Assuring Eligible Californians Access Subsidies Plan Based Enrollment Individual Exchange

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THE BIG IDEA

In 2014 Covered California will invite 2,600,000 Subsidy Eligible Californians To Enroll



600k Subsidy Eligible Californians are currently enrolled in a health plan

Those enrolled in a QHP can stay with their QHP AND access their subsidy

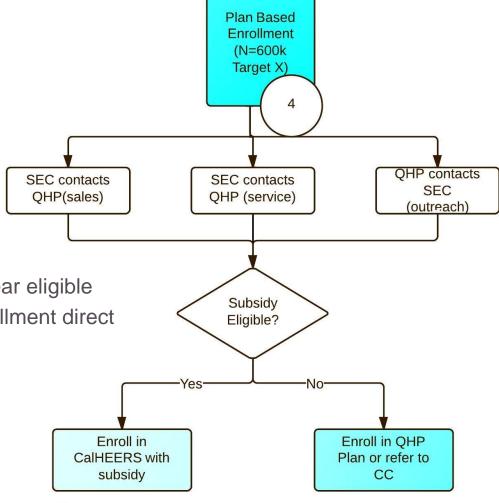


Let's take it from the top...

Enroll Subsidy Eligible Californians (SEC) N=2.6m Target Yr 1 = 1.2m Plan Based Assisters & Agents to Outreach to **Education & Enrollment** unknown known **Awareness** (N=600k eligibles eligibles Target X) SEC contacts PROPOSED PROGRAM REQUIREMENTS QHP (service) Requirement of QHP program **QHP** contacts QHP informs SEC that Covered California offers other plan options SEC (outreach) and the SEC may contact Covered California direct. Warm transfer to Covered California if requested SEC contacts QHP(sales)



Consumers will interact with their health plan...



Eligibility sent from CalHEERS to plan

PROPOSED PROGRAM REQUIREMENTS

- Offer to check public program eligibility
- Warm transfer to other state entity if appear eligible
- If not subsidy eligible, continue QHP enrollment direct
- No QHP compensation for PBE program
- Proposed Assister "role" in CalHEERS



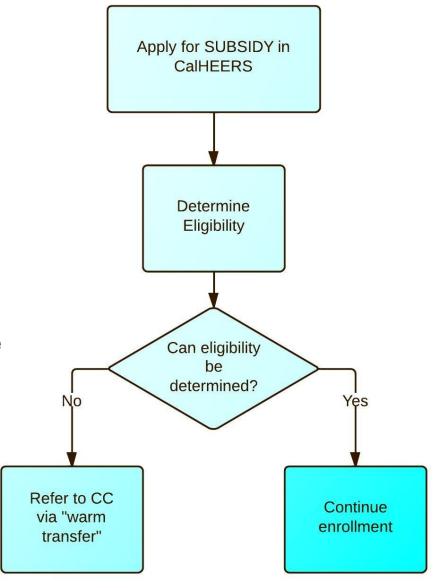
Bringing it on home...

PROPOSED PROGRAM REQUIREMENTS

 If eligibility cannot be determined warm transfer to Covered California

Enrollment by Plan Based Enrollers is complete

Who follows up with the consumer after transfer?





In 2014 we want to make it as easy as possible for all eligible Californians to access subsidies.

The Plan Based Enrollment Program is designed to help.

