 +	0%	0	0
Plans at 66th to 90th Percentile	40 to <55	40 to <55	32 to <48	29 to <53	44%	477,250	4
Plans at 50th to 66th Percentile	31 to <40	31 to <40	23 to <32	21 to <29	24%	265,610	3
Plans at 25th to 50th Percentile	16 to <31	16 to <31	13 to <23	12 to <21	22%	243,510	4
Plans Below 25th Percentile	Below 16	Below 16	Below 13	Below 12	10%	106,760	3
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				21	7%	75,470	
Anthem EPO	28	29	23	34	7%	78,090	
Blue Shield HMO	18	24	19	23	13%	137,030	
Blue Shield PPO	25	40	36	40	33%	358,510	
Chinese Community HMO			20	13	0%	3,820	
Health Net HMO	20	20	13	18	9%	103,520	
Health Net EPO	43	45	23	35	0%	700	
Health Net PPO		38	30	39	4%	39,950	
Kaiser Permanente HMO							
LA Care HMO	18	22	16	19	11%	115,090	
Molina Healthcare HMO			1	2	6%	65,120	
Oscar Health Plan EPO	21	26	18	23	5%	53,110	
Sharp Health Plan HMO	12	12	7	1	3%	31,740	
Valley Health Plan HMO	9	16	10	19	2%	21,080	
Western Health Advantage HMO	3	4	3	4	1%	9,900	

- The Annual Dental Visit measure is the percentage of members 2–20 years of age who had at least one dental visit during the measurement year
- In MY 2021, seven out of 14 plan products scored below the 50th percentile of national performance, accounting for 32% of our enrollees
- Between MY 2020 and 2021, six plan products advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 21% of members 2-20 years of age received an annual dental visit

Asthma Medication Ratio



Asthma Medication Ratio	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above			M-NS	89 +	0%	0	0
Plans at 66th to 90th Percentile			M-NS	84 to <89	38%	649,030	2
Plans at 50th to 66th Percentile			M-NS	80 to <84	0%	0	0
Plans at 25th to 50th Percentile			M-NS	75 to <80	41%	698,280	7
Plans Below 25th Percentile			M-NS	Below 75	21%	358,590	4
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				75	4%	75,470	
Anthem EPO			67	70	5%	78,090	
Blue Shield HMO			70	73	8%	137,030	
Blue Shield PPO			76	76	21%	358,510	
Chinese Community HMO							
Health Net HMO			80	72	6%	103,520	
Health Net EPO							
Health Net PPO			67	70	2%	39,950	
Kaiser Permanente HMO			90	87	36%	617,290	
LA Care HMO			73	75	7%	115,090	
Molina Healthcare HMO			79	78	4%	65,120	
Oscar Health Plan EPO			75	77	3%	53,110	
Sharp Health Plan HMO			80	88	2%	31,740	
Valley Health Plan HMO			78	80	1%	21,080	
Western Health Advantage HMO			71	75	1%	9,900	

- The Asthma Medication Ratio assesses adults and children 5–64 years of age who were identified as having persistent asthma and whether at least 50% of the medication they receive is ‘controller’ medications versus ‘rescue’ medications
- Controller medications are used to prevent asthma symptoms from getting worse while rescue medications are used for exacerbated incidents or emergencies.
- In MY 2021, 11 out of 13 plan products scored below the 50th percentile of national performance, accounting for 62% of our enrollees
- Performance below the 50th percentile means that fewer than 80% of adults and children 5-64 years old with persistent asthma received controller medications at least half of the times that they received medication
- This measure was first implemented in MY 2020 and national benchmarks are new for MY 2021; a related measure with different specifications applied in previous years (Medication Management for People with Asthma)

Breast Cancer Screening



Breast Cancer Screening	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	79 +	79 +	75 +	76 +	2%	31,740	1
Plans at 66th to 90th Percentile	72 to <79	72 to <79	70 to <75	70 to <76	41%	692,760	2
Plans at 50th to 66th Percentile	70 to <72	70 to <72	68 to <70	68 to <70	0%	0	0
Plans at 25th to 50th Percentile	65 to <70	65 to <70	64 to <68	63 to <68	42%	724,050	5
Plans Below 25th Percentile	Below 65	Below 65	Below 64	Below 63	15%	261,870	7
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				74	4%	75,470	
Anthem EPO	57	60	59	61	5%	78,090	
Blue Shield HMO	69	72	68	67	8%	137,030	
Blue Shield PPO	65	67	65	67	21%	358,510	
Chinese Community HMO	64	65	58	59	0%	3,820	
Health Net HMO	69	70	66	66	6%	103,520	
Health Net EPO	58	58	50	47	0%	700	
Health Net PPO		65	46	49	2%	39,950	
Kaiser Permanente HMO	84	84	72	74	36%	617,290	
LA Care HMO	73	73	68	67	7%	115,090	
Molina Healthcare HMO	47	48	48	51	4%	65,120	
Oscar Health Plan EPO	51	63	52	54	3%	53,110	
Sharp Health Plan HMO	72	79	75	76	2%	31,740	
Valley Health Plan HMO	71	73	63	62	1%	21,080	
Western Health Advantage HMO	64	66	64	63	1%	9,900	

Trend with caution for all product lines

- The Breast Cancer Screening measure is the percentage of women 50-74 years of age who have received a mammogram to screen for breast cancer
- In MY 2021, 12 out of 15 plan products scored below the 50th percentile of national performance, accounting for 57% of our enrollees
- Between MY 2020 and 2021, one additional plan reached or exceeded the 90th percentile
- Performance below the 50th percentile means that fewer than 68% of women 50-74 years of age received appropriate for breast cancer screening

