## State of California Office of Administrative Law

In re: California Health Benefit Exchange

**Regulatory Action:** 

Title 10, California Code of Regulations

Adopt sections: 6464 Amend sections: Repeal sections: NOTICE OF APPROVAL OF EMERGENCY REGULATORY ACTION

Government Code Sections 11346.1 and 11349.6

OAL File No. 2014-0908-02 E

This emergency rulemaking by the California Health Benefit Exchange (Exchange) adopts section 6464 in Title 10 of the California Code of Regulations. The Exchange is required to establish a remote identity verification procedure for online and phone applicants. These regulations fulfill that requirement by integrating the federal remote identity verification service for the online and phone applicants. This action will enable the Exchange to continue using the federal data services hub.

OAL approves this emergency regulatory action pursuant to sections 11346.1 and 11349.6 of the Government Code.

This emergency regulatory action is effective on 9/17/2014 and will expire on 9/20/2016. The Certificate of Compliance for this action is due no later than 9/19/2016.

Date: 9/17/2014

Beverly J nnsol⁄i

Deputy Director

For: DEBRA M. CORNEZ Director

Original: Peter Lee Copy: Tessa Hammer

STD. 400 (REV. 01-2	013)	REGULATIONS SU	······································	See instruct revers		For use by Secretary of State only ENDORSED FILED IN THE OFFICE OF
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SECTION( (List all se individu	NIA CODE OF REGULATIONS S) AFFECTED ction number(s) aally. Attach heet if needed.)	TITLE(S) AND SECTION(S) (Including ADOPT 6464 AMEND REPEAL	y title 26, if toxics related)			
3. TYPE OF FILING	••••••••••••••••••••••••••••••••••••••	1				
Code §1134 Resubmitta withdrawn filing (Gov.	emaking (Gov. 16) I of disapproved or nonemergency Code §§11349.3,	Certificate of Compliance: below certifies that this ac provisions of Gov. Code §1 before the emergency reg within the time period rec	§11346.2-11347.3 either gulation was adopted or	Emergency Readopt Code, §11346.1(h))	(Gov.	Changes Without Regulatory Effect (Cal. Code Regs., title 1, §100) Print Only
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§11346.1(b		emergency filing (Gov. Co				
5. EFFECTIVE DATE O Effective Jar October 1 (G 6. CHECK IF THE	DF CHANGES (Gov. Code, §§ 1 uary 1, April 1, July 1, or iov. Code §11343.4(a)) SE REGULATIONS REQUI t of Finance (Form STD. 3	11343.4, 11346.1(d); Cal. Code Regs., Effective on filing V Secretary of State IRE NOTICE TO, OR REVIEW, CO	title 1, §100 ) with §100 Changes Wit Regulatory Effect ONSULTATION, APPROVAL OR	thout Effective other (Specify)	I	
7. CONTACT PER Tessa Hamm	A CONTRACTOR OF		TELEPHONE NUMBER	FAX NUMBER (Op		E-MAIL ADDRESS (Optional)
			(916) 228-8232			tessa.hammer@covered.ca.gov
of the r is true or a de	egulation(s) iden and correct, and t signee of the head	d copy of the regulatio tified on this form, tha that I am the head of th d of the agency, and an	at the information spec he agency taking this a	cified on this form action,		Office of Administrative Law (OAL) only ENDORSED APPROVED
- [1]	D TITLE OF SIGNATORY	inee	DATE 8/2	2114		SEP 1 7 2014
	Executive Directo	or			(	Office of Administrative Lav

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## § 6464. Identity Verification Requirement.

