



Covered California Health, Dental and Vision Plans Tool Kit Certified Enrollers

A “one-stop shop” for Covered California Health, Dental and Vision Plan information and resources in order to support Covered California consumers. Check back frequently for updates.

For Special Enrollment resources, view the [2017 Special Enrollment Tool Kit here](#).

Health, Dental, and Vision Plans

Resource	Type	Description	Date Updated
Health Plans Booklet - 2017	Reference Document	Health insurance companies and preliminary plan rates (preliminary rates).	9/9/2016
Standard Benefit Design Chart - 2017	Handout	Handout to provide to consumers explaining the standard benefits and medical costs per metal tier.	9/9/2016
Family Dental Exclusions and Limitations	Handout	Summary of exclusions and limitations found in the adult dental plans.	10/12/2016
Covered California Plans & Benefits in PDF and Video - 2017	Webinar & Training Deck	Overview of the 2017 updates to Covered California Health and Dental Plans and Standard Benefit Design benefits.	8/18/2016
Prescription Drug Formularies	Guide	Prescription drug costs, according to metal tier, for all 2017 Covered California Individual health insurance plans.	10/3/2016
Health & Dental Plan Provider Directories	Index	Use these links to contact the Health and Dental Plans directly for more information on the provider directories.	10/25/2016
Vision Coverage Quick Guide	Guide	VSP and EyeMed vision coverage quick guide for Certified Enrollers	2/23/2017
EyeMed Summary of Benefits	Chart	EyeMed vision coverage benefits and network summary	2/23/2017

Helpful Tips & Tools

Resource	Type	Description	Date Updated
Shop & Compare	Job Aid	Instructions on how to navigate the updated Shop & Compare tool.	11/8/2016
Shop & Compare Walk Thru	Video Walk Thru	Video Walk-Thru on how to navigate the Shop & Compare tool	9/21/2016



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Conditional Eligibility	Quick Guide	Information on the reminder notice sent to consumers in a conditional eligibility status and how you can assist them in providing documentation to Covered California.	12/2/2016
Assisting Medi-Cal Eligible Consumers	FAQ	Questions and answers regarding assisting consumers in Medi-Cal.	10/10/2016

Income Guidance

Resource	Type	Description	Date Updated
Income Guidelines - 2017	Handout	Handout providing to consumers showing Federal Poverty Level Guidelines for 2016.	9/28/2016
Countable Sources of income	Guide	Reference guide on what to count for income for APTC/CSR.	9/13/2016

Documentation

Resource	Type	Description	Date Updated
Acceptable Administrative Documentation	Guide	Acceptable documentation that can be submitted to Covered California.	5/1/2016
Attestation of Non Incarcerations Status	Form	Form for consumers to use to attest to their Non Incarcerations Status, if applicable.	5/1/2016

Contact Covered California

Resource	Type	Description	Date Updated
Covered California Service Center Operating Hours	Schedule	Service Center hours of operation for consumers and certified enrollers.	2/6/2017
Field Operations & Account Services Teams	Handout	Contact information for our field and account team representative by region within California.	02/08/2017