

# PASTOR'S TOOL KIT









# **How to Enroll Fact Sheet**

#### **Online**

Covered California's three-month Open Enrollment period begins on Nov. 1, 2017 and ends on Jan. 31, 2018. You can enroll in new health plans or renew your existing Covered California health coverage directly on the Covered California website at <a href="www.covered.ca.gov">www.covered.ca.gov</a>. You can also shop and compare among health plans, find out how much financial assistance you are eligible for and learn more about special enrollment. There's also now a "Help on Demand" feature on the website to find a certified enroller at a storefront in your area who will even call you back directly to assist you with enrollment: <a href="http://www.coveredca.com/get-help/local/">http://www.coveredca.com/get-help/local/</a>.

## By Phone

Call the Covered California Service Center toll-free at: (800) 300-1506. You can get free, confidential assistance from a Service Center Representative who can walk you through the enrollment process and get you signed up over the phone.

#### In Person

Find help locally, visit <a href="http://www.coveredca.com/get-help/local/">http://www.coveredca.com/get-help/local/</a>. There are about 18,000 Certified Enrollment Counselors and Certified Insurance Agents throughout the state, ready to help you enroll in a health insurance plan. Go online to find one near you and make an appointment for an in-person, free and confidential meeting.

### What to Bring to Your Appointment

For each family member applying for health insurance, bring the following:

- Proof of income.
- California ID or Driver's License for the person who is applying for the family.
- Persons not possessing a California ID or Driver's License should bring a U.S. Passport, Legal Resident Card or Certificate of Citizenship or Naturalization Document.

#### What You Should Know

For each family member applying, you should know the following information:

- Birth date.
- Social Security Number.
- Home ZIP code.

# **Key Dates to Remember**

- Covered California Open Enrollment last three months and runs Nov. 1, 2017 through Jan. 31, 2018. Enroll by Dec. 15 to be covered by Jan. 1.
- Covered California Special Enrollment happens any time during the year, but you must enroll within 60 days of the qualifying life event.
- Medi-Cal enrollment is year-round.