Cervical Cancer Screening



Cervical Cancer Screening	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	73 +	73 +	71 +	71 +	38%	649,030	2
Plans at 66th to 90th Percentile	62 to <73	62 to <73	62 to <71	63 to <71	21%	362,330	2
Plans at 50th to 66th Percentile	56 to <62	56 to <62	58 to <62	57 to <63	6%	103,520	1
Plans at 25th to 50th Percentile	48 to <56	48 to <56	50 to <58	50 to <57	24%	415,000	7
Plans Below 25th Percentile	Below 48	Below 48	Below 50	Below 50	11%	180,540	3
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				47	4%	75,470	
Anthem EPO	53	60	50	57	5%	78,090	
Blue Shield HMO	48	55	54	56	8%	137,030	
Blue Shield PPO	60	62	61	67	21%	358,510	
Chinese Community HMO	57	57	58	66	0%	3,820	
Health Net HMO	56	65	53	57	6%	103,520	
Health Net EPO	53	53	53	54	0%	700	
Health Net PPO		50	45	49	2%	39,950	
Kaiser Permanente HMO	79	79	75	76	36%	617,290	
LA Care HMO	54	64	50	55	7%	115,090	
Molina Healthcare HMO	42	42	49	42	4%	65,120	
Oscar Health Plan EPO	45	45	35	50	3%	53,110	
Sharp Health Plan HMO	64	71	68	72	2%	31,740	
Valley Health Plan HMO	50	50	46	52	1%	21,080	
Western Health Advantage HMO	54	60	58	57	1%	9,900	

Trend with caution for all product lines

- The Cervical Cancer Screening measure is the percentage of women 21-64 years of age who were screened for cervical cancer
- In MY 2021, 10 out of 15 plan products scored below the 50th percentile of national performance, accounting for 35% of our enrollees
- Between MY 2020 and MY 2021 one additional plan reached the 90th percentile and six additional plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 57% of women ages 21-64 received appropriate screening for cervical cancer

Child & Adolescent Well-Care Visits



	MY 2018	MY 2019	MY 2020	MY 2021			
Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above			MN-S	68 +	0%	0	0
Plans at 66th to 90th Percentile			MN-S	56 to <68	0%	0	0
Plans at 50th to 66th Percentile			MN-S	50 to <56	24%	404,670	5
Plans at 25th to 50th Percentile			MN-S	43 to <50	41%	692,760	2
Plans Below 25th Percentile			MN-S	Below 43	36%	612,990	8
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				46	4%	75,470	
Anthem EPO			30	40	5%	78,090	
Blue Shield HMO			36	40	8%	137,030	
Blue Shield PPO			48	55	21%	358,510	
Chinese Community HMO			26	51	0%	3,820	
Health Net HMO			31	40	6%	103,520	
Health Net EPO			39	52	0%	700	
Health Net PPO			31	40	2%	39,950	
Kaiser Permanente HMO			33	48	36%	617,290	
LA Care HMO			37	41	7%	115,090	
Molina Healthcare HMO			28	36	4%	65,120	
Oscar Health Plan EPO			37	40	3%	53,110	
Sharp Health Plan HMO			44	54	2%	31,740	
Valley Health Plan HMO			25	33	1%	21,080	
Western Health Advantage HMO			42	50	1%	9,900	

Trend with caution for all product lines

- The percentage of members 3-21 years of age who had at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner
- In MY 2021, ten out of 15 plan products scored below the 50th percentile of national performance, accounting for 77% of our enrollees
- Performance below the 50th percentile means that fewer than 50% of members 3-21 years of age did not receive at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner

Childhood Immunization Status (Combo 3)



Childhood Immunization Status (Combination 3)	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	86 +	86 +	84 +				
Plans at 66th to 90th Percentile	78 to <86	78 to <86	79 to <84				
Plans at 50th to 66th Percentile	77 to <78	77 to <78	76 to <79				
Plans at 25th to 50th Percentile	65 to <77	65 to <77	65 to <76				
Plans Below 25th Percentile	Below 65	Below 65	Below 65				
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO							
Anthem EPO	50	51	63				
Blue Shield HMO	64	64	71				
Blue Shield PPO	63	63	64				
Chinese Community HMO							
Health Net HMO	58	69	63				
Health Net EPO							
Health Net PPO							
Kaiser Permanente HMO	84	84	85				
LA Care HMO	82	82	82				
Molina Healthcare HMO		74	57				
Oscar Health Plan EPO		34	22				
Sharp Health Plan HMO	69	77	87				
Valley Health Plan HMO							
Western Health Advantage HMO							

- The Childhood Immunization Status measure is the percentage of children 2 years of age who had four diphtheria, tetanus and acellular pertussis (DTaP); three polio (IPV); one measles, mumps and rubella (MMR); three haemophilus influenza type B (HiB); three hepatitis B (HepB), one chicken pox (VZV); and four pneumococcal conjugate (PCV) vaccines by their second birthday
- The measure calculates a rate for each vaccine and one combination rate
- Performance below the 50th percentile means that fewer than 76% of children 2 years of age reached appropriate childhood immunization status (Combo 3)
- The measure was updated after MY 2020. See next slide for the updated results starting in MY 2021

Childhood Immunization Status (Combo 10)



Childhood Immunization Status (Combination 10)	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above				68 +	0%	0	0
Plans at 66th to 90th Percentile				58 to <68	39%	649,030	2
Plans at 50th to 66th Percentile				53 to <58	15%	252,120	2
Plans at 25th to 50th Percentile				45 to <53	28%	462,030	2
Plans Below 25th Percentile				Below 45	19%	311,740	5
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				42	5%	75,470	
Anthem EPO				37	5%	78,090	
Blue Shield HMO				57	8%	137,030	
Blue Shield PPO				46	21%	358,510	
Chinese Community HMO							
Health Net HMO				51	6%	103,520	
Health Net EPO							
Health Net PPO				42	2%	39,950	
Kaiser Permanente HMO				66	37%	617,290	
LA Care HMO				55	7%	115,090	
Molina Healthcare HMO				39	4%	65,120	
Oscar Health Plan EPO				23	3%	53,110	
Sharp Health Plan HMO				58	2%	31,740	
Valley Health Plan HMO							
Western Health Advantage HMO							

- The Childhood Immunization Status measure is the percentage of children 2 years of age who had four diphtheria, tetanus and acellular pertussis (DTaP); three polio (IPV); one measles, mumps and rubella (MMR); three haemophilus influenza type B (HiB); three hepatitis B (HepB), one chicken pox (VZV); and four pneumococcal conjugate (PCV) vaccines by their second birthday
- The measure calculates a rate for each vaccine and one combination rate
- In MY 2021, seven out of 11 plan products scored below the 50th percentile of national performance, accounting for 47% of our enrollees
- Performance below the 50th percentile means that fewer than 53% of children 2 years of age reached appropriate childhood immunization status (Combo 3)
- This is an updated measure starting in MY 2021. See previous slide for previous results: Childhood Immunization Status (Combo 3)