- (a) Definitions. For purposes of this section, the following terms shall have the following meanings:
  - (1) RIDP: Remote Identity Proofing service;
  - (2) FDSH: Federal Data Service Hub;
  - (3) Certified Representative:
    - (A) Service Center Representative: an Exchange employee operating in a call center as set forth in 45 C.F.R. section 155.205 (a);
    - (B) Certified Enrollment Counselor as defined in section 6650;
    - (C) Certified Application Counselor as defined in 45 C.F.R. section 155.225;
    - (D) Certified Insurance Agent as defined in section 6800;
    - (E) Certified Plan-Based Enroller as defined in section 6410.
- (b) Paper Applications
  - (1) The Exchange shall accept only paper applications for health insurance coverage that are accompanied by a signature in ink, under penalty of perjury in the declaration and signature section of the Exchange's paper application as defined in section 6470.
  - (2) The Exchange shall not accept or process any paper application lacking an attestation of identity signed by the applicant in ink under penalty of perjury.
- (c) Non-paper applications
  - (1) Prior to initiating an application as set forth in section 6470, an applicant must consent to having his or her identity verified in one of the following ways:
    - (Å) If the applicant applies through CalHEERS without the assistance of a Certified Representative, the applicant shall consent by clicking the "Yes" button on the CalHEERS Screen in response to being asked, "Do you give your permission to Covered California to confirm your identity?"
    - (B) If the applicant applies through CalHEERS with the assistance of a Certified Representative, he or she shall provide this consent to the Certified Representative orally. The Certified Representative shall attest to having received this consent from the applicant in one of the following ways:
      - 1. Clicking the "Yes" button next to the statement "I attest that I have visually verified this person's identity";
      - 2. Clicking the "Yes" button next to the statement "I have the consumer's consent to access their identity information through the Federal Data Services Hub Remote Identity Proofing service."
  - (2) Prior to initiating an application as set forth in section 6470, an applicant shall submit his or her identity for verification using one of the following methods: (A) Visual Verification

Merchant Mariner card, or

- 1. An applicant shall mail, present in person, or electronically transmit through CalHEERS to the Exchange or to a Certified Representative acceptable proof of identity as follows:
  - (i) A copy of a valid identification card issued by a federal, state, or local governmental entity that bears a recognizable photograph of the applicant or other identifying information of the individual such as name, age, sex, race, height, weight, eye color, or address, including school identification card, voter registration card, Military Dependent's identification card, Native American Tribal document, U.S. Coast Guard
  - (ii) Two of the following: a birth certificate, Social Security card, marriage certificate, divorce decree, employer identification card, high school or

college diploma (including high school equivalency diplomas), property deed or title.

2. If submitted in person or by mail, a Certified Representative shall upload a copy of the identity documents to CalHEERS.

(B) Federal Data Service Hub Remote Identity Proofing service

1. If the applicant does not elect to have his or her identity verified pursuant to subdivision (c)(2)(A), he or she shall consent to allowing the Exchange or Certified Representative to use the FDSH RIDP service to access his or her identity information.

2. The applicant shall answer a number of questions generated by the FDSH RIDP service. Examples of these questions include, but are not limited to:

(i) Please select the number of bedrooms in your home from the following choices. If the number of bedrooms in your home is not one of the choices please select 'NONE OF THE ABOVE.'

(ii) Please select the county for the address you provided.

(iii) Please select the range that includes the year the home was built for the address that you provided.

- 3. Based on the accuracy of the applicant's answers to the questions referenced in (c)(2)(B)2. of this section the FDSH RIDP service will either verify the applicant's identity or provide information on how to complete an alternative identity verification process.
- (3) If the Exchange is unable to verify the identity of an applicant in accordance with subdivision (c)(2) of this section, neither the Exchange nor a Certified Representative shall accept an application for health insurance from that same applicant until one of the following is satisfied:
  - (A) The applicant successfully completes the alternative identity verification process by calling the Experian Help Desk number listed in CalHEERS and successfully answers additional personalized questions, and the FDSH RIDP service informs the Exchange or Certified Representative of such;
  - (B) The applicant completes the visual verification process as set forth in (c)(2)(A) of this section; or
  - (C) The applicant submits a paper application in accordance with subdivision (b) of this section.
- (d) An applicant who successfully completes the identity verification requirements set forth in this section may, if otherwise permitted, apply for health insurance for himself or herself and for members of his or her household, without those household members also satisfying the requirements set forth in this section.
- (e) Consumers who submitted an application prior to the effective date of this section are subject to the requirements of this section if they make a change to the Primary Contact screen.
- (f) This section shall not apply to individuals applying through SHOP (section 6540 et seq).

