



How to Enroll Fact Sheet

Online

Covered California's Open Enrollment period ended in January 2017, and the agency is now focused on its Special Enrollment period. Consumers are eligible to sign up now if they experience changes in their life circumstances, such as losing their health care coverage, getting married, having a baby, turning 26-years-old, or moving. For more information on special enrollment rules, visit: <http://www.coveredca.com/individuals-and-families/getting-covered/special-enrollment/>

You can enroll directly on the Covered California website. You can also shop and compare among health plans, find out how much financial assistance you are eligible for and learn more about special enrollment.

You can also use the "Help on Demand" feature on the website to find a certified enroller at a storefront in your area who will even call you back directly to assist you with enrollment.

By Phone

Call the Covered California Service Center toll-free at: (800) 300-1506.

You can get free, confidential assistance from a Service Center Representative who can walk you through the enrollment process and get you signed up over the phone.

In Person

Find help locally. Visit <http://www.coveredca.com/get-help/local/>.

There are more than 20,000 Certified Enrollment Counselors and Certified Insurance Agents throughout the state, ready to help you enroll in a health insurance plan. Go online to find one near you and make an appointment for an in-person, free and confidential meeting.

What to Bring to Your Appointment

For each family member applying for health insurance, bring the following:

- Proof of income.
- California ID or Driver's License for the person who is applying for the family.
- Persons not possessing a California ID or Driver's License should bring a U.S. Passport, Legal Resident Card or Certificate of Citizenship or Naturalization Document.

What You Should Know

For each family member applying, you should know the following information:

- Birth date.
- Social Security Number.
- Home ZIP code.

Key Dates to Remember

- Covered California Open Enrollment is Nov. 1 – Jan. 31; and enroll by Dec. 15 to be covered by Jan. 1.
- Covered California Special Enrollment happens any time during the year, but you must enroll within 60 days of the qualifying life event.
- Medi-Cal enrollment is year-round.