
Model Contract: Quality and Delivery System Reform Items

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Framing: Quality Issues and Model Contract

- Quality and Delivery System Reform contract provisions are all grounded in the August 2012 Board Policy Report.
- Provisions that will potentially require money to be spent can be phased in after 2014.
- Many future initiatives are based on the Triple Aim and should save money by improving quality.
- Many of these contract requirements will be couched as “tell us what you are doing” which we allow us to plan these initiatives together for future years.

Framing: Quality Issues and Model Contract

- If bidders believe that any contract requirements will be unduly costly, we would request quantification.
- No “second class” citizenship for Exchange enrollees, we expect the same type of delivery systems and innovations that you are providing for other clients.

Model Contract: Recap of Key Quality and Delivery System Reform Requirements

- Pro-active management plan for at-risk enrollees.
- Provide list of options to demonstrate QHP commitment to coordinated care.
- Active promotion of coordinated care.
- PCP assignment for all QHPs reflects belief that PCP is key to coordinated care approach; open to proposed alternative approaches.
- Ensuring enrollees who are “new to coverage” receive a preventive services visit within 120 days of coverage; serves partly to support pro-active care plan for at-risk enrollees.

Model Contract: Recap of Key Quality Requirements

- Create incentives to encourage at-risk enrollees to pursue optimal, evidence-based care.
- Service performance guarantees which reflect best practices will be included in next version.
- QHPs asked to identify which hospital quality initiatives they select for collaboration.
- Value-based reimbursement: report provider payment reforms that value quality over volume.

Model Contract: Recap of Quality Related Reporting

- Transparent plan/provider contract rates.
- Submission of claims and encounter data to Exchange for data warehouse.
- Reporting of pay for performance and like initiatives to facilitate joint assessment of impact on quality, performance and value purchasing by QHPs.
- We are supportive of Plan-Based Enrollers to transition current enrollees to subsidized Covered CA plans when they are eligible.