AUTHORITY: Gov't Code § 100504(a)(6). REFERENCE: Gov't Code §§ 100503(a), (h) and (s).



## August 27, 2014

## ADVANCE NOTICE OF INTENT TO FILE EMERGENCY REGULATIONS TITLE 10. INVESTMENT CHAPTER 12. CALIFORNIA HEALTH BENEFIT EXCHANGE ARTICLE 4. GENERAL PROVISIONS

This notice is sent in accordance with Government Code Section 11346.1(a)(2), which requires that State of California agencies give a five working day advance notice of intent to file emergency regulations with the Office of Administrative Law (OAL). The California Health Benefit Exchange ("Exchange") intends to file an Emergency Rulemaking package with the Office of Administrative Law (OAL) that establishes the identity proofing process for the individual Exchange. As required by subdivisions (a)(2) and (b)(2) of Government Code Section 11346.1, this notice appends the following: (1) the specific language of the proposed regulation and (2) the Finding of Emergency, including specific facts demonstrating the need for immediate action, the authority and reference citations, the informative digest and policy statement overview, attached reports, and required determinations.

The Exchange plans to file the Emergency Rulemaking package with OAL at least five working days from the date of this notice. If you would like to make comments on the Finding of Emergency or the proposed regulations (also enclosed), they must be received by both the Exchange and the Office of Administrative Law within five calendar days after OAL posts the filing on its website. Responding to these comments is strictly at the Exchange's discretion.

Comments should be sent simultaneously to:

California Health Benefit Exchange Attn: Tessa Hammer 1601 Exposition Blvd Sacramento, CA 95815

Office of Administrative Law 300 Capitol Mall, Suite 1250 Sacramento, CA 95814

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Upon filing, OAL will have ten (10) calendar days within which to review and make a decision on the proposed emergency rule. If approved, OAL will file the regulations with the Secretary of State, and the emergency regulations will become effective for two years. Please note that this advance notice and comment period is not intended to replace the public's ability to comment once the emergency regulations are approved. The Exchange will hold a public hearing and 45-day comment period after it has published Notice to make these regulations permanent.

You may also view the proposed regulatory language and Finding of Emergency on the Exchange's website at the following address:

http://hbex.coveredca.com/regulations/

If you have any questions concerning this Advance Notice, please contact Tessa Hammer at (916) 228-8232.

## FINDING OF EMERGENCY

The Director of the California Health Benefit Exchange finds that an emergency exists and that this proposed emergency regulation is necessary to address a situation that calls for immediate action to avoid serious harm to the public peace, health, safety, or general welfare.

## DEEMED EMERGENCY

The Exchange may "[a]dopt rules and regulations, as necessary. Until January 1, 2016, any necessary rules and regulations may be adopted as emergency regulations in accordance with the Administrative Procedures Act. The adoption of these regulations shall be deemed to be an emergency and necessary for the immediate preservation of the public peace, health and safety, or general welfare" (Gov. Code § 100504(a)(6)).

## AUTHORITY AND REFERENCE

AUTHORITY: Gov't Code §§ 100504(a)(6). REFERENCE: Gov't Code § 100503(a), (h) and (s).

## **INFORMATIVE DIGEST / POLICY STATEMENT OVERVIEW**

## Documents to be incorporated by reference:

None.