Chlamydia Screening in Women



Chlamydia Screening in Women	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	67 +	67 +	59 +	62 +	36%	617,290	1
Plans at 66th to 90th Percentile	52 to <67	52 to <67	49 to <59	48 to <62	35%	602,160	8
Plans at 50th to 66th Percentile	47 to <52	47 to <52	43 to <49	43 to <48	29%	486,450	4
Plans at 25th to 50th Percentile	40 to <47	40 to <47	36 to <43	36 to <43	0%	0	0
Plans Below 25th Percentile	Below 40	Below 40	Below 36	Below 36	0%	0	0
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				50	4%	75,470	
Anthem EPO	44	47	40	45	5%	78,090	
Blue Shield HMO	49	57	50	54	8%	137,030	
Blue Shield PPO	49	51	45	48	21%	358,510	
Chinese Community HMO	59	64					
Health Net HMO	47	48	47	49	6%	103,520	
Health Net EPO							
Health Net PPO		47	40	46	2%	39,950	
Kaiser Permanente HMO	73	73	58	64	36%	617,290	
LA Care HMO	59	62	61	62	7%	115,090	
Molina Healthcare HMO	52	56	51	51	4%	65,120	
Oscar Health Plan EPO	46	50	52	54	3%	53,110	
Sharp Health Plan HMO	60	63	55	57	2%	31,740	
Valley Health Plan HMO	55	62	54	56	1%	21,080	
Western Health Advantage HMO	56	56	43	44	1%	9,900	

- The Chlamydia Screening measure is the percentage of women 16–24 years of age who were identified as sexually active and who had at least one test for chlamydia during the measurement year
- In MY 2021, zero of 13 plan products scored below the 50th percentile of national performance
- Between MY 2020 and MY 2020 two additional plans reached or exceeded the 50th percentile of national performance to bring all plans above the 50th percentile rage
- Performance below the 50th percentile means that fewer than 43% of women ages 16-24 received appropriate screening for chlamydia

Colorectal Cancer Screening



	MY 2018	MY 2019	MY 2020	MY 2021			
Colorectal Cancer Screening	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	69 +	69 +	68 +	69 +	36%	617,290	1
Plans at 66th to 90th Percentile	61 to <69	61 to <69	61 to <68	63 to <69	2%	31,740	1
Plans at 50th to 66th Percentile	55 to <61	55 to <61	57 to <61	58 to <63	13%	216,320	3
Plans at 25th to 50th Percentile	47 to <55	47 to <55	50 to <57	47 to <58	33%	571,800	6
Plans Below 25th Percentile	Below 47	Below 47	Below 50	Below 47	16%	273,270	4
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				60	4%	75,470	
Anthem EPO	40	45	48	51	5%	78,090	
Blue Shield HMO	51	59	49	60	8%	137,030	
Blue Shield PPO	49	51	49	53	21%	358,510	
Chinese Community HMO	53	60	49	60	0%	3,820	
Health Net HMO	51	62	54	56	6%	103,520	
Health Net EPO	49	53	51	49	0%	700	
Health Net PPO		40	34	32	2%	39,950	
Kaiser Permanente HMO	76	76	69	74	36%	617,290	
LA Care HMO	54	54	46	46	7%	115,090	
Molina Healthcare HMO	27	31	33	37	4%	65,120	
Oscar Health Plan EPO	36	36	29	35	3%	53,110	
Sharp Health Plan HMO	57	66	71	67	2%	31,740	
Valley Health Plan HMO	54	54	44	49	1%	21,080	
Western Health Advantage HMO	52	52	52	56	1%	9,900	

Trend with caution for all product lines

- The Colorectal Cancer Screening measure is the percentage of adults 50-75 years of age who were screened for colorectal cancer
- In MY 2021, 10 out of 15 health plan products scored below the 50th percentile of national performance, accounting for 49% of our enrollees
- Between MY 2020 and 2021, five plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 58% of adults received appropriate screening for colon cancer

Comprehensive Diabetes Care: Eye Exam



Comprehensive Diabetes Care: Eye Exam (Retinal) Performed	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	66 +	66 +	59 +	62 +	38%	649,030	2
Plans at 66th to 90th Percentile	53 to <66	53 to <66	50 to <59	50 to <62	6%	103,520	1
Plans at 50th to 66th Percentile	49 to <53	49 to <53	45 to <50	44 to <50	37%	635,270	5
Plans at 25th to 50th Percentile	41 to <49	41 to <49	36 to <45	33 to <44	19%	321,900	6
Plans Below 25th Percentile	Below 41	Below 41	Below 36	Below 33	0%	0	0
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				45	4%	75,470	
Anthem EPO	36	42	34	40	5%	78,090	
Blue Shield HMO	46	51	46	43	8%	137,030	
Blue Shield PPO	41	41	38	45	21%	358,510	
Chinese Community HMO	46	47	39	43	0%	3,820	
Health Net HMO	49	55	48	50	6%	103,520	
Health Net EPO	29	29	29				
Health Net PPO		31	29	34	2%	39,950	
Kaiser Permanente HMO	77	77	59	69	36%	617,290	
LA Care HMO	60	60	45	45	7%	115,090	
Molina Healthcare HMO	51	56	45	45	4%	65,120	
Oscar Health Plan EPO	30	30	27	35	3%	53,110	
Sharp Health Plan HMO	48	55	46	67	2%	31,740	
Valley Health Plan HMO	60	62	54	49	1%	21,080	
Western Health Advantage HMO	48	54	44	44	1%	9,900	

Break in trending for all product lines

- The percentage of members 18-75 years of age with diabetes (type 1 and type 2) who received a retinal or dilated eye exam by an eye care professional
- In MY 2021, six out of 14 plan products scored below the 50th percentile of national performance, accounting for 19% of our enrollees
- Between MY 2020 and MY 2021, nine plans advanced to a higher percentile range and two plans advanced to the 90th percentile
- Performance below the 50th percentile means that fewer than 44% of members did not receive a retinal or dilated eye exam by an eye care professional

