

# About Us

The purpose of state health insurance exchanges is to make health insurance more affordable and easier to purchase for small business and individuals.

The health reform legislation (Patient Protection and Affordable Care Act) signed into law in March 2010 by President Obama creates state-based health insurance exchanges. States can choose to operate their own exchanges or participate in a multi-state exchange.

California early on chose to operate its own exchange, now known as "Covered California." The California exchange's vision is to improve the health of all Californians by assuring their access to affordable, high quality care.

Our mission is to increase the number of insured Californians, improve health care quality, lower costs, and reduce health disparities through an innovative, competitive marketplace that empowers consumers to choose the health plan and providers that give them the best value.



THE EXCHANGE/CC IS AN EQUAL OPPORTUNITY EMPLOYER TO ALL REGARDLESS OF RACE, COLOR, CREED, NATIONAL ORIGIN, ANCESTRY, SEX MARITAL STATUS, DISABILITY, RELIGIOUS OR POLITICAL AFFILIATION, AGE OR SEXUAL ORIENTATION.

California  
Health  
Benefit  
Exchange

Join the  
Covered California  
Team!



## Make a Difference

Join us as part of the California Health Benefit Exchange (Exchange), also known as Covered California (CC), a new Department which will improve the health of all Californians by assuring their access to affordable, high quality care. We are looking for enthusiastic and motivated individuals seeking to join our team.

The Exchange/CC has a variety of career fields which help make a difference in the lives of Californians. These fields include the following: Administrative Services, Information Technology, Financial Management, Service Center, Legal, Communications & Public Affairs, Eligibility and Enrollment, External Affairs, Individual and Small Business Sales, Marketing, Plan Management, and Program Policy.

We have office locations in Sacramento, Rancho Cordova, and Fresno.

The Exchange/CC operates under the civil service merit system of the State of California.



## Explore your Options

### Step 1 | Take an Exam

Before you can be appointed to a position with the California Health Benefit Exchange, you must compete in an open competitive civil service



examination and establish employment list eligibility for the specific classification for which you are seeking employment.

Review the classification examination bulletin to see if you qualify. If you

qualify, take the exam. You must pass the exam to be placed on the eligibility list.

- Search the “examination database” at <https://www.jobs.ca.gov> for any examinations which you meet the minimum qualifications.
- Apply to take the examination according to the directions on the examination bulletin.
- Compete in the examination. There may be one or more testing components you must successfully complete in order to pass the examination. Carefully review the examination bulletin to learn which testing component(s) will be used in the examination.
- Receive your results. Upon successfully completing the examination, you will receive your examination results letter which informs you of your final score and the number of months you have eligibility. For online examinations, your letter will appear at the end of your examination.

## Getting Started

### Step 2 | Apply for Job Vacancies

Once you are on a list, search and apply for a vacancy (job opening).

- Search the State of California’s “vacancy database” for vacancies in the classification you have established eligibility. Current Exchange job vacancies are located at: <https://forms.spb.ca.gov/bulletins/ejv.cfm?criteria=0&loc=0&dept=N499>
- Apply for the opening. Please read the vacancy posting carefully as requirements for submitting your application may vary depending on the department with the vacancy.

### Step 3 | Interview

If you are invited to a job interview, prepare for the job interview by reviewing the job advertisement. If you are not selected for the position, continue to apply for other job vacancies.

### Find out more about employment opportunities

Additional information regarding Exchange/CC examinations and employment opportunities are available online at:

<http://www.hbex.ca.gov/jobs/>

<https://www.jobs.ca.gov>