## **Summary of Existing Laws**

Under the federal Patient Protection and Affordable Care Act (PPACA), each state is required, by January 1, 2014, to establish an American Health Benefit Exchange that makes available qualified health plans to qualified individuals and small employers. Existing state law, the California Patient Protection and Affordable Care Act, established the California Health Benefit Exchange within state government. (Gov. Code § 100500 et seq.) The Exchange is required to establish the criteria and process for eligibility determination, enrollment, and disenrollment of enrollees and potential enrollees in California, provide for the processing of applications and the enrollment and disenrollment of enrollees, and exercise all powers reasonably necessary to carry out and comply with the duties, responsibilities, and requirements of the government code and the federal act. (Gov. Code § § 100503(a)(h)(s))

The Exchange currently provides rigorous system features and procedures to ensure that individuals who apply for coverage or who provide enrollment assistance are who they purport to be. However, for continued use of the federal data services hub for verification of income and social security data, CMS Guidance Regarding Identity Proofing for the Marketplace, Medicaid, and CHIP, and the Disclosure of Certain Data Obtained through the Data Services Hub (June 11, 2013) requires state exchanges to establish remote identity verification procedures for consumers who apply online and over the phone. The proposed regulations will integrate the federal remote identity verification service for consumers who apply online or over the phone as required. The proposed regulation will provide the public with clear standards for identity verification, including the processes that will be used for paper and non-paper (i.e., electronic or telephonic) applications. These regulations allow the Exchange to continue using the federal data services hub by complying with existing federal guidance.

After an evaluation of current regulations, the Exchange has determined that these proposed regulations are the only regulations that concern identity proofing.

## MATTERS PRESCRIBED BY STATUTE APPLICABLE TO THE AGENCY OR TO ANY SPECIFIC REGULATION OR CLASS OF REGULATIONS

None

## LOCAL MANDATE

The Executive Director of the California Health Benefit Exchange has determined that this proposed regulatory action does not impose a mandate on local agencies or school districts.

## FISCAL IMPACT ESTIMATES (Attached Form 399)

This proposal does not impose costs on any local agency or school district for which reimbursement would be required pursuant to Section 7 (commencing with Section 17500) of Division 4 of the Government Code. This proposal does not impose other nondiscretionary cost or savings on local agencies.

# COSTS OR SAVINGS TO STATE AGENCIES AND TO FEDERAL FUNDING (Attached Form 399)

The proposal results in additional costs to the California Health Benefit Exchange, which is currently funded by federal grant money and will become financially self-sufficient in 2015. The proposal may result in additional costs to the Department of Health Care Services.

#### STATE OF CALIFORNIA - DEPARTMENT OF FINANCE

## ECONOMIC AND FISCAL IMPACT STATEMENT

(REGULATIONS AND ORDERS) STD. 399 (REV. 12/2013)

## **ECONOMIC IMPACT STATEMENT**

	Leonomic min	ACISIAI			
department Name California Health Benefit Exchange	CONTACT PERSON		EMAIL ADDRESS	TELEPHONE NUMBER	
	Tessa Hammer	******	Tessa.Hammer@covered.	(916) 228-8232	
DESCRIPTIVE TITLE FROM NOTICE REGISTER OR FORM 400				NOTICE FILE NUMBER	
A. ESTIMATED PRIVATE SECTOR COST IMPA	CTS Include calculations and	l assumptions in	n the rulemaking record.	••••••••••••••••••••••••••••••••••••••	
1. Check the appropriate box(es) below to indicat	e whether this regulation:				
a. Impacts business and/or employees		orting requirem	nents		
b. Impacts small businesses	f. Imposes pre	scriptive instead	d of performance		
c. Impacts jobs or occupations					
d. Impacts California competitiveness	h. None of the	above (Explain	below):		
If any box in Items 1 a through g is checked, complete this Economic Impact Statement. If box in Item 1.h. is checked, complete the Fiscal Impact Statement as appropriate.					
2. The(Agency/Department)	estimates that the e	conomic impact	of this regulation (which includes t	ne fiscal impact) is:	
Below \$10 million					
Between \$10 and \$25 million					
Between \$25 and \$50 million					
Over \$50 million [If the economic impact is	sover \$50 million apopcias are	required to subm	it a Standardized Regulatory Impact	4	
as specified in Governme	nt Code Section 11346.3(c)]	equirea to subir	n a <u>standardized kegulatory impact</u> .	<u>Assessment</u>	
3. Enter the total number of businesses impacted:					
Describe the types of businesses (Include nonp	rofits):				
Enter the number or percentage of total businesses impacted that are small businesses:					
4. Enter the number of businesses that will be crea	ated:	eliminated:			
Explain:					
5. Indicate the geographic extent of impacts:	Statewide				
	Local or regional (List areas):				
6. Enter the number of jobs created:	and eliminated:				
Describe the types of jobs or occupations impac	cted:				
			Name of the second s		
		1			
7. Will the regulation affect the ability of California	businesses to compete with				
other states by making it more costly to produce	other states by making it more costly to produce goods or services here?				
If YES, explain briefly:					
				PAGE 1	