Comprehensive Diabetes Care: HbA1c Control



	MY 2018	MY 2019	MY 2020	MY 2021			
Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Control (<8.0%)	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	68 +	68 +	67 +	68 +	2%	31,740	1
Plans at 66th to 90th Percentile	62 to <68	62 to <68	59 to <67	62 to <68	53%	911,700	5
Plans at 50th to 66th Percentile	58 to <62	58 to <62	56 to <59	59 to <62	6%	103,520	1
Plans at 25th to 50th Percentile	52 to <58	52 to <58	50 to <56	52 to <59	39%	662,760	7
Plans Below 25th Percentile	Below 52	Below 52	Below 50	Below 52	0%	0	0
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				68	4%	75,470	
Anthem EPO	57	57	52	64	5%	78,090	
Blue Shield HMO	56	64	62	64	8%	137,030	
Blue Shield PPO	64	64	54	58	21%	358,510	
Chinese Community HMO	57	57	63	66	0%	3,820	
Health Net HMO	58	61	61	60	6%	103,520	
Health Net EPO	63	63	76				
Health Net PPO		61	61	55	2%	39,950	
Kaiser Permanente HMO	70	70	62	64	36%	617,290	
LA Care HMO	62	62	52	57	7%	115,090	
Molina Healthcare HMO	58	58	56	53	4%	65,120	
Oscar Health Plan EPO	50	50	54	56	3%	53,110	
Sharp Health Plan HMO	72	76	69	71	2%	31,740	
Valley Health Plan HMO	60	69	60	58	1%	21,080	
Western Health Advantage HMO	49	53	51	54	1%	9,900	

Break in trending for all product lines

- The percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had HbA1c levels under control (<8.0%)
- In MY 2021, seven out of 14 plan products scored below the 50th percentile of national performance, accounting for 39% of our enrollees
- Between MY 2020 and MY 2021 three plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 59% of adults ages 18-75 with diabetes had HbA1c levels under control

Comprehensive Diabetes Care: Medical Attention for Nephropathy



	MY 2018	MY 2019	MY 2020	MY 2021			
Comprehensive Diabetes Care: Medical Attention for Nephropathy	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	95 +	95 +	92 +				
Plans at 66th to 90th Percentile	92 to <95	92 to <95	90 to <92				
Plans at 50th to 66th Percentile	91 to <92	91 to <92	89 to <90				
Plans at 25th to 50th Percentile	89 to <91	89 to <91	86 to <89				
Plans Below 25th Percentile	Below 89	Below 89	Below 86				
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO							
Anthem EPO	89	92	89				
Blue Shield HMO	94	95	91				
Blue Shield PPO	88	88	86				
Chinese Community HMO	89	93	89				
Health Net HMO	94	94	94				
Health Net EPO	91	91	84				
Health Net PPO		89	90				
Kaiser Permanente HMO	93	94	90				
LA Care HMO	95	96	91				
Molina Healthcare HMO	90	94	92				
Oscar Health Plan EPO	90	90	91				
Sharp Health Plan HMO	95	95	93				
Valley Health Plan HMO	90	90	88				
Western Health Advantage HMO	88	89	85				

Break in trending for all product lines

- The percentage of members 18–75 years of age with diabetes (type 1 and type 2) who received medical attention for nephropathy (kidney disease)
- In MY 2019, five out of 14 plan products scored below the 50th percentile of national performance, accounting for 30% of our enrollees
- Between MY 2018 and MY 2019 one additional plan reached or exceeded the 90th percentile and three plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 91% of adults ages 18-75 with diabetes received appropriate medical attention for nephropathy

Controlling High Blood Pressure



Controlling High Blood Pressure	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	75 +	75 +	72 +	75 +	2%	31,740	1
Plans at 66th to 90th Percentile	66 to <75	66 to <75	61 to <72	66 to <75	36%	617,290	1
Plans at 50th to 66th Percentile	62 to <66	62 to <66	58 to <61	61 to <66	0%	0	0
Plans at 25th to 50th Percentile	54 to <62	54 to <62	51 to <58	55 to <61	34%	584,920	8
Plans Below 25th Percentile	Below 54	Below 54	Below 51	Below 55	28%	476,470	5
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				60	4%	75,470	
Anthem EPO	45	45	54	56	5%	78,090	
Blue Shield HMO	61	66	55	60	8%	137,030	
Blue Shield PPO	56	56	46	47	21%	358,510	
Chinese Community HMO	68	68	39	52	0%	3,820	
Health Net HMO	63	63	58	60	6%	103,520	
Health Net EPO	59	59	56	56	0%	700	
Health Net PPO		55	50	53	2%	39,950	
Kaiser Permanente HMO	81	81	56	73	36%	617,290	
LA Care HMO	68	68	53	59	7%	115,090	
Molina Healthcare HMO	58	65	57	55	4%	65,120	
Oscar Health Plan EPO	44	46	43	53	3%	53,110	
Sharp Health Plan HMO	74	79	76	78	2%	31,740	
Valley Health Plan HMO	64	64	44	52	1%	21,080	
Western Health Advantage HMO	58	65	58	59	1%	9,900	

Break in trending for all product lines

- The percentage of members 18–85 years of age who had a diagnosis of hypertension (HTN) and whose blood pressure is adequately controlled (<140/90 mm Hg) during the measurement year
- In MY 2021, 13 out of 14 plan products scored below the 50th percentile of national performance, accounting for 62% of our enrollees
- Between MY 2020 and MY 2021 one plan advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 61% of adults ages 18-85 with hypertension had adequately controlled blood pressure

Flu Vaccinations for Adults Ages 18–64



Flu Vaccinations for Adults Ages 18-64	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	58 +	58 +	64 +	64 +	0%	0	0
Plans at 66th to 90th Percentile	50 to <58	50 to <58	56 to <64	55 to <64	38%	652,850	3
Plans at 50th to 66th Percentile	47 to <50	47 to <50	53 to <56	51 to <55	1%	9,900	1
Plans at 25th to 50th Percentile	43 to <47	43 to <47	48 to <53	45 to <51	43%	736,780	6
Plans Below 25th Percentile	Below 43	Below 43	Below 48	Below 45	18%	310,190	4
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				40	4%	75,470	
Anthem EPO	41	41	40	44	5%	78,090	
Blue Shield HMO	45	45	51	50	8%	137,030	
Blue Shield PPO	47	50	56	48	21%	358,510	
Chinese Community HMO	39	39	43	61	0%	3,820	
Health Net HMO	46	46	48	43	6%	103,520	
Health Net EPO	43	51	44				
Health Net PPO		35	43	49	2%	39,950	
Kaiser Permanente HMO	56	56	57	59	36%	617,290	
LA Care HMO	40	40	43	49	7%	115,090	
Molina Healthcare HMO	29	43	45	49	4%	65,120	
Oscar Health Plan EPO	32	32	39	40	3%	53,110	
Sharp Health Plan HMO	42	42	51	59	2%	31,740	
Valley Health Plan HMO	47	47	49	46	1%	21,080	
Western Health Advantage HMO	41	41	48	51	1%	9,900	

