

- Member race and ethnicity is sourced from the California Healthcare Eligibility, Enrollment, and Retention System (CalHEERS).
- Health Evidence Initiative (HEI) data excludes Covered California for Small Business (CCSB), includes only Qualified Health Plan (QHP) submitted claims.
- Measure results from HEI data may differ slightly from measure results from Quality Rating System (QRS) data because they include allowable adjustments resulting in small changes to measure specifications.
- Total rates are not displayed for measures stratified by race and ethnicity due to small discrepancies compared to publicly reported HEDIS and QRS measure rates, resulting from HEI data characteristics outlined above.
- All HEI-sourced rates are subject to a quality assurance process including assessing year-over-year results, comparison to QRS publicly reported results where applicable and other industry norms.
- Rates with fewer than 11 cases in the numerator have been suppressed to comply with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) Privacy Rule's de-identification standard.
- Rates with fewer than 30 cases in the denominator have been suppressed because such small rates can be unreliable.

# EQUITY & DISPARITIES REDUCTION

## PLAN PERFORMANCE ON CONTRACT REQUIREMENTS

# Performance Metrics

## CONTRACT REQUIREMENTS (A1)

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# NCQA Health Equity Accreditation



	MY2020	MY2021	MY2022
Anthem	X	X	✓
Blue Shield	X	X	✓
Chinese Community	X	X	X
Health Net	✓	✓	✓
Kaiser Permanente – North	X	X	X
Kaiser Permanente – South	✓	✓	✓
LA Care	✓	✓	✓
Molina Healthcare	✓	✓	✓
Oscar Health Plan	X	X	✓
Sharp Health Plan	X	X	X
Valley Health Plan	X	X	X
Western Health Advantage	X	X	✓

- This accreditation recognizes efforts around demographic data collection, culturally competent care and reducing health disparities
- Not required until plan year 2023
- NCQA has transitioned the Multicultural Health Care Distinction to Health Equity Accreditation as of 2022
- “Not Offered” indicates that the carrier did not offer that plan product to consumers during the plan year

# Race and Ethnicity Self-Reporting



	MY2019	MY2020	MY2021
Anthem	84%	62%	75%
Blue Shield	73%	76%	72%
Chinese Community	80%	90%	90%
Health Net	99%	83%	86%
Kaiser Permanente	86%	83%	81%
LA Care	93%	92%	91%
Molina Healthcare	73%	78%	80%
Oscar Health Plan	80%	83%	77%
Sharp Health Plan	99%	99%	99%
Valley Health Plan	66%	83%	83%
Western Health Advantage	84%	79%	71%

## Effective 2019: Requirement to meet a target of $\geq 80\%$

- Percent of members with self-reported data for race/ethnicity captured
- Note: In late 2019, Covered CA addressed the incorrect race/ethnicity mapping of non-respondents to Other, which likely inflated issuers' self-identification rates prior to 2020. We see the expected decrease in self-reported data for race/ethnicity captured following the correction