#### STATE OF CALIFORNIA - DEPARTMENT OF FINANCE

#### ECONOMIC AND FISCAL IMPACT STATEMENT

(REGULATIONS AND ORDERS) STD. 399 (REV. 12/2013)

## **ECONOMIC IMPACT STATEMENT (CONTINUED)**

B	B. ESTIMATED COSTS Include calculations and assumptions in the rulemaking record.				
1	. What are the total statewide dollar costs that businesses and individuals may incur to comply with this regulation over its lifetime? \$				
	a. Initial costs for a small business: \$ Annual ongoing costs: \$ Years:				
	b. Initial costs for a typical business: \$ Years:				
	c. Initial costs for an individual:				
	d. Describe other economic costs that may occur:				
2	. If multiple industries are impacted, enter the share of total costs for each industry:				
3	3. If the regulation imposes reporting requirements, enter the annual costs a typical business may incur to comply with these requirements. Include the dollar costs to do programming, record keeping, reporting, and other paperwork, whether or not the paperwork must be submitted.				
4.	Will this regulation directly impact housing costs? 🗌 YES 🔄 NO				
	If YES, enter the annual dollar cost per housing unit: \$				
	Number of units:				
5.	Are there comparable Federal regulations?				
	Explain the need for State regulation given the existence or absence of Federal regulations:				
	Enter any additional costs to businesses and/or individuals that may be due to State - Federal differences: \$				
с.	<b>ESTIMATED BENEFITS</b> Estimation of the dollar value of benefits is not specifically required by rulemaking law, but encouraged.				
1	<ol> <li>Briefly summarize the benefits of the regulation, which may include among others, the health and welfare of California residents, worker safety and the State's environment:</li> </ol>				
2.	Are the benefits the result of: 🔲 specific statutory requirements, or 📋 goals developed by the agency based on broad statutory authority?				
	Explain:				
3	8. What are the total statewide benefits from this regulation over its lifetime? \$				
4	a. Briefly describe any expansion of businesses currently doing business within the State of California that would result from this regulation:				
-					
_	<b>ALTERNATIVES TO THE REGULATION</b> Include calculations and assumptions in the rulemaking record. Estimation of the dollar value of benefits is not specifically required by rulemaking law, but encouraged.				
1.	List alternatives considered and describe them below. If no alternatives were considered, explain why not:				

#### STATE OF CALIFORNIA --- DEPARTMENT OF FINANCE

## ECONOMIC AND FISCAL IMPACT STATEMENT

## (REGULATIONS AND ORDERS)

STD. 399 (REV. 12/2013)