- Flu Vaccinations for Adults is the percentage of adults 18–64 years of age who report receiving an influenza vaccination
- In MY 2021, ten out of 14 QHP plan products scored below the 50th percentile of national performance, accounting for 61% of our enrollees
- Between MY 2020 and MY 2021, six plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 51% of adults ages 18-64 received appropriate flu vaccination

Immunizations for Adolescents (Combo 2)



Immunizations for Adolescents (Combination 2)	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	36 +	36 +	42 +	40 +	37%	617,290	1
Plans at 66th to 90th Percentile	25 to <36	25 to <36	31 to <42	31 to <40	23%	390,940	5
Plans at 50th to 66th Percentile	23 to <25	23 to <25	27 to <31	28 to <31	8%	137,030	1
Plans at 25th to 50th Percentile	17 to <23	17 to <23	20 to <27	20 to <28	28%	476,550	3
Plans Below 25th Percentile	Below 17	Below 17	Below 20	Below 20	4%	63,010	2
Covered California Plan-Specific Performance	MY 2017	MY 2019	MY 2020	MY 2021			
Anthem HMO				37	4%	75,470	
Anthem EPO	16	23	24	20	5%	78,090	
Blue Shield HMO	24	24	27	28	8%	137,030	
Blue Shield PPO	23	23	24	22	21%	358,510	
Chinese Community HMO							
Health Net HMO	24	24	36	31	6%	103,520	
Health Net EPO							
Health Net PPO				26	2%	39,950	
Kaiser Permanente HMO	54	54	52	52	37%	617,290	
LA Care HMO	39	42	36	37	7%	115,090	
Molina Healthcare HMO	26	40	14	36	4%	65,120	
Oscar Health Plan EPO		13	9	15	3%	53,110	
Sharp Health Plan HMO	23	30	28	32	2%	31,740	
Valley Health Plan HMO							
Western Health Advantage HMO	22	22	32	20	1%	9,900	

- The Immunizations for Adolescents (Combo 2) measure is the percentage of adolescents 13 years old who had one dose of meningococcal vaccine, one tetanus, diphtheria toxoids and acellular pertussis (Tdap) vaccine, and have completed the human papillomavirus (HPV) vaccine series by their 13th birthday
- The measure calculates a rate for each vaccine and two combination rates
- In MY 2021, five out of 12 plan products scored below the 50th percentile of national performance, accounting for 32% of our enrollees
- Between MY 2021 and MY 2021, three plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 28% of adolescents 13 years old received appropriate immunizations (Combo 2)

Medical Assistance with Smoking and Tobacco Use Cessation



	MY 2018	MY 2019	MY 2020	MY 2021			
Medical Assistance With Smoking and Tobacco Use Cessation	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	63 +	63 +	66 +	65 +	2%	9,900	1
Plans at 66th to 90th Percentile	57 to <63	57 to <63	58 to <66	58 to <65	0%	0	0
Plans at 50th to 66th Percentile	54 to <57	54 to <57	55 to <58	55 to <58	0%	0	0
Plans at 25th to 50th Percentile	48 to <54	48 to <54	50 to <55	50 to <55	37%	158,110	2
Plans Below 25th Percentile	Below 48	Below 48	Below 50	Below 50	61%	262,120	4
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO							
Anthem EPO	56	56	47	42	18%	78,090	
Blue Shield HMO			60	52	32%	137,030	
Blue Shield PPO							
Chinese Community HMO	47	47	50	43	1%	3,820	
Health Net HMO	50	50					
Health Net EPO							
Health Net PPO							
Kaiser Permanente HMO	59	59	58				
LA Care HMO	45	45	45	46	27%	115,090	
Molina Healthcare HMO	34	34	38	44	15%	65,120	
Oscar Health Plan EPO							
Sharp Health Plan HMO	41	41	51				
Valley Health Plan HMO	55	55	51	52	5%	21,080	
Western Health Advantage HMO	58	58	69	68	2%	9,900	

- The Medical Assistance with Smoking and Tobacco Use Cessation measure is comprised of the following components: advising smokers and tobacco users to quit; discussing cessation medications; and discussing cessation strategies
- In MY 2021, six out of seven plan products scored below the 50th percentile of national performance, accounting for 98% of our enrollees
- Between MY 2020 and MY 2021 two plans regressed to a lower percentile range
- Performance below the 50th percentile means that fewer than 55% of adults received appropriate medical assistance with smoking and tobacco cessation

Prenatal and Postpartum Care: Timeliness of Prenatal Care



PPC: Timeliness of Prenatal Care	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	95 +	95 +	96 +	94 +	2%	31,740	1
Plans at 66th to 90th Percentile	89 to <95	89 to <95	88 to <96	88 to <94	37%	638,370	2
Plans at 50th to 66th Percentile	85 to <89	85 to <89	85 to <88	84 to <88	13%	221,560	3
Plans at 25th to 50th Percentile	77 to <85	77 to <85	77 to <85	77 to <84	33%	558,970	4
Plans Below 25th Percentile	Below 77	Below 77	Below 77	Below 77	15%	255,260	3
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				82	4%	75,470	
Anthem EPO	86	86	87	86	5%	78,090	
Blue Shield HMO	78	85	80	71	8%	137,030	
Blue Shield PPO	84	87	76	78	21%	358,510	
Chinese Community HMO							
Health Net HMO	88	92	91	85	6%	103,520	
Health Net EPO							
Health Net PPO		92	81	87	2%	39,950	
Kaiser Permanente HMO	96	96	97	94	36%	617,290	
LA Care HMO	88	94	73	80	7%	115,090	
Molina Healthcare HMO	73	86	75	74	4%	65,120	
Oscar Health Plan EPO	74	75	58	58	3%	53,110	
Sharp Health Plan HMO	92	97	96	98	2%	31,740	
Valley Health Plan HMO		89	82	90	1%	21,080	
Western Health Advantage HMO	78	85	94	77	1%	9,900	

