# RFP 2017-08 (Server Support)
## Questions & Answers

| Number | Bidder Question | Covered California Response |
|---|---|---|
| 1. | How many contract project staff do you require with stated qualifications of Section-2.1 and 2.2 of the RFP ("RFP 2017-08: Server Support") to meet the project goals? | We are requesting (2) contract staff that meet the qualifications of both Section 2.1 and 2.2. The (1) Splunk report writer we are requesting does not have to meet these requirements. |
| 2. | Is there an incumbent for this project? | Yes |
| 3. | Is there an anticipated travel for the proposed project team? | Yes, there will be very minor travel to our state data Center.   Maybe 3 times per month |
| 4. | Will any travel be required to locations other than 1601 Exposition Boulevard, Sacramento, California, 95815? If so, what locations and how often? | State Data Center is located at 3101 Gold Camp Dr. Rancho Cordova CA 95670 |
| 5. | Are overtime hours to be anticipated? If so, can you please estimate? | After hours work will be required.  The vendors will be only required to work 40 hours per week, but it will very what hours they will be required to work. Usually its 8am to 5pm, but system patching requires vendors to work at least one weekend a month. |