## **ECONOMIC IMPACT STATEMENT (CONTINUED)**

2. Summarize the	total statewide costs and benefi	ts from this regulation and each alternative considered:			
Regulation:	Benefit: \$	Cost: \$			
Alternative 1:		Cost: \$			
Alternative 2:		Cost: \$			
3. Briefly discuss a	ny quantification issues that are r osts and benefits for this regula	elevant to a comparison			
regulation man	ndates the use of specific techn	performance standards as an alternative, if a ologies or equipment, or prescribes specific dards considered to lower compliance costs? YES NO			
Explain:					
E. MAJOR REGU		and assumptions in the rulemaking record.			
		Protection Agency (Cal/EPA) boards, offices and departments are required to ing (per Health and Safety Code section 57005). Otherwise, skip to E4.			
1. Will the estimat	ed costs of this regulation to Cal	ifornia business enterprises exceed \$10 million? YES NO			
		If YES, complete E2. and E3 If NO, skip to E4			
		n of alternatives, for which a cost-effectiveness analysis was performed:			
Alternative 2:					
	al pages for other alternatives)				
2. Fanalis manufact	· · · · · · · · · · · · · · · · · · ·				
		scribed, enter the estimated total cost and overall cost-effectiveness ratio:			
	Fotal Cost \$	Cost-effectiveness ratio: \$			
		Cost-effectiveness ratio: \$ Cost-effectiveness ratio: \$			
4. Will the regulation exceeding \$50 r	on subject to OAL review have a	n estimated economic impact to business enterprises and individuals located in or doing business in California between the date the major regulation is estimated to be filed with the Secretary of State through12 months			
-	YES NO				
If YES, agencies are required to submit a <u>Standardized Regulatory Impact Assessment (SRIA)</u> as specified in Government Code Section 11346.3(c) and to include the SRIA in the Initial Statement of Reasons.					
5. Briefly describe the following:					
The increase or	decrease of investment in the S	tate:			
The incentive fo	or innovation in products, mater	ials or processes:			
The benefits of residents, work	the regulations, including, but n er safety, and the state's environ	ot limited to, benefits to the health, safety, and welfare of California ment and quality of life, among any other benefits identified by the agency:			
	and the second sec				

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STATE OF CALIFORNIA - DEPARTMENT OF FINANCE ECONOMIC AND FISCAL IMPACT STATEMENT

## (REGULATIONS AND ORDERS) STD. 399 (REV. 12/2013)

## FISCAL IMPACT STATEMENT

A.	A. FISCAL EFFECT ON LOCAL GOVERNMENT Indicate appropriate boxes 1 through 6 and attach calculations and assumptions of fiscal impact for the current year and two subsequent Fiscal Years.				
	1. Additional expenditures in the current State Fiscal Year which are reimbursable by the State. (Approximate)     (Pursuant to Section 6 of Article XIII B of the California Constitution and Sections 17500 et seq. of the Government Code).				
	\$				
	a. Funding provided in				
				_	
			, Statutes of	_	
	b. Funding will be requested in the Governor's	Budget Act of		_	
		Fiscal Year:			
	2. Additional expenditures in the current State Fisca (Pursuant to Section 6 of Article XIII B of the Califo	al Year which are NOT rei ornia Constitution and Se	mbursable by the State. (Approximate) ctions 17500 et seq. of the Government Coc	de).	
	\$				
	Check reason(s) this regulation is not reimbursable an	d provide the appropriate	information:		
	a. Implements the Federal mandate contained	in			
	b. Implements the court mandate set forth by t			Court.	
	Case of:		VS		
	C. Implements a mandate of the people of this				
	Date of Election:				
	d. Issued only in response to a specific request				
	Local entity(s) affected:	51 			
	e. Will be fully financed from the fees, revenue,	etc. from:			
	Authorized by Section:		of the	Code;	
	f. Provides for savings to each affected unit of	ocal government which	will, at a minimum, offset any additional cos	sts to each;	
	g. Creates, eliminates, or changes the penalty f	or a new crime or infracti	on contained in		
	3. Annual Savings. (approximate)				
	\$				
4. No additional costs or savings. This regulation makes only technical, non-substantive or clarifying changes to current law regulations.					
5. No fiscal impact exists. This regulation does not affect any local entity or program.					
	6. Other. Explain				

STATE OF CALIFORNIA - DEPARTMENT OF FINANCE

## ECONOMIC AND FISCAL IMPACT STATEMENT

(REGULATIONS AND ORDERS) STD. 399 (REV. 12/2013)

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## FISCAL IMPACT STATEMENT (CONTINUED)