Trend with caution for all product lines

- The percentage of deliveries that received a prenatal care visit in the first trimester, on or before the enrollment start date or within 42 days of enrollment in the organization
- In MY 2021, 7 out of 13 plan products scored below the 50th percentile of national performance, accounting for 48% of our enrollees
- Between MY 2020 and MY 2021, four plans advanced to a higher percentile range while another four plans regressed to a lower percentile range
- Performance below the 50th percentile means that fewer than 84% of deliveries received appropriate prenatal care

Prenatal and Postpartum Care: Postpartum Care



Trend with caution for all product lines

Prenatal and Postpartum Care: Postpartum Care	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	88 +	88 +	91 +	93 +	1%	21,080	1
Plans at 66th to 90th Percentile	78 to <88	78 to <88	84 to <91	86 to <93	38%	649,030	2
Plans at 50th to 66th Percentile	74 to <78	74 to <78	80 to <84	82 to <86	5%	78,090	1
Plans at 25th to 50th Percentile	66 to <74	66 to <74	71 to <80	74 to <82	11%	188,890	3
Plans Below 25th Percentile	Below 66	Below 66	Below 71	Below 74	45%	768,810	6
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				81	4%	75,470	
Anthem EPO	70	75	87	82	5%	78,090	
Blue Shield HMO	62	75	71	71	8%	137,030	
Blue Shield PPO	63	77	71	69	21%	358,510	
Chinese Community HMO							
Health Net HMO	66	78	83	80	6%	103,520	
Health Net EPO							
Health Net PPO		79	74	73	2%	39,950	
Kaiser Permanente HMO	88	91	89	89	36%	617,290	
LA Care HMO	69	79	70	72	7%	115,090	
Molina Healthcare HMO	59	73	69	73	4%	65,120	
Oscar Health Plan EPO	65	65	56	68	3%	53,110	
Sharp Health Plan HMO	83	87	87	91	2%	31,740	
Valley Health Plan HMO		93	96	98	1%	21,080	
Western Health Advantage HMO	67	85	82	74	1%	9,900	
Western Health Advantage HMO							

- The percentage of deliveries that had a postpartum visit on or between 7 and 84 days after delivery
- In MY 2021, nine out of 13 plan products scored below the 50th percentile of national performance, accounting for 56% of our enrollees
- Between MY 2020 and MY 2021, six plans regressed to a lower percentile range
- Performance below the 50th percentile means that fewer than 82% of deliveries received appropriate postpartum care

Proportion of Days Covered: Diabetes All Class



Proportion of Days Covered (Diabetes All Class)	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	82 +	82 +	83 +	83 +	0%	0	0
Plans at 66th to 90th Percentile	76 to <82	76 to <82	79 to <83	78 to <83	38%	649,030	2
Plans at 50th to 66th Percentile	72 to <76	72 to <76	76 to <79	76 to <78	8%	128,420	3
Plans at 25th to 50th Percentile	68 to <72	68 to <72	72 to <76	72 to <76	14%	243,670	3
Plans Below 25th Percentile	Below 68	Below 68	Below 72	Below 72	40%	688,600	6
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				74	4%	75,470	
Anthem EPO	58	61	64	66	5%	78,090	
Blue Shield HMO	65	67	70	72	8%	137,030	
Blue Shield PPO	66	67	70	70	21%	358,510	
Chinese Community HMO	86	86	80	78	0%	3,820	
Health Net HMO	71	72	75	77	6%	103,520	
Health Net EPO	66	71	71				
Health Net PPO		67	71	71	2%	39,950	
Kaiser Permanente HMO	78	78	79	79	36%	617,290	
LA Care HMO	71	73	77	76	7%	115,090	
Molina Healthcare HMO	57	61	68	67	4%	65,120	
Oscar Health Plan EPO	70	75	77	76	3%	53,110	
Sharp Health Plan HMO	80	87	87	82	2%	31,740	
Valley Health Plan HMO	85	85	81	78	1%	21,080	
Western Health Advantage HMO	71	71	73	72	1%	9,900	

- The percentage of members 18 years and older who met the Proportion of Days Covered (PDC) threshold of 80 percent during the measurement period for all classes of diabetes medications
- In MY 2021, nine out of 14 plan products scored below the 50th percentile of national performance, accounting for 54% of our enrollees
- Between MY 2020 and MY 2021 two plans advanced to a higher percentile range, but six other plans regressed to a lower percentile range
- Performance below the 50th percentile means that fewer than 76% of adults with diabetes stay on their medications

Proportion of Days Covered: RAS Antagonists



Proportion of Days Covered (RAS Antagonists)	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	85 +	85 +	86 +	84 +	0%	0	0
Plans at 66th to 90th Percentile	81 to <85	81 to <85	82 to <86	80 to <84	36%	621,110	2
Plans at 50th to 66th Percentile	78 to <81	78 to <81	79 to <82	78 to <80	3%	52,820	2
Plans at 25th to 50th Percentile	73 to <78	73 to <78	75 to <79	73 to <78	19%	322,270	6
Plans Below 25th Percentile	Below 73	Below 73	Below 75	Below 73	42%	714,220	5
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				72	4%	75,470	
Anthem EPO	63	63	68	68	5%	78,090	
Blue Shield HMO	68	68	73	72	8%	137,030	
Blue Shield PPO	70	70	72	73	21%	358,510	
Chinese Community HMO	79	79	78	81	0%	3,820	
Health Net HMO	72	72	74	77	6%	103,520	
Health Net EPO	75	76	75	73	0%	700	
Health Net PPO		69	71	74	2%	39,950	
Kaiser Permanente HMO	81	81	81	81	36%	617,290	
LA Care HMO	73	75	77	75	7%	115,090	
Molina Healthcare HMO	65	65	70	68	4%	65,120	
Oscar Health Plan EPO	76	78	77	75	3%	53,110	
Sharp Health Plan HMO	82	88	88	80	2%	31,740	
Valley Health Plan HMO	87	87	80	78	1%	21,080	
Western Health Advantage HMO	74	75	78	74	1%	9,900	

- The percentage of members 18 years and older who met the Proportion of Days Covered (PDC) threshold of 80 percent during the measurement period for Renin Angiotensin System Antagonists (RASAs). RASAs are used to lower high blood pressure
- In MY 2021, 11 out of 15 plan products scored below the 50th percentile of national performance, accounting for 61% of our enrollees
- Between MY 2020 and MY 2021 four plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 78% of adults met the PDC for RASA

Proportion of Days Covered: Statins



Proportion of Days Covered (Statins)	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	82 +	82 +	85 +	84 +	0%	0	0
Plans at 66th to 90th Percentile	76 to <82	76 to <82	80 to <85	79 to <84	2%	31,740	1
Plans at 50th to 66th Percentile	72 to <76	72 to <76	77 to <80	76 to <79	36%	617,990	2
Plans at 25th to 50th Percentile	68 to <72	68 to <72	72 to <77	71 to <76	5%	87,910	4
Plans Below 25th Percentile	Below 68	Below 68	Below 72	Below 71	57%	972,780	8
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				67	4%	75,470	
Anthem EPO	57	59	63	62	5%	78,090	
Blue Shield HMO	60	61	66	65	8%	137,030	
Blue Shield PPO	64	64	69	67	21%	358,510	
Chinese Community HMO	74	74	76	73	0%	3,820	
Health Net HMO	63	64	66	69	6%	103,520	
Health Net EPO	66	75	77	78	0%	700	
Health Net PPO		62	67	68	2%	39,950	
Kaiser Permanente HMO	76	77	79	78	36%	617,290	
LA Care HMO	63	69	71	71	7%	115,090	
Molina Healthcare HMO	51	56	61	61	4%	65,120	
Oscar Health Plan EPO	73	75	75	74	3%	53,110	
Sharp Health Plan HMO	79	86	84	80	2%	31,740	
Valley Health Plan HMO	81	81	76	74	1%	21,080	
Western Health Advantage HMO	69	69	74	72	1%	9,900	

- The percentage of members 18 years and older who met the Proportion of Days Covered (PDC) threshold of 80 percent during the measurement period for statins (STA). Statins are used to lower unhealthy levels of fat in the blood as well as to prevent strokes, heart attacks and other harms caused by cardiovascular disease
- In MY 2020 12 out of 14 plan products scored below the 50th percentile of national performance, accounting for 62% of our enrollees
- Performance below the 50th percentile means that fewer than 76% of adults met the PDC for STA

Rating of All Health Care



Rating of All Health Care	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	82 +	82 +	84 +	84 +	0%	0	0
Plans at 66th to 90th Percentile	79 to <82	79 to <82	81 to <84	81 to <84	2%	31,740	1
Plans at 50th to 66th Percentile	78 to <79	78 to <79	80 to <81	80 to <81	28%	358,510	1
Plans at 25th to 50th Percentile	75 to <78	75 to <78	78 to <80	78 to <80	3%	34,800	3
Plans Below 25th Percentile	Below 75	Below 75	Below 78	Below 78	67%	863,580	4
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO							
Anthem EPO	76	76	75	75	6%	78,090	
Blue Shield HMO	80	80	84				
Blue Shield PPO	78	75	80	80	28%	358,510	
Chinese Community HMO	77	77	79	79	0%	3,820	
Health Net HMO	75	76	77				
Health Net EPO							
Health Net PPO		68					
Kaiser Permanente HMO	80	80	82	76	48%	617,290	
LA Care HMO	78	78	74	77	9%	115,090	
Molina Healthcare HMO	76	76	72				
Oscar Health Plan EPO	76	76		78	4%	53,110	
Sharp Health Plan HMO	80	80	86	82	2%	31,740	
Valley Health Plan HMO	77	77	78	78	2%	21,080	
Western Health Advantage HMO	76	76	81	79	1%	9,900	

- Survey data asks enrollees to rate all health care in the last six months
- In MY 2021, seven out of 9 plan products scored below the 50th percentile of national performance, accounting for 70% of our enrollees
- Between MY 2020 and MY 2021 three plan products regressed to a lower percentile range and two others advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 78% of enrollees rated all health care highly in the last six months

Rating of Health Plan



Rating of Health Plan	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	75 +	75 +	77 +	77 +	2%	31,740	1
Plans at 66th to 90th Percentile	71 to <75	71 to <75	73 to <77	73 to <77	39%	617,590	5
Plans at 50th to 66th Percentile	69 to <71	69 to <71	71 to <73	71 to <73	9%	146,070	3
Plans at 25th to 50th Percentile	64 to <69	64 to <69	67 to <71	68 to <71	44%	695,380	2
Plans Below 25th Percentile	Below 64	Below 64	Below 67	Below 68	5%	75,470	1
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				65	5%	75,470	
Anthem EPO	69	69	66	69	5%	78,090	
Blue Shield HMO	76	76	77	76	9%	137,030	
Blue Shield PPO	71	70	71	75	23%	358,510	
Chinese Community HMO	73	73	74	76	0%	3,820	
Health Net HMO	70	72	72				
Health Net EPO							
Health Net PPO		60	62				
Kaiser Permanente HMO	74	74	77	71	39%	617,290	
LA Care HMO	73	73	69	73	7%	115,090	
Molina Healthcare HMO	71	71	68	75	4%	65,120	
Oscar Health Plan EPO	71	71	73	77	3%	53,110	
Sharp Health Plan HMO	75	75	80	81	2%	31,740	
Valley Health Plan HMO	75	75	72	73	1%	21,080	
Western Health Advantage HMO	72	72	74	73	1%	9,900	

- Survey data asks enrollees to rate their health plan in the last six months
- In MY 2020, three out of 12 plan products scored below the 50th percentile of national performance, accounting for 49% of our enrollees
- Performance below the 50th percentile means that fewer than 71% of enrollees rated their health plan highly in the last 6 months

Weight Assessment & Counseling for Nutrition & Physical Activity for Children and Adolescents



	MY 2018	MY 2019	MY 2020	MY 2021			
Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	87 +	87 +	82 +	84 +	36%	617,290	1
Plans at 66th to 90th Percentile	76 to <87	76 to <87	73 to <82	75 to <84	10%	167,910	3
Plans at 50th to 66th Percentile	69 to <76	69 to <76	68 to <73	70 to <75	8%	140,590	2
Plans at 25th to 50th Percentile	59 to <69	59 to <69	57 to <68	59 to <70	22%	368,490	5
Plans Below 25th Percentile	Below 59	Below 59	Below 57	Below 59	24%	416,140	4
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				71	4%	75,470	
Anthem EPO	56	56	55	66	5%	78,090	
Blue Shield HMO	60	60	53	68	8%	137,030	
Blue Shield PPO	58	58	57	57	21%	358,510	
Chinese Community HMO	71	71	51	27	0%	3,820	
Health Net HMO	61	63	64	68	6%	103,520	
Health Net EPO	63	65	66	57	0%	700	
Health Net PPO		64	65	62	2%	39,950	
Kaiser Permanente HMO	94	94	77	89	36%	617,290	
LA Care HMO	80	80	72	79	7%	115,090	
Molina Healthcare HMO	69	70	70	72	4%	65,120	
Oscar Health Plan EPO	60	60	41	54	3%	53,110	
Sharp Health Plan HMO	80	80	71	78	2%	31,740	
Valley Health Plan HMO	78	78	69	77	1%	21,080	
Western Health Advantage HMO	33	49	62	60	1%	9,900	