<b>B. FISCAL EFFECT ON STATE GOVERNMENT</b> Indicate appropriate boxes 1 through 4 and attach calculations of year and two subsequent Fiscal Years.	· · · · · · · · · · · · · · · · · · ·
1. Additional expenditures in the current State Fiscal Year. (Approximate)	
\$	
It is anticipated that State agencies will:	
a. Absorb these additional costs within their existing budgets and resources.	
2. Savings in the current State Fiscal Year. (Approximate)	
\$	
3. No fiscal impact exists. This regulation does not affect any State agency or program.	
X 4. Other. Explain See Attachment A.	
<b>C. FISCAL EFFECT ON FEDERAL FUNDING OF STATE PROGRAMS</b> Indicate appropriate boxes 1 through 4 an impact for the current year and two subsequent Fiscal Years.	d attach calculations and assumptions of fiscal
1. Additional expenditures in the current State Fiscal Year. (Approximate)	
\$	
2. Savings in the current State Fiscal Year. (Approximate)	
\$	
3. No fiscal impact exists. This regulation does not affect any federally funded State agency or program.	
X 4. Other. Explain See Attachment A.	
FISCAL OFFICER SIGNATURE	DATE (
& Andal	9/3/14
The signature attests that the agency has completed the STD. 399 according to the instructions in SAM	sections 6601-6616, and understands
the impacts of the proposed rulemaking. State boards, offices, or departments not under an Agency Sec highest ranking official in the organization.	cretary must have the form signed by the
AGENCY SECRETARY	DATE
a tothethink	9/3/14
Finance approval and signature is required when SAM sections 6601-6616 require completion of Fisco	al Impact Statement in the STD. 399.
DEPARTMENT OF FINANCE PROGRAM BUDGET MANAGER	DATE

## FISCAL IMPACT STATEMENT

## **B. FISCAL EFFECT ON STATE GOVERNMENT & C. FISCAL EFFECT ON FEDERAL FUNDING OF STATE PROGRAMS**

There is no historical data to develop an estimate, but it is anticipated that the fiscal impact is minimal.

No applicants will seek external assistance for the sole purpose of identity verification because identity verification is only required when and if completing an application or a report a change through CalHEERS. Individuals who seek external assistance likely need help in completing the entire application, in addition to identity verification, in which case the certified enrollment entities would be entitled to compensation (Navigators are awarded sub-grants, which include enrollment assistance services). There is no additional compensation provided for assistance with identity proofing.

Furthermore, HBEX estimates the workload impact to its Service Center staff for reviewing the applicants' mailed or electronic submission of proof of identity is minimal.

Lastly, there is no cost to use the Federal Data Service Hub or Experian for identity verification.

The fiscal component related to the certified enrollment entities affects federal funding through December 31, 2014, and state funding starting January 1, 2015.

The fiscal component related to the Navigators affect state funding starting July 1, 2014.

The fiscal component related to Medi-Cal is funded by the Department of Health Care Services' Endowment Fund with matching federal funds.

Agenda Item V 8/21/14 Meeting

## CALIFORNIA HEALTH BENEFIT EXCHANGE BOARD RESOLUTION NO. 2014-70

In the matter of the adoption of the Identity Proofing Regulations.

The Board hereby resolves that, in accordance with Sections 100500(i), 100503(a), and 100504(a)(6) of the Government Code, the Executive Director or his authorized designee be authorized to submit to the Office of Administrative Law an emergency regulations package for the adoption of the Identity Proofing Regulations.

## CERTIFICATION

\* \* \* \* \* \* \*

I, Peter V. Lee, Executive Director of the California Health Benefit Exchange, do hereby certify that the foregoing action was duly passed and adopted by the California Health Benefit Exchange Board at an official meeting thereof on August 21, 2014.

Peter V. Lee Executive Director California Health Benefit Exchange



September 8, 2014

## STATEMENT OF CONFIRMATION OF MAILING OF FIVE-DAY EMERGENCY NOTICE

(Title 1, CCR section 50(a)(5)(A))

The California Health Benefit Exchange sent notice of the proposed emergency action to every person who has filed a request for notice of regulatory action at least five working days before submitting the emergency regulation to the Office of Administrative law in accordance with the requirements of Government Code section 11346.1, subdivision (a)(2).

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