Trend with caution for all product lines

- The Weight Assessment and Counseling for Nutrition and Physical Activity for Children and Adolescents measure is the percentage of members 3-17 years of age who had an outpatient visit with a PCP or OB/GYN and who had evidence of the following during the measurement year: BMI percentile documentation; counseling for nutrition; and counseling for physical activity
- In MY 2021, nine out of 15 plan products scored below the 50th percentile of national performance, accounting for 46% of our enrollees
- Between MY 2020 and MY 2021, six plan products advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 70% of children ages 3-17 received appropriate pediatric weight assessment and counseling

Well-Child Visits Ages 0-30 Months



Well-Child Visits in the First 30 Months of Life	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above			89 +	87 +	0%	0	0
Plans at 66th to 90th Percentile			83 to <89	82 to <87	0%	0	0
Plans at 50th to 66th Percentile			80 to <83	78 to <82	21%	358,510	1
Plans at 25th to 50th Percentile			73 to <80	72 to <78	0%	0	0
Plans Below 25th Percentile			Below 73	Below 72	79%	1,326,310	11
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO				49	4%	75,470	
Anthem EPO			73	66	5%	78,090	
Blue Shield HMO			72	69	8%	137,030	
Blue Shield PPO			80	79	21%	358,510	
Chinese Community HMO							
Health Net HMO			53	63	6%	103,520	
Health Net EPO							
Health Net PPO			51	59	2%	39,950	
Kaiser Permanente HMO			76	66	37%	617,290	
LA Care HMO			49	65	7%	115,090	
Molina Healthcare HMO			36	61	4%	65,120	
Oscar Health Plan EPO			68	55	3%	53,110	
Sharp Health Plan HMO			77	65	2%	31,740	
Valley Health Plan HMO							
Western Health Advantage HMO			67	71	1%	9,900	

Trend with caution for all product lines

- The percentage of members who had the following number of well-child visits with a PCP during the last 15 months.
- The measure calculates two rates: one for 6 or more well-child visits in the first 15 months and a second for 2 or more well-child visits for age 15 months – 30 months
- In MY 2021, eleven out of 13 plan products scored below the 50th percentile of national performance, accounting for 79% of our enrollees
- Performance below the 50th percentile means that fewer than 78% of members who turned 15 or 30 months old received enough well-child visits with a PCP during the last 15 months
- MY 2020 is the first year this measure result is available because it reflects an evolution from the measures in the two following slides (Well-Child Visits Ages 0-15 Years)

Well-Child Visits Ages 0-15 Months



Well-Child Visits in the First 30 Months of Life	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	89 +	89 +					
Plans at 66th to 90th Percentile	80 to <89	80 to <89					
Plans at 50th to 66th Percentile	75 to <80	75 to <80					
Plans at 25th to 50th Percentile	66 to <75	66 to <75					
Plans Below 25th Percentile	Below 66	Below 66					
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO							
Anthem EPO	62	62					
Blue Shield HMO	64	64					
Blue Shield PPO	72	73					
Chinese Community HMO							
Health Net HMO	36	36					
Health Net EPO							
Health Net PPO		32					
Kaiser Permanente HMO	87	87					
LA Care HMO		18					
Molina Healthcare HMO							
Oscar Health Plan EPO		38					
Sharp Health Plan HMO	66	66					
Valley Health Plan HMO							
Western Health Advantage HMO							

Break in trending for all product lines

- The percentage of members who turned 15 months old and who had six or more well-child visits with a PCP during their first 15 months of life
- In MY 2019, eight out of 13 plan products scored below the 50th percentile of national performance, accounting for 62% of our enrollees
- Performance below the 50th percentile means that fewer than 62% of members who turned 15 months old received six or more well-child visits with a PCP during their first 15 months of life
- Results are not available after MY 2019 because the measure specifications were significantly revised. For the updated measure, see Well-Child Visits in the First 30 Months of Life

Well-Child Visits Ages 3-6 Years



Well-Child Visits in the Third, Fourth, Fifth, and Sixth Years of Life	MY 2018	MY 2019	MY 2020	MY 2021			
	US Benchmark	US Benchmark	US Benchmark	US Benchmark	Percent of Enrollees	Number of Enrollees	Number of Plans
Plans at 90th Percentile and Above	88 +	88 +					
Plans at 66th to 90th Percentile	81 to <88	81 to <88					
Plans at 50th to 66th Percentile	76 to <81	76 to <81					
Plans at 25th to 50th Percentile	68 to <76	68 to <76					
Plans Below 25th Percentile	Below 68	Below 68					
Covered California Plan-Specific Performance	MY 2018	MY 2019	MY 2020	MY 2021			
Anthem HMO							
Anthem EPO	63	63					
Blue Shield HMO	65	71					
Blue Shield PPO	74	77					
Chinese Community HMO							
Health Net HMO	66	66					
Health Net EPO							
Health Net PPO		66					
Kaiser Permanente HMO	79	79					
LA Care HMO	75	75					
Molina Healthcare HMO	58	67					
Oscar Health Plan EPO	74	74					
Sharp Health Plan HMO	75	77					
Valley Health Plan HMO	50	70					
Western Health Advantage HMO	66	68					

Break in trending for all product lines

- The percentage of members who turned 15 months old and who had six or more well-child visits with a PCP during their first 15 months of life
- In MY 2019, nine out of 13 plan products scored below the 50th percentile of national performance, accounting for 41% of our enrollees
- Between MY 2018 and MY 2019, four plans advanced to a higher percentile range
- Performance below the 50th percentile means that fewer than 41% of members 3-6 years of age received one or more well-child visits with a PCP
- This measure was retired